



Dispute Resolution Administration for REM Dispute Resolution Focal Persons (RDRFP)

Course Syllabus



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INTRODUCTION: PEMC TRAINING



The Training Section carries on the tasks and activities initiated by the PEMC Training Technical Working Group (TWG) in 2019. As such, its main function is to organize, conduct, and manage trainings and other related endeavors, such as awareness and information drives. This is to promote learning among the Wholesale Electricity Spot Market (WESM) stakeholders on matters concerning market governance, rules, and developments in the market for better understanding and appreciation of the WESM. Relevant market updates that have significant impact on market governance will also form part of the training campaign.

Trainings are typically conducted once every month, usually on a Wednesday, between February to November each year.

COURSE INFORMATION

Course Title	:	Dispute Resolution Administration for REM Dispute Resolution Focal Persons (RDRFP)
Level	:	Basic
Requirement	:	No prerequisite
Course Credit	:	Two (2) credit units for the WCO Certification Program
Duration	:	2 hours
Training Type	:	Regular Training
Training Fees	:	None

COURSE DESCRIPTION

The course intends to discuss the Renewable Energy Market (REM) Dispute Resolution Framework and Processes with the REM Dispute Resolution Focal Persons to facilitate compliance with the REM Dispute Resolution Manual and foster awareness of the roles and obligations of the REM Dispute Resolution Focal Persons.

TARGET AUDIENCE

The target audience for this training are the REM Dispute Resolution Focal Persons.

LEARNING OBJECTIVES

1. Describe the REM Penalty System and Penalty Levels
2. Provide updates on REM Governance and Market Developments
3. Provide REM Overview and Updates
4. Identify the roles of the REM Dispute Resolution Administrator (DRA)
5. Familiarize the REM Dispute Resolution Focal Persons with the REM Dispute Resolution Framework, Processes and their Roles and Obligations

COURSE OUTLINE

Course Title	Coverage	Description	Duration
Dispute Resolution Administration : REM Dispute Resolution Focal Persons (RDRFP)	<ul style="list-style-type: none">• REM Investigation and Penalty Manual• REM Governance Updates: Governance Structure and Market Developments• REM Overview• REM Dispute Resolution Framework and Processes• REM Dispute Management Protocol	<ul style="list-style-type: none">• Identify the types/level of penalties in the RE Market• Recognize the REM governance structure and recent market updates• Discuss the REM dispute administration and resolution process• Familiarize with the REM Dispute Management Protocol and identify the roles of the Dispute Resolution Focal Persons	2 hours

COURSE MATERIALS

Training-related materials will be released within five (5) business days from the date of the course completion. These typically include the following:

- Certificate of Attendance
- Presentation deck
- Q&A Documentation
- Course Completion Cards for the WCO Certification Program enrollees

REGISTRATION GUIDELINES

- Registration forms or Training Course Enrollment Forms for trainings will be released at least 14 days before the scheduled training date.
- Each training participant should accomplish one (1) registration form.
- To better accommodate and monitor the attendance of the WESM Compliance Officers (WCOs) enrolled in the WCO Certification Program, there will be a limit of 100 seats for each training course.
- Once maximum number of online seats have been reached, the online registration form will no longer be accessible.
- To register for this basic training course, please click on the training course enrollment form: **[DRA Training for REM Dispute Resolution Focal Persons](#)**.



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