

**2015 DRA WORK PLAN**

Item	Activity	Target	Deliverables	Status	Remarks
1	Finalization and approval of the DRA Internal Rules	February 2015	DRA Internal Rules		
2	Publication of WESM Mediators'/Arbitrators' profiles and CVs	March 2015	Published profiles and CVs of WESM Mediators/Arbitrators		
3	Publication of the Dispute Resolution flowcharts and standard forms in the WESM Website	March 2015	Published dispute resolution flowcharts and forms		
4	Technical review by the DRA and finalization of the Internal Business Procedures of the MAG for DRA Support.	April 2015	Internal Business Procedures of MAG for DRA Support		
5	Approval and publication of the WESM Dispute Resolution Handbook in the WESM Website	July 2015	Publication of the WESM Dispute Resolution Handbook		subject for technical review
6	Finalization and approval of procedural guidelines and flowcharts for ADR Support Service Provider	August 2015	Procedural guidelines and flowcharts		To provide guidance to appointed ADR Support Service Centers on the mediation and arbitration processes.

Item	Activity	Target	Deliverables	Status	Remarks
7	Facilitation of training/seminar on the WESM dispute resolution process for WESM Members	August/September 2015	Training/Seminar		
8	Awareness campaign for the WESM Dispute Resolution Process (e.g., by-line, logo, FAQs, educational videoclip/slides, etc.)	October/November 2015	Publication of FAQs in the WESM website, logo, etc.)		
9	Recommendation to the PEM Board to accredit nominees with technical backgrounds to be added to the current pool of WESM Mediators/Arbitrators	November/December 2015	Memorandum to the PEM Board recommending new nominees/ List of nominees		
10	Training of Mediators/Arbitrators on the WESM, IMEM and RCOA and Reserve Market	Ongoing	Training/Seminar		subject to the availability of trainings offered
11	Report on WESM/IMEM/RCOA dispute case(s)	Monthly, as applicable	Dispute Reports, as needed		