

RULES CHANGE COMMITTEE

Proposed Urgent Amendments to the WESM Rules, Retail Rules and Various Market Manuals on the Implementation of the Green Energy Option Program

Effective Date : 19 November 2021
Page : 1 of 122



WHEREAS, Section 9 of the Republic Act No. 9513 also known as the “Renewable Energy Act of 2008” mandated the Department of Energy (DOE) to establish the Green Energy Option Program (GEOP), which shall provide end-users the option to choose renewable energy (RE) resources as their sources of energy;

WHEREAS, on 18 July 2018, the DOE consequently promulgated Department Circular No. DC2018-07-0019 or the “*Rules Governing the Establishment of the Green Energy Option Program*,” which provides the general rules and procedures to properly guide the End-Users, RE Suppliers and Network Service Provider in facilitating the option taken by the End-Users to choose RE Resource as sources of the energy;

WHEREAS, pursuant to Section 11(i) of DC2018-07-0019, the DOE promulgated on 22 April 2020 Department Circular No. DC2020-04-0009 providing guidelines and procedures covering issuance of Operating Permits to RE Suppliers;

WHEREAS, pursuant to Section 15(e) of DC2018-07-0019 mandating the ERC to issue the necessary regulatory framework in setting the technical and interconnection standards and wheeling fees to achieve the objectives of the GEOP, the ERC, following a series of public consultations held in December 2020, approved ERC Resolution No. 8, Series of 2021 otherwise known the “GEOP Rules” on 22 April 2021 and published the same on 16 August 2021;

WHEREAS, Section 53 of the GEOP Rules directs the Central Registration Body (CRB), together with industry stakeholders, to develop and finalize the Market Manuals, business process and IT design of the Central Registration and Settlement System to operationalize the GEOP, and to institute initial preparation and population of its registration database;

WHEREAS, on 04 November 2021, the Independent Electricity Market Operator of the Philippines (IEMOP) as the CRB submitted to the Rules Change Committee (RCC) proposed urgent amendments to the following market documents:

- 1) WESM Rules
- 2) Retail Rules
- 3) WESM Manual on Registration, Suspension and De-registration Criteria and Procedures Issue 10.0
- 4) WESM Manual on Billing and Settlement Issue 8.0
- 5) Retail Manual on Registration Criteria and Procedures Issue 3.0
- 6) Retail Manual on Market Transactions Procedures Issue 3.0
- 7) Retail Manual on Metering Standards and Procedures Issue 5.0
- 8) Retail Manual on Disclosure and Confidentiality of Contestable Customer Information Issue 2.0
- 9) (New) Retail Manual on Green Energy Option Program Procedures

WHEREAS, the proposal seeks to harmonize the abovementioned WESM and Retail Market Rules and Manuals with the relevant DOE and ERC issuances on the implementation of the GEOP, which is

conceptually similar to the Retail Competition and Open Access (RCOA) such that it allows End-Users to gain access to competitive supply;

WHEREAS, the IEMOP submitted the proposal as urgent in order to ensure the implementation of the GEOP on 03 December 2021, which is the end of the 3-month transition period¹ prescribed in the GEOP Rules, during which several preparatory activities shall be undertaken by the CRB, RE Suppliers and Distribution Utilities prior the commencement of the GEOP;

WHEREAS, following the procedures for processing proposed urgent amendments specified in Section 3.1 of the WESM Manual on Procedures for Changes to the WESM and Retail Rules and Market Manuals (“Rules Change Manual”), the RCC convened its 186th (Special) Meeting on 12 November 2021 to determine if the proposal is urgent based on the criteria set forth in Section 3.1 of the Rules Change Manual, and if so, deliberate on the proposal for endorsement to the PEM Board;

WHEREAS, the summary of the proposed changes is as follows:

- 1) Introduced the term “Retail Customer” as a general term for Contestable Customers and End-Users under the GEOP;
- 2) Added a procedure for the Market Operator to verify that bilateral counterparties of RE Suppliers are mapped to RE generating units of Generation Companies;
- 3) Updated the definition of “Supplier” to include Renewable Energy Suppliers;
- 4) Added provisions on participation of existing retail market participants to the GEOP;
- 5) Defined requirements for registration of Renewable Energy Suppliers and Retail Customers under the GEOP;
- 6) Added options available to Retail Customers under the GEOP in case of failure to renew or secure a new supply contract with a Supplier;
- 7) Defined last resort supply events specific to Retail Customers under the GEOP;
- 8) Adopted new timelines and evaluation procedures for transfers to a Supplier of Last Resort;
- 9) Applied to the Retail Market the timelines for transferring to Supplier of Last Resort for the GEOP;
- 10) Included procedures for reversion to the captive market applicable to Retail Customers under the GEOP; and
- 11) Proposed a new Retail Manual dedicated to providing procedures for GEOP transactions

WHEREAS, IEMOP informed the RCC that it wrote to ERC on 30 September 2021 recommending the abovementioned alignment of certain GEOP processes with RCOA processes. Pending the ERC’s response, IEMOP additionally proposed adopting the existing RCOA procedures, timelines and requirements from the Retail Rules for the GEOP to make compliance easier for participants, as follows:

	Process	Existing Retail Rules	GEOP Rules	Proposal
1	Submission of supply contract to CRB	During switch application	30 calendar days prior start of supply	Adopt Retail Rules
2	Submission of copies of Connection Agreement, Metering Service Agreement	Not required	Required	Adopt Retail Rules

¹ Article XIV of the GEOP Rules prescribes a transition period of three (3) months from promulgation of the GEOP Rules

	Process	Existing Retail Rules	GEOP Rules	Proposal
	and Distribution Wheeling Service Agreement			
3	Timeline for Retail Metering Service Provider to correct deficiencies in metering requirements	15 working days	5 working days	Adopt Retail Rules
4	Provision of agreement to effect relocation	CRB is notified after internal agreement between End-User, Supplier and DU	Agreements are coursed through the CRB	Adopt Retail Rules
	Procedures for relocation outside DU franchise area	Same as relocation within DU	End-user to be treated as new customer of DU and Supplier	Adopt Retail Rules
6	Sending of notice of pre-termination of supply contract	CRB is copy furnished of the notice	Notices are coursed through the CRB	Adopt Retail Rules

WHEREAS, following initial discussions, the RCC certified the proposal as urgent since it satisfies the criteria for urgent proposals per Section 3.1 of the Rules Change Manual to facilitate the implementation of any regulation, circular, order or issuance of the DOE or ERC pursuant to the EPIRA;

WHEREAS, the RCC proceeded to deliberate on the proposal and agreed to adopt the following changes to the original proposed amendments:

- 1) maintain consistency with the GEOP Rules on applicable procedures, timelines and requirements for certain market processes, instead of the proponent's recommendation to adopt the existing procedures in the Retail Rules; and
- 2) retain the existing timelines prescribed in the DOE-approved Retail Rules for transferring to Supplier of Last Resort, instead of adopting the timelines for the GEOP;

WHEREAS, the RCC provisionally approved the proposal subject further changes to ensure consistency with the GEOP Rules, and to include clerical and format corrections by the proponent and the Secretariat;

WHEREAS, in consideration of IEMOP's letter to the ERC requesting guidance on the implementation of the GEOP Rules dated 30 September 2021, the IEMOP on 16 November 2021 confirmed that: 1) they can proceed with the initial implementation GEOP without need of system enhancements; and 2) they will be needing the systems enhancements (i.e. to expand hardware resources and streamline software functionalities) though for the full implementation of GEOP as the number of GEOP End Users of the market software increase;

WHEREAS, on 19 November 2021, the RCC approved the proposal, as revised, and its endorsement to the PEM Board.


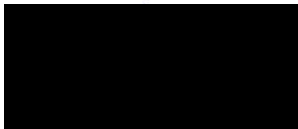

NOW THEREFORE, we, the undersigned, on behalf of the sectors we represent, hereby resolve via electronic communication platforms, as follows:

RESOLVED, that the RCC approves as amended the Proposed Urgent Amendments to the WESM Rules, Retail Rules and Various Market Manuals on the Implementation of the Green Energy Option Program attached as Annexes A to I, including the new proposed Retail Manual on Green Energy Option Program Procedures;

RESOLVED FURTHER, that the said Proposed Urgent Amendments to the WESM Rules, Retail Rules and Various Market Manuals on the Implementation of the Green Energy Option Program, are hereby endorsed to the PEM Board for approval and subsequent transmittal to the DOE and ERC for information.

Done this **19th** day of **November 2021**, Pasig City.

Document ID: CF-1111-100 Version No.: 1.0 Effective Date: 01-Jul-2020 Page 5 of 122

Supply Sector Member:
 LORRETO H. RIVERA TeaM (Philippines) Energy Corporation (TPEC)
Market Operator Member:
 ISIDRO E. CACHO, JR. Independent Electricity Market Operator of the Philippines (IEMOP)
System Operator Member:
 AMBROCIO R. ROSALES National Grid Corporation of the Philippines (NGCP)

ANNEX A

Proposed Urgent Amendments to the WESM Rules, Retail Rules and Various Market Manuals on the Implementation of the Green Energy Option Program

A. WESM Rules

WESM Rules				
Title	Section	Provision	Proposed Amendment	Rationale
Market Trading Nodes	3.2.2.7	3.2.2.7 A <i>Supplier</i> shall be designated a <i>market trading node</i> at each <i>market trading node</i> of its <i>grid off-take metering points</i> where it is supplying a <i>Contestable Customer</i> that is not registered in the <i>WESM</i> .	3.2.2.7 A <i>Supplier</i> shall be designated a <i>market trading node</i> at each <i>market trading node</i> of its <i>grid off-take metering points</i> where it is supplying a <i>Contestable</i> <i>Retail Customer</i> that is not registered in the <i>WESM</i> .	Generalized the term to Retail Customer to incorporate all entities allowed by the ERC to choose a Supplier. This term is proposed to be defined under the WESM Rules Glossary.
Defining the Gross Energy Settlement Quantity for Market Trading Nodes	3.13.6	<p>For each <i>dispatch interval</i>, the <i>gross energy settlement quantity</i> for each <i>market trading node</i> shall be determined by the <i>Market Operator</i> as follows:</p> <p>xxx</p> <p>(d) The <i>gross energy settlement quantity</i> of a <i>market trading node</i> of a Customer who is a <i>Distribution Utility</i> with a <i>contestable customer</i> connected to its distribution system shall be determined in accordance with <i>Retail Rules</i> Clause 3.3.3.3.</p> <p>(e) If the <i>market trading node</i> is designated to a <i>WESM-registered CC</i> directly connected to a <i>distribution system</i> or a <i>Supplier</i>, the <i>gross energy settlement quantity</i> for the <i>market trading node</i></p>	<p>For each <i>dispatch interval</i>, the <i>gross energy settlement quantity</i> for each <i>market trading node</i> shall be determined by the <i>Market Operator</i> as follows:</p> <p>xxx</p> <p>(d) The <i>gross energy settlement quantity</i> of a <i>market trading node</i> of a Customer who is a <i>Distribution Utility</i> with a <i>contestable customer</i> connected to its distribution system shall be determined in accordance with <i>Retail Rules</i> Clause 3.3.3.3.</p> <p>(e) (d) If the <i>market trading node</i> is designated to a <i>WESM-registered CC</i> <i>Contestable Customer</i> directly connected to a <i>distribution system</i> or a <i>Supplier</i>, the <i>gross energy settlement quantity</i> for</p>	<p>Propose to delete the determination of the GESQ for DUs since it is already covered under WESM Rules Clause 3.13.6 (f). This provision refers to a Retail Rules Clause that is already deleted in DOE DC 2021-06-0012</p> <p>Clerical revision and re-numbering.</p>

ANNEX A

WESM Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		shall be determined in accordance with <i>Retail Rules</i> Clause 3.3.3.1. (Added per DOE DC No. 2021-06-0012 dated 03 June 2021) xxx	the <i>market trading node</i> shall be determined in accordance with <i>Retail Rules</i> Clause 3.3.3.1. (f) (e) xxx (g) (f) xxx (h) (g) xxx	
METERING – APPLICATION OF CHAPTER	4.2	This Chapter 4 does not apply to <i>contestable customers</i> directly connected to <i>distribution systems</i> . Obligations, requirements, and procedures related to the metering of <i>contestable customers</i> directly connected to <i>distribution systems</i> are provided under Section 4 of the <i>Retail Rules</i> .	This Chapter 4 does not apply to <i>contestable customers</i> <i>Retail Customers</i> directly connected to <i>distribution systems</i> . Obligations, requirements, and procedures related to the metering of <i>contestable customers</i> <i>Retail Customers</i> directly connected to <i>distribution systems</i> are provided under Section 4 of the <i>Retail Rules</i> .	Generalized the term to Retail Customer to cover GEOP End-Users.
GLOSSARY	Chapter 11	(new)	<u>Green Energy Option Program – The mechanism to empower end-users to choose renewable energy in meeting their energy requirements pursuant to Republic Act No. 9513.</u>	Defined the GEOP in line with R.A. 9513
GLOSSARY	Chapter 11	Grid Off-take Metering Point- Metering point at a grid at which the settlement quantity of a Contestable Customer connected to a distribution system shall be determined.	Grid Off-take Metering Point- Metering point at a grid at which the settlement quantity of a Contestable Customer <i>Retail Customer</i> connected to a distribution system shall be determined.	Generalized the term to Retail Customer to cover GEOP End-Users.

ANNEX A

WESM Rules				
Title	Section	Provision	Proposed Amendment	Rationale
GLOSSARY	Chapter 11	Retail Rules. The Rules promulgated by the DOE governing the integration of retail competition in the operations and governance processes of the WESM and the management of the transactions of Suppliers and Contestable Customers in the WESM, and the operations of the Central Registration Body.	Retail Rules. The Rules promulgated by the DOE governing the integration of retail competition in the operations and governance processes of the WESM and the management of the transactions of Suppliers and Contestable <i>Retail</i> Customers in the WESM, and the operations of the Central Registration Body.	Generalized the term to Retail Customer to cover GEOP End-Users.
GLOSSARY	Chapter 11	(new)	<u>Retail Customer – An electricity end-user that is qualified to contract electricity supply from Suppliers, in accordance with qualifications issued by the ERC. For avoidance of doubt, this shall refer to Contestable Customers as prescribed in the Act and/or other End-Users allowed to participate under the Rules on Green Energy Option Program or other relevant rules issued by the ERC.</u>	Introduced the term Retail Customers to generalize End-Users that are Contestable Customers and those End-users under the Green Energy Option Program.

ANNEX B

B. WESM Manual on Registration, Suspension and De-Registration Criteria and Procedures

WESM Manual on Registration, Suspension and De-Registration Criteria and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
Categories and Qualification - Customers	2.5.1.2.b)	<p>b) The following are qualified to register as <i>Customer</i> –</p> <ul style="list-style-type: none"> Distribution Utilities, including private <i>distribution utilities, electric cooperatives</i> and <i>local government utilities</i> undertaking distribution of electricity. Retail Electricity Suppliers that have been authorized to engage in retail electricity supply by the <i>ERC</i>, provided, however, that the RES may only register in the <i>WESM</i> upon declaration of retail competition and open access by and shall transact in the <i>WESM</i> and subject to relevant rules, regulations and issuances of the <i>ERC</i>. <p>xxx</p>	<p>b) The following are qualified to register as <i>Customer</i> –</p> <ul style="list-style-type: none"> Distribution Utilities, including private <i>distribution utilities, electric cooperatives</i> and <i>local government utilities</i> undertaking distribution of electricity. Retail Electricity Suppliers that have been authorized to engage in retail electricity supply by the <i>ERC</i>, provided, however, that the RES may only register in the <i>WESM</i> upon declaration of retail competition and open access by and shall transact in the <i>WESM</i> and subject to relevant rules, regulations and issuances of the <i>ERC</i>. <u>Renewable Energy Suppliers refers to suppliers that have been authorized by the ERC and DOE to engage in in the provision or supply of electric power from renewable energy resources to End-Users participating in the Green Energy Option Program, provided, however, that the Renewable Energy Supplier may only register in</u> 	Added Renewable Energy Supplier in compliance with ERC Resolution No. 8, Series of 2021 Section 15.2b

ANNEX B

WESM Manual on Registration, Suspension and De-Registration Criteria and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
			<p><u>the WESM upon commencement of the Green Energy Option Program.</u></p> <p>xxx</p>	
ENROLMENT AND DE-LISTING OF SUPPLY CUSTOMERS	(new)	(new)	<p><u>3.5.1.5 Prior to providing the notice under Clause 3.5.1.3, the Market Operator shall verify that Generation Companies that wish to enroll Renewable Energy Suppliers as supply customers must own, control or operate generation unit/s that are all producing electricity using renewable energy resources.</u></p>	Added to comply with DOE DC2020-04-0009 Section 9.3
EFFECTS OF SUSPENSION	4.4.1	4.4.1. From the time of the issuance of the Notice of Suspension until such time the suspension is revoked, the suspended <i>WESM</i> member is ineligible to participate in the <i>WESM</i> . As such, the suspended <i>WESM member</i> shall be disconnected from the transmission or distribution system to which its facilities are connected. If the suspended <i>WESM</i> member is a Wholesale Aggregator or a <i>Retail Electricity Supplier</i> , the <i>Indirect WESM member</i> for whom it transacts in the <i>WESM</i> shall likewise be suspended from trading in the <i>WESM</i> and shall be disconnected from the transmission or distribution system, unless the latter complies with the conditions set forth in Chapter II. Clause 3.7 of this Manual.	4.4.1. From the time of the issuance of the Notice of Suspension until such time the suspension is revoked, the suspended <i>WESM</i> member is ineligible to participate in the <i>WESM</i> . As such, the suspended <i>WESM member</i> shall be disconnected from the transmission or distribution system to which its facilities are connected. If the suspended <i>WESM</i> member is a Wholesale Aggregator, or a Retail Electricity Supplier <u>or a Renewable Energy Supplier</u> , the <i>Indirect WESM member</i> for whom it transacts in the <i>WESM</i> shall likewise be suspended from trading in the <i>WESM</i> and shall be disconnected from the transmission or distribution system, unless the	Added to include Renewable Energy Supplier to cover suspension of a Renewable Energy Supplier

ANNEX B

WESM Manual on Registration, Suspension and De-Registration Criteria and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
			latter complies with the conditions set forth in Chapter II. Clause 3.7 of this Manual.	
EFFECTS OF DEREGISTRATION	5.6.2.2	5.6.2.2. If the deregistered <i>WESM member</i> is a <i>Wholesale Aggregator</i> or a <i>Retail Electricity Supplier</i> acting as a <i>Direct WESM Member</i> counterparty to an <i>Indirect WESM member</i> and the latter does not comply with the requirements in Chapter II, Section 3.7 of this Manual, the facilities of the <i>Indirect WESM member</i> shall be disconnected.	5.6.2.2. If the deregistered <i>WESM member</i> is a <i>Wholesale Aggregator</i> , or a <i>Retail Electricity Supplier</i> <u>or a Renewable Energy Supplier</u> acting as a <i>Direct WESM Member</i> counterparty to an <i>Indirect WESM member</i> and the latter does not comply with the requirements in Chapter II, Section 3.7 of this Manual, the facilities of the <i>Indirect WESM member</i> shall be disconnected.	Added to include Renewable Energy Supplier to cover deregistration of a Renewable Energy Supplier

ANNEX C

C. WESM Manual on Billing and Settlement

WESM Manual on Billing and Settlement				
Title	Section	Provision	Proposed Amendment	Rationale
Switch Request	7.4.7	<p>a) Upon receipt of a valid <i>switch request</i>, the <i>Market Operator</i> as the <i>Central Registration Body</i> shall immediately assess the compliance of the new <i>Supplier</i> and <i>Contestable Customer</i>, as applicable, with the <i>prudential requirements</i>.</p> <p>b) The <i>Market Operator</i> shall calculate the additional security required from the new <i>Supplier</i> and <i>Contestable Customer</i>, as applicable, using the following formula:</p> $AS_{s,c} = \frac{HMQ_c}{n_c} \times \frac{35}{30} \times MQE_{s,c} \times AAMP_{past\ 12\ billing\ periods}$ <p>Where:</p> <p>$AS_{s,c}$ additional security, in PhP, to be provided by <i>Supplier s</i> for the switch of <i>Contestable Customer c</i></p> <p>HMQ_c historical total <i>metered quantity</i>, in MWh, of <i>Contestable Customer c</i> from the past twelve (12) months</p> <p>n_c number of days covered by the historical total <i>metered quantity</i> of <i>Contestable Customer c</i></p>	<p>a) Upon receipt of a valid <i>switch request</i>, the <i>Market Operator</i> as the <i>Central Registration Body</i> shall immediately assess the compliance of the new <i>Supplier</i> and <i>Contestable <u>Retail</u> Customer</i>, as applicable, with the <i>prudential requirements</i>.</p> <p>b) The <i>Market Operator</i> shall calculate the additional security required from the new <i>Supplier</i> and <i>Contestable <u>Retail</u> Customer</i>, as applicable, using the following formula:</p> $AS_{s,c} = \frac{HMQ_c}{n_c} \times \frac{35}{30} \times MQE_{s,c} \times AAMP_{past\ 12\ billing\ periods}$ <p>Where:</p> <p>$AS_{s,c}$ additional security, in PhP, to be provided by <i>Supplier s</i> for the switch of <i>Contestable <u>Retail</u> Customer c</i></p> <p>HMQ_c historical total <i>metered quantity</i>, in MWh, of <i>Contestable <u>Retail</u> Customer c</i> from the past twelve (12) months</p> <p>n_c number of days covered by the historical total <i>metered quantity</i> of <i>Contestable <u>Retail</u> Customer c</i></p>	Generalized to Retail Customer to cover End-Users under the Green Energy Option Program

ANNEX C

WESM Manual on Billing and Settlement				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>$MQE_{s,c}$ <i>metered quantity</i> exposure to the WESM, in %, of <i>Contestable Customer c</i> when supplied by <i>Supplier s</i></p> <p>$AAMP_{past\ 12\ billing\ periods}$ <i>average actual market price</i>, in PhP/MWh, for the past twelve (12) <i>billing periods</i></p> <p>c) The <i>Market Operator</i> shall calculate and provide to the new <i>Supplier</i> the amount of additional security required within two (2) <i>working days</i> from the receipt of the <i>switch request</i>.</p>	<p>$MQE_{s,c}$ <i>metered quantity</i> exposure to the WESM, in %, of <i>Contestable</i> <i>Retail</i> <i>Customer c</i> when supplied by <i>Supplier s</i></p> <p>$AAMP_{past\ 12\ billing\ periods}$ <i>average actual market price</i>, in PhP/MWh, for the past twelve (12) <i>billing periods</i></p> <p>c) The <i>Market Operator</i> shall calculate and provide to the new <i>Supplier</i> the amount of additional security required within two (2) <i>working days</i> from the receipt of the <i>switch request</i>.</p>	

ANNEX D

D. Retail Rules

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
SCOPE OF CHAPTER 1	1.1.4	<p>The Chapter 1 sets out the:</p> <p>xxx</p> <p>1.1.4 Governance of the transactions of <i>Suppliers</i> and contestable customers with the <i>Central Registration Body</i>.</p>	<p>The Chapter 1 sets out the:</p> <p>xxx</p> <p>1.1.4 Governance of the transactions of <i>Suppliers</i> and contestable Retail e<i>Customers</i> with the <i>Central Registration Body</i>.</p>	Generalized to Retail Customers to include GEOP End-Users
PURPOSE, APPLICATION AND INTERPRETATION OF THE RULES	1.2.2	<p>These <i>Retail Rules</i> are promulgated to implement the provisions of the Act, its Implementing Rules and Regulations, and other related laws as well as to:</p> <p>1.2.2.1 Promote retail competition; greater efficiency and customer choice; and</p> <p>1.2.2.2 Provide rules for the management of the transactions of <i>Suppliers</i> and <i>Contestable Customers</i> and the operations of the <i>Central Registration Body</i>.</p>	<p>These <i>Retail Rules</i> are promulgated to implement the provisions of the <i>Act</i>, its Implementing Rules and Regulations, <u>Republic Act No. 9513 (“Renewable Energy Act of 2008”), its Implementing Rules and Regulations</u> and other related laws as well as to:</p> <p>1.2.2.1 Promote retail competition; greater efficiency and customer choice; and</p> <p>1.2.2.2 Provide rules for the management of the transactions of <i>Suppliers</i> and <i>Contestable Customers</i> <i>Retail Customers</i> and the operations of the <i>Central Registration Body</i>.</p>	Included the RE Act as one of the legal basis of the Retail Rules and generalized to Retail Customers to include GEOP End-Users

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
FRAMEWORK AND OBJECTIVES OF RETAIL COMPETITION AND THE RETAIL RULES	(new)	(new)	<u>1.3.5 Consistent with the Renewable Energy Act of 2008, the <i>Green Energy Option Program (GEOP)</i> promotes renewable energy by providing end-users a mechanism to source their electricity supply from renewable energy resources.</u>	To provide legal basis for including GEOP Procedures
FRAMEWORK AND OBJECTIVES OF RETAIL COMPETITION AND THE RETAIL RULES	(new)	(new)	<u>1.3.6 Upon commencement of the <i>Green Energy Option Program</i>, Contestable Customers and other End-Users allowed under the Rules on <i>Green Energy Option Program</i> issued by the RC may transact with Renewable Energy Suppliers to participate in the GEOP.</u>	To provide legal basis for including GEOP Procedures
CENTRAL REGISTRATION BODY	1.4.1	1.4.1.1 The <i>Central Registration Body</i> shall, generally and non-restrictively, have the following functions and responsibilities: a) Maintain a registry of all Contestable Customers who have already been awarded a certificate of contestability by the ERC; b) Carry out customer switching between a Distribution Utility and a Supplier, and between Suppliers; c) Determine gross energy settlement quantities of Contestable Customers and Suppliers;	1.4.1.1 The <i>Central Registration Body</i> shall, generally and non-restrictively, have the following functions and responsibilities: a) Maintain a registry of all <u>Retail Customers, which include</u> Contestable Customers who have already been awarded a certificate of contestability by the ERC; <u>and other End-Users eligible to participate in the Green Energy Option Program;</u> b) Carry out customer switching between a Distribution Utility and a Supplier, and between Suppliers;	Generalized to Retail Customers to include GEOP End-Users

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		d) Collect and manage metering data of Contestable Customers from Retail Metering Services Providers; e) Allocate resources to enable it to perform its functions; f) Provide an information exchange amongst Retail Competition Participants; and g) Comply with rules and regulations as may be provided by ERC.	c) Determine gross energy settlement quantities of Contestable <u>Retail</u> Customers and Suppliers; d) Collect and manage metering data of Contestable <u>Retail</u> Customers from Retail Metering Services Providers; e) Allocate resources to enable it to perform its functions; f) Provide an information exchange amongst Retail Competition Participants; and g) Comply with rules and regulations as may be provided by ERC.	
GOVERNANCE OF THE MARKET	1.5.1	1.5.1 The provisions of Chapter 1 of the <i>WESM Rules</i> shall govern the operations of the <i>Central Registration Body</i> and the participation and transactions of <i>Suppliers</i> and <i>Contestable Customers</i> .	1.5.1 The provisions of Chapter 1 of the <i>WESM Rules</i> shall govern the operations of the <i>Central Registration Body</i> and the participation and transactions of Suppliers and Contestable <u>Retail</u> Customers.	Generalized to Retail Customers to include GEOP End-Users
GOVERNANCE OF THE MARKET	1.5.2	1.5.2 When relevant, necessary or practicable, the PEM Board may create working groups to deal with matters specifically pertaining to the operations of the <i>Central Registration Body</i> and the participation and transactions of <i>Suppliers</i> and <i>Contestable Customers</i> .	1.5.2 When relevant, necessary or practicable, the PEM Board may create working groups to deal with matters specifically pertaining to the operations of the <i>Central Registration Body</i> and the participation and transactions of <i>Suppliers</i> and Contestable <u>Retail</u> Customers.	Generalized to Retail Customers to include GEOP End-Users

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
Scope of Chapter 2	2.1	This Chapter 2 sets out the rules for registration of <i>Suppliers</i> , Contestable Customers and <i>Retail Metering Services Providers</i> .	This Chapter 2 sets out the rules for registration of <i>Suppliers</i> , Contestable <u>Retail</u> Customers and <i>Retail Metering Services Providers</i> .	Generalized to Retail Customers to include GEOP End-Users
CONTESTABLE CUSTOMERS	2.2	2.2 CONTESTABLE CUSTOMERS	2.2 CONTESTABLE <u>RETAIL</u> CUSTOMERS	Generalized to Retail Customers to include GEOP End-Users
CONTESTABLE CUSTOMERS	2.2.1	2.2.1 Contestability of electricity end users shall be certified by the ERC and only the end users that have been issued a certification of contestability may be registered and permitted to transact with the <i>Central Registration Body</i> , or, as a voluntary <i>Participant</i> in the <i>WESM</i> .	<p>2.2.1 <u>Eligibility of Retail Customers</u></p> <p>2.2.1 2.2.1.1 <u>Contestable Customers</u> - Contestability of electricity end users shall be certified by the ERC and only the end users that have been issued a certification of contestability <u>or has been certified as such under applicable laws or rules</u> may be registered and permitted to transact with the <i>Central Registration Body</i>, or, as a voluntary <i>Participant</i> in the <i>WESM</i>.</p> <p>2.2.1.2 Other End-Users – Electricity end-users that have not yet met the contestability requirements: (a) but have been identified by their respective <i>Distribution Utilities</i> to, and provided only that they, have met the criteria to qualify as a <i>Green Energy Option Program</i> End-User pursuant to guidelines set by the <i>ERC</i> may be registered; and</p>	<p>Expanded the eligibility requirements of contestable customers to reflect the updated ERC policies and harmonize it with DOE DC2021-06-0012.</p> <p>Defines the End-Users that comprise the Retail Customers and their corresponding eligibility, including the GEOP End-Users.</p>

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
			<u>(b) permitted to transact with the Central Registration Body.</u>	
CONTESTABLE CUSTOMERS	2.2.2	2.2.2 Distribution utilities shall notify the <i>Central Registration Body</i> of any end user that has met the requirements to be certified as <i>Contestable Customer</i> and shall provide the customer information required in Section 2.3 of this Chapter 2. Upon such notice, the <i>Central Registration Body</i> shall secure confirmation from the <i>ERC</i> if such end user has been certified as contestable and, if so certified, shall maintain a record of the customer for registration and other purposes specified in these rules	2.2.2 Distribution utilities shall notify the <i>Central Registration Body</i> of any end user that has met the requirements to be certified as <i>Contestable Customer and/or as End-User under the Green Energy Option Program</i> and shall provide the customer information required in Section 2.3 of this Chapter 2. Upon such notice, the Central Registration Body shall secure confirmation from the ERC if such end user has been certified as contestable and, if so certified, shall maintain a record of the customer for registration and other purposes specified in these rules.	To enjoin DUs to indicate whether an End-User qualifies under RCOA or GEOP or both. Deleted portion on confirmation of contestability from ERC in line with ERC's revised contestability guidelines.
CONTESTABLE CUSTOMERS	(new)	(new)	<u>2.2.4 A Retail Customer that is not a Contestable Customer duly certified and recorded by the Central Registration Body may voluntarily:</u> <u>a) Elect to source its supply from a Renewable Energy Supplier and register with the Central Registration Body; or</u> <u>b) Continue to be served by the Distribution Utility until it elects to purchase electricity from a Renewable Energy Supplier.</u>	To clarify the options provided for GEOP End-Users that are not Contestable Customers

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
CONTESTABLE CUSTOMERS	2.2.4	<p>2.2.4 The registration of <i>Contestable Customers</i> shall be in respect to their facilities that have been issued certifications of contestability by the ERC, Provided, that –</p> <p>2.2.4.1 <i>Contestable Customers</i> that have more than one <i>registered facility</i> shall have multiple registrations; and</p> <p>2.2.4.2 Registration shall be in accordance with the certification of contestability issued by the <i>ERC</i> and each <i>registered facility</i> covered by one certification of contestability shall have a single and separate registration, regardless that the same is served by more than one metering installation.</p>	<p>2.2.42.2.5 The registration of <i>Contestable Customers</i> shall be in respect to their facilities that have been issued certifications of contestability by the ERC, Provided, that –</p> <p>2.2.4.12.2.5.1 <i>Contestable Customers</i> that have more than one <i>registered facility</i> shall have multiple registrations; and</p> <p>2.2.4.22.2.5.2 Registration shall be in accordance with the certification of contestability issued by the <i>ERC</i> and each <i>registered facility</i> covered by one certification of contestability shall have a single and separate registration, regardless that the same is served by more than one metering installation.</p>	Renumbered due to inserted provision
CONTESTABLE CUSTOMERS	2.2.5	2.2.5 <i>Contestable Customers</i> that are directly connected to the <i>transmission system</i> shall be listed with the <i>Central Registration Body</i> based on the information from the <i>ERC</i> for monitoring purposes.	2.2.5 2.2.6 <i>Contestable Customers</i> that are directly connected to the <i>transmission system</i> shall be listed with the <i>Central Registration Body</i> based on the information from the <i>ERC</i> for monitoring purposes.	Renumbered due to inserted provision
CONTESTABLE CUSTOMER INFORMATION	2.3	2.3 CONTESTABLE CUSTOMER INFORMATION	2.3 CONTESTABLE <u>RETAIL</u> CUSTOMER INFORMATION	Generalized to Retail Customers to include GEOP End-Users

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
CONTESTABLE CUSTOMER INFORMATION	2.3.1.1	<p>2.3.1.1 All <i>Distribution Utilities</i> shall submit the following information to the <i>Central Registration Body</i> on all end users within its franchise area that it deems to have already met the required demand threshold.</p> <p>(a) Customer name;</p> <p>(b) Billing and service addresses;</p> <p>(c) Customers' account number;</p> <p>(d) Customer contact information (telephone numbers and e-mail addresses);</p> <p>(e) Meter number;</p> <p>(f) Meter specifications (interval metering, channels); and</p> <p>(g) SEIN of the grid <i>metering point</i> of the <i>Distribution Utility</i> where the supply of the end user passes through</p>	<p>2.3.1.1 All <i>Distribution Utilities</i> shall submit the following information to the <i>Central Registration Body</i> on all end users within its franchise area that it deems to have already met the required demand threshold <u>to participate in retail competition and/or in the Green Energy option Program.</u></p> <p>(a) Customer name;</p> <p>(b) Billing and service addresses;</p> <p>(c) Customers' account number;</p> <p>(d) Customer contact information (telephone numbers and e-mail addresses);</p> <p>(e) Meter number;</p> <p>(f) Meter specifications (interval metering, channels); and</p> <p>(g) SEIN of the grid <i>metering point</i> of the <i>Distribution Utility</i> where the supply of the end user passes through</p> <p><u>(h) Confirmation that the end-user has qualified either for retail competition or GEOP, or both</u></p>	To enjoin DUs to indicate whether an End-User qualifies under RCOA or GEOP or both.
Request and Release of Customer Information	2.3.2.1	2.3.2.1 Upon prior authorization, provided in written or electronic form, by a <i>Contestable Customer</i> , the <i>Central Registration Body</i> shall provide the information so authorized to the <i>Supplier</i> or to such other person or entity authorized by the <i>Contestable Customer</i> .	2.3.2.1 Upon prior authorization, provided in written or electronic form, by a Contestable <i>Retail Customer</i> , the <i>Central Registration Body</i> shall provide the information so authorized to the <i>Supplier</i> or to such other person or entity authorized by the Contestable <i>Retail Customer</i> .	Generalized to Retail Customers to include GEOP End-Users

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
SUPPLIERS AND RETAIL METERING SERVICES PROVIDERS	(new)	(new)	<p><u>2.4.2 Before being able to transact for the supply of electricity to Retail Customers under the Green Energy Option Program, Suppliers intending to transact as a Renewable Energy Supplier shall:</u></p> <p><u>2.4.2.1 Hold a license or authorization from the ERC to act as a retail electricity Supplier,</u></p> <p><u>2.4.2.2 Hold a Green Energy Option Program operating permit from the DOE, and</u></p> <p><u>2.4.2.3 Register in the WESM as a Direct WESM Member under the Customer Trading Participant category and shall fulfil all such registration requirements as set out in the WESM Rules Chapter 2.</u></p>	To define requirements for Renewable Energy Supplier. ERC GEOP Rules Section 12 prescribes that the RE Supplier shall secure a Retail Electricity Supplier license from the ERC
SUPPLIERS AND RETAIL METERING SERVICES PROVIDERS	2.4.2	2.4.2 Distribution utilities before being able to transact for the supply of electricity to <i>Contestable Customers</i> , as <i>Supplier</i> and/or <i>Supplier of Last Resort</i> , shall register as a <i>Direct WESM Member</i> in accordance with the requirements and procedures for registration set out in the <i>WESM Rules</i> Chapter 2 for transactions in respect to the supply of electricity to <i>Contestable Customers</i> .	2.4.2 <u>2.4.3</u> Distribution utilities before being able to transact for the supply of electricity to <i>Contestable</i> <i>Retail</i> <i>Customers</i> , as <i>Supplier</i> and/or <i>Supplier of Last Resort</i> , shall register as a <i>Direct WESM Member</i> in accordance with the requirements and procedures for registration set out in the <i>WESM Rules</i> Chapter 2 for transactions in respect to the supply of electricity to <i>Contestable</i> <i>Retail</i> <i>Customers</i> .	Generalized to Retail Customers to include GEOP End-Users

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
SUPPLIERS AND RETAIL METERING SERVICES PROVIDERS	2.4.3	<p>2.4.3 Before being able to provide metering services for <i>Contestable Customers</i>, a <i>Retail Metering Services Provider</i> shall:</p> <p>2.4.3.1 Hold license as a <i>Retail Metering Services Provider</i> issued by the <i>ERC</i>; and</p> <p>2.4.3.2 Register in the <i>WESM</i> as a <i>Retail Metering Services Provider</i> and shall fulfil all such registration requirements as set out in the <i>WESM Rules</i> Chapter 2 and relevant <i>Market Manual</i>.</p> <p>2.4.4 At the commencement of <i>retail competition</i></p>	<p>2.4.3 2.4.4 Before being able to provide metering services for <i>Contestable</i> <i>Retail</i> <i>Customers</i>, a <i>Retail Metering Services Provider</i> shall:</p> <p>2.4.3.1 2.4.4.1 Hold license as a <i>Retail Metering Services Provider</i> issued by the <i>ERC</i>; and</p> <p>2.4.3.2 2.4.4.2 Register in the <i>WESM</i> as a <i>Retail Metering Services Provider</i> and shall fulfil all such registration requirements as set out in the <i>WESM Rules</i> Chapter 2 and relevant <i>Market Manual</i>.</p>	<ul style="list-style-type: none"> Generalized to Retail Customers to include GEOP End-Users Re-numbering
SUPPLIERS AND RETAIL METERING SERVICES PROVIDERS	2.4.4	<p>2.4.4 At the commencement of <i>retail competition</i>, the <i>Distribution Utilities</i> shall serve as the default <i>Retail Metering Services Provider</i> for <i>Contestable Customers</i> with service addresses located within their franchise area, and as such, are deemed registered in the <i>WESM</i> without need of complying with the requirements set in Clause 2.4.3 of this Chapter 2.</p>	<p>2.4.4 2.4.5 At the commencement of retail competition, the <i>Distribution Utilities</i> shall serve as the default Retail Metering Services Provider for <i>Contestable</i> <i>Retail</i> <i>Customers</i> with service addresses located within their franchise area, and as such, are deemed registered in the <i>WESM</i> without need of complying with the requirements set in Clause 2.4.3 of this Chapter 2.</p>	<p>Removed the introductory term as retail competition as commenced already</p> <p>Change to Retail Customers in order to provide a general term for Contestable Customers and GEOP End - Users which are not contestable Customers</p>

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
REGISTRATION PROCESS	2.5	<p>The <i>Central Registration Body</i> shall prepare and publish a <i>Market Manual</i> in accordance with Chapter 8 of the <i>WESM Rules</i> which sets out:</p> <p>2.5.1 The requirements and procedures which <i>Suppliers, Contestable Customers</i> and <i>Retail Metering Services Providers</i> shall follow to enable registration in the <i>WESM</i>, which requirements and procedures shall be consistent with relevant provisions of <i>WESM Rules</i> Chapter 2.</p> <p>2.5.2 The data required to be provided to the <i>Central Registration Body</i> for registration as a <i>Supplier, Contestable Customer, or Retail Metering Services Provider</i>.</p>	<p>The <i>Central Registration Body</i> shall prepare and publish a <i>Market Manual</i> in accordance with Chapter 8 of the <i>WESM Rules</i> which sets out:</p> <p>2.5.1 The requirements and procedures which <i>Suppliers, Contestable Customers</i> and <i>Retail Metering Services Providers</i> shall follow to enable registration in the <i>WESM</i>, which requirements and procedures shall be consistent with relevant provisions of <i>WESM Rules</i> Chapter 2.</p> <p><u>2.5.2 The requirements and procedures which <i>Renewable Energy Suppliers, Retail Customers</i> and <i>Retail Metering Services Providers</i> shall comply with to be allowed to participate in the <i>Green Energy Option Program</i>; and</u></p> <p>2.5.2 <u>2.5.3</u> The data required to be provided to the <i>Central Registration Body</i> for registration as a <i>Supplier, Contestable <u>Retail</u> Customer, or Retail Metering Services Provider</i>.</p>	This is to provide basis for the new GEOP Manual
SUSPENSION, DE-REGISTRATION AND CESSATION OF MEMBERSHIP	2.6	The suspension, de-registration and cessation of the membership of <i>Suppliers</i> and <i>Contestable Customers</i> in the <i>WESM</i> shall be governed by the <i>WESM Rules</i> and <i>relevant Market Manuals</i> .	The suspension, de-registration and cessation of the membership of <i>Suppliers</i> and <i>Contestable <u>Retail</u> Customers</i> in the <i>WESM</i> shall be governed by the <i>WESM Rules</i> and <i>relevant Market Manuals</i> .	Generalized to Retail Customers to include GEOP End-Users

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
SCOPE OF CHAPTER 3	3.1.1	<p>This chapter sets out the rules which govern operation of the market pertaining to the following and related matters:</p> <p>3.1.1 Switching of <i>Suppliers</i> by <i>Contestable Customers</i></p> <p>3.1.2 Settlement of the transactions of <i>Suppliers</i> and <i>Contestable Customers</i> in the <i>WESM</i>; and</p> <p>xxx</p>	<p>This chapter sets out the rules which govern operation of the market pertaining to the following and related matters:</p> <p>3.1.1 Switching of <i>Suppliers</i> by <i>Contestable</i> <i>Retail</i> Customers</p> <p>3.1.2 Settlement of the transactions of <i>Suppliers</i> and <i>Contestable</i> <i>Retail</i> Customers in the <i>WESM</i>; and</p> <p>xxx</p>	Generalized to Retail Customers to include GEOP End-Users
CONTESTABLE CUSTOMER TRANSACTIONS	3.2	CONTESTABLE CUSTOMER TRANSACTIONS	CONTESTABLE <u>RETAIL</u> CUSTOMER TRANSACTIONS	Generalized to Retail Customers to include GEOP End-Users
CONTESTABLE CUSTOMER TRANSACTIONS	3.2.1.1	3.2.1.1 Switching shall apply to the commercial transfer of a <i>Contestable Customer</i> from one <i>Supplier</i> to another, other than a transfer to a <i>Supplier of Last Resort</i> in case of a last resort event for which section 3.4 of this Chapter 3 shall apply.	3.2.1.1 Switching shall apply to the commercial transfer of a <i>Contestable</i> <i>Retail</i> Customer from one <i>Supplier</i> to another, other than a transfer to a <i>Supplier of Last Resort</i> in case of a last resort event for which section 3.4 of this Chapter 3 shall apply.	Generalized to Retail Customers to include GEOP End-Users
Conditions for Customer Switching	3.2.1.3	<p>3.2.1.3 A <i>Supplier</i> may submit a <i>switch request</i> to the <i>Central Registration Body</i> if the following conditions are met:</p> <p>a) A supply contract has been entered into between the <i>Supplier</i> and the <i>Contestable</i></p>	3.2.1.3 A <i>Supplier</i> may submit a switch request to the <i>Central Registration Body</i> if <u>provided</u> the following conditions are met:	Generalized to Retail Customers to include GEOP End-Users

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		<p><i>Customer</i> for which the <i>Switch request</i> is made; and</p> <p>b) There is an existing and valid wheeling service agreement with the relevant <i>Distribution Utility</i> or <i>Network Service Provider</i> and a metering services agreement with a registered Metering Services Provider, covering the <i>Contestable Customer</i>.</p> <p>c) The <i>Contestable Customer</i> has no financial obligations with its <i>Network Service Provider</i>, in case of initial switch, or its incumbent <i>Supplier</i>.</p>	<p>a) A supply contract has been entered into between the <i>Supplier</i> and the <i>Contestable</i> <i>Retail Customer</i> for which the <i>Switch request</i> is made; and</p> <p>b) There is an existing and valid wheeling service agreement with the relevant <i>Distribution Utility</i> or <i>Network Service Provider</i> and a <i>metering services</i> agreement with a registered Metering Services Provider, covering the <i>Contestable</i> <i>Retail Customer</i>.</p> <p>c) The <i>Contestable</i> <i>Retail</i> Customer has no financial obligations with its Network Service Provider, in case of initial switch, or its incumbent <i>Supplier</i>; <u>and</u></p> <p><u>d) Any other conditions as may be specified in issuances by the DOE and the ERC.</u></p>	
Conditions for Customer Switching	(new)	(new)	<u>3.2.1.5 Only a Renewable Energy Supplier may submit a switch request to the Central Registration Body for Retail Customers that wishes to participate in the Green Energy Option Program.</u>	This is to clarify that only Renewable Energy Supplier may only switch Retail Customers that are not Contestable Customers under the GEOP.
Procedures for Switching	3.2.2.1	3.2.2.1 Once all the conditions set forth in Clause 3.2.1.3 are met, the new <i>Supplier</i> shall submit the <i>switch request</i> to the <i>Central Registration Body</i> not later than seven (7) working days prior to the proposed effective date. The <i>switch</i>	3.2.2.1 Once all the conditions set forth in Clause 3.2.1.3 are met, the new <i>Supplier</i> shall submit the switch request to the <i>Central Registration Body</i> not later than seven (7) working days prior to the proposed effective date.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		<p><i>request</i> shall include an attestation duly signed by:</p> <p>a) the <i>Supplier</i> and the <i>Contestable Customer</i> of the existence of a retail supply contract between the two parties, and the term of the retail supply contract including the effectivity dates;</p> <p>b) the <i>Supplier</i> or the <i>Contestable Customer</i>, as <i>applicable</i>, and the relevant <i>Distribution Utility</i> of the existence of a valid wheeling service agreement covering the <i>Contestable Customer</i>;</p> <p>c) the <i>Supplier</i> or the <i>Contestable Customer</i>, as <i>applicable</i>, and the registered <i>Retail Metering Services Provider</i> of the existence of a metering services agreement covering the <i>Contestable Customer</i>; and</p> <p>d) the incumbent <i>Supplier</i> or, if not served by a <i>Supplier</i>, the <i>relevant Distribution Utility</i> that the <i>Contestable Customer</i> has no outstanding balance.</p>	<p>The switch request shall include an attestation duly signed by:</p> <p>a) the <i>Supplier</i> and the <u>Retail Customer</u> of the existence of a retail supply contract or <u>any equivalent</u> between the two parties, and the term of the retail supply contract including the effectivity dates;</p> <p>b) the <i>Supplier</i> or the <u>Retail Customer</u>, as applicable, and the relevant <i>Distribution Utility</i> of the existence of a valid wheeling service agreement covering the <i>Contestable Customer</i>;</p> <p>c) the <i>Supplier</i> or the <u>Retail Customer</u>, as applicable, and the registered <i>Retail Metering Services Provider</i> of the existence of a metering services agreement covering the <i>Contestable</i> <u>Retail Customer</u>; and</p> <p>d) the incumbent <i>Supplier</i> or, if not served by a <i>Supplier</i>, the relevant <i>Distribution Utility</i> that the <u>Retail Customer</u> has no outstanding balance.</p> <p><u>If the switch request is for a Retail Customer participating in the Green Energy Option Program, the Supplier shall submit to the Central Registration Body documents as required in</u></p>	<p>are not contestable Customers. Note that ERC Resolution No. 8, Series of 2021 requires submission of copies of agreements instead of attestations. IEMOP proposes to retain the current requirements to allow seamless integration of the GEOP for both IEMOP and the market participants.</p> <p>IEMOP also retained the timeline for correction of deficiencies on metering requirements to 15 working days instead of the 5 working days provided in ERC Resolution No. 8, Series of 2021 for the same reason.</p>

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>The <i>Supplier</i> or the <i>Contestable Customer</i> registering as a Direct WESM Member shall also submit the projected metering quantities and the percentage that will be purchased from the WESM by the Contestable Customer, as applicable.</p> <p>The <i>Central Registration Body</i> shall immediately evaluate the completion of the abovementioned requirements, including verification of information of the <i>Contestable Customer</i> as submitted by the Distribution Utilities under Clause 2.3.1.1, and it shall notify the <i>Supplier</i> and the <i>Contestable Customer</i>, as applicable, on the status and further requirements, if any, such as prudential requirement, for the approval of switch request within two (2) working days from the receipt of the switch request. All shortcomings by the <i>Supplier</i> and the <i>Contestable Customer</i> shall be rectified within two (2) working days from the receipt of the <i>Central Registration Body's</i> notice.</p>	<p><u>Section 16.2 under the ERC Resolution No. 08, Series of 2021.</u></p> <p>The <i>Supplier</i> or the <i>Contestable Customer</i> registering as a <i>Direct WESM Member</i> shall also submit the projected metering quantities and the percentage that will be purchased from the <i>WESM</i> by the <i>Contestable Customer</i>, as applicable.</p> <p>The <i>Central Registration Body</i> shall immediately evaluate the completion of the abovementioned requirements, including verification of information of the <i>Contestable-Retail</i> <i>Customer</i> as submitted by the <i>Distribution Utilities</i> under Clause 2.3.1.1, and shall notify the <i>Supplier</i> and the <i>Contestable</i> <i>Retail</i> <i>Customer</i>, as applicable, on the status and further requirements, if any, such as prudential requirement, for the approval of switch request within two (2) working days from the receipt of the switch request. All shortcomings by the <i>Supplier</i> and the <i>Contestable</i> <i>Retail</i> <i>Customer</i> shall be rectified within two (2) working days from the receipt of the <i>Central Registration Body's</i> notice.</p>	
Procedures for Switching	3.2.2.3	3.2.2.3 If the <i>Central Registration Body</i> verifies that all conditions are met and for which the switch request is made for a <i>Contestable Customer</i> not intending to register in the <i>WESM</i> :	3.2.2.3 If the <i>Central Registration Body</i> verifies that all conditions are met and for which the <i>switch request</i> is made for a <i>Contestable</i> <i>Retail</i> <i>Customer</i> not intending to register in the <i>WESM</i> :	Changed to Retail Customers in order to provide a general term for Contestable Customers and

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>a) The new <i>Supplier</i> of the Contestable Customer shall update its prudential requirements if so required by the <i>Market Operator within two (2) working days</i> from the receipt of notice from the <i>Central Registration Body</i> to ensure that it continuously satisfies the prudential requirements as set out in the <i>WESM Rules</i>.</p> <p>b) Upon confirmation that the prudential requirements and metering requirements are satisfied, the <i>Central Registration Body</i> shall approve the switch request and it shall notify the new <i>Supplier</i>, the incumbent <i>Supplier</i>, <i>Retail Metering Services Provider</i> and the relevant <i>Distribution Utility</i> or <i>Network Service Provider</i> of the confirmation of the switch request and the effective date of the switch within two (2) working days.</p>	<p>a) The new <i>Supplier</i> of the Contestable <i>Retail Customer</i> shall update its prudential requirements if so required by the <i>Market Operator</i> within two (2) working days from the receipt of notice from the <i>Central Registration Body</i> to ensure that it continuously satisfies the prudential requirements as set out in the <i>WESM Rules</i>.</p> <p>b) Upon confirmation that the prudential requirements and metering requirements are satisfied, the <i>Central Registration Body</i> shall approve the switch request and it shall notify the new <i>Supplier</i>, the incumbent <i>Supplier</i>, <i>Retail Metering Services Provider</i> and the relevant <i>Distribution Utility</i> or <i>Network Service Provider</i> of the confirmation of the switch request and the effective date of the switch within two (2) working days.</p>	GEOP End -Users which are not contestable Customers.
Procedures for Switching	3.2.2.5	3.2.2.5 If the <i>Central Registration Body</i> determines under Clause 3.2.2.1 that the <i>Contestable Customer</i> has lacking customer information as required under Clause 2.3.1.1, the <i>Central Registration Body</i> shall notify the relevant <i>Distribution Utility within two (2) working days</i> to provide the necessary information. The <i>Distribution Utility</i> shall submit the necessary	3.2.2.5 If the <i>Central Registration Body</i> determines under Clause 3.2.2.1 that the Contestable <i>Retail Customer</i> has lacking customer information as required under Clause 2.3.1.1, the <i>Central Registration Body</i> shall notify the relevant <i>Distribution Utility</i> within two (2) <i>working days</i> to provide the necessary information. The <i>Distribution Utility</i> shall submit the necessary	Change to Retail Customers in order to provide a general term for Contestable Customers and GEOP End - Users which are not contestable Customers

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		information within two (2) <i>working days</i> from the receipt of the notification.	information within two (2) <i>working days</i> from the receipt of the notification.	
Customer Relocation	3.2.3.1	3.2.3.1 A <i>Contestable Customer</i> that wishes to relocate to a new service address within the same franchise area or in the franchise area of another <i>Distribution Utility</i> or <i>Network Service Provider</i> and wishes to continue to be served by its present <i>Supplier</i> shall send a prior request for relocation of service to the <i>Supplier</i> and the relevant <i>Distribution Utilities</i> or <i>Network Service Providers</i> .	3.2.3.1 A <i>Contestable</i> <i>Retail</i> <i>Customer</i> that wishes to relocate to a new service address within the same franchise area or in the franchise area of another <i>Distribution Utility</i> or <i>Network Service Provider</i> and wishes to continue to be served by its present <i>Supplier</i> shall send a prior request for relocation of service to the <i>Supplier</i> and the relevant <i>Distribution Utilities</i> or <i>Network Service Providers</i> .	Change to Retail Customers in order to provide a general term for Contestable Customers and GEOP End - Users which are not contestable Customers.
Customer Relocation	3.2.3.1	3.2.3.3 If the <i>Supplier</i> does not agree to continue to provide service: a) The <i>Contestable Customer</i> shall, prior to relocation, switch to a new <i>Supplier</i> in accordance with the requirements and procedures set in Clause 3.2.2. xxx	3.2.3.3 If the <i>Supplier</i> does not agree to continue to provide service <u>to a Contestable Customer:</u> a) The <i>Contestable Customer</i> shall, prior to relocation, switch to a new <i>Supplier</i> in accordance with the requirements and procedures set in Clause 3.2.2. xxx	To specify that Clause 3.2.3.1 will only apply to a Contestable Customer
Customer Relocation	(new)	(new)	<u>3.2.3.4 If the <i>Supplier</i> does not agree to continue to provide service to a Retail Customer under the Green Energy Option Program, the Retail Customer shall have the following options:</u>	Added provision to clarify procedures for GEOP End-Users in case its Supplier does not agree to continue to provide service at the new location. Per ERC Resolution No. 08, Series of

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
			<p>a) <u>Switch to a new <i>Supplier</i> in accordance with the requirements and procedures set in Clause 3.2.2;</u></p> <p>b) <u>If the <i>Retail Customer</i> fails to comply with the conditions set out in the previous paragraph, the <i>Retail Customer</i> may transfer to a <i>Supplier of Last Resort</i> in accordance with requirements and procedures set in Clause 3.4 or revert to being a <i>Captive End-User</i> in accordance with the requirements and procedures set in Clause 3.5.</u></p>	2021 Section 25, failure to renew or secure a new supply contract is a Last Resort Supply Event. Meanwhile ERC Resolution No. 08, Series of 2021 Section 24 states that any Last Resort Supply Event is a ground for reversion to the Captive Market.
Customer Relocation	3.2.3.4	<p>3.2.3.4 The conditions and procedures set out in this Clause 3.2.3 shall apply only when the <i>registered facility</i> of a <i>Contestable Customer</i> is transferred to different service address and the certification of contestability issued by the <i>ERC</i> remains valid; Provided, however that if a new certificate of contestability is issued by the <i>ERC</i> for the facility at its new location, this Clause 3.2.3 shall not apply.</p> <p>a) The <i>Contestable Customer</i> may apply for new registration in respect to said facility, which registration shall be governed by Chapter 2 of these <i>Retail Rules</i>; and</p>	<p>3.2.3.4 3.2.3.5 The conditions and procedures set out in this Clause 3.2.3 shall apply only when the <i>registered facility</i> of a <i>Contestable Customer</i> is transferred to different service address and the certification of contestability issued by the <i>ERC</i> remains valid; Provided, however that if a new certificate of contestability is issued by the <i>ERC</i> for the facility at its new location, this Clause 3.2.3 shall not apply.</p> <p>a) The <i>Contestable Customer</i> may apply for new registration in respect to said facility, which registration shall be governed by Chapter 2 of these <i>Retail Rules</i>; and</p>	Renumbered due to inserted provision.

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		b) The <i>Central Registration Body</i> shall cease the registration of the previously-registered facility in accordance with Chapter 2 of the <i>Retail Rules</i> and relevant <i>Market manuals</i> .	b) The <i>Central Registration Body</i> shall cease the registration of the previously-registered facility in accordance with Chapter 2 of the <i>Retail Rules</i> and relevant <i>Market manuals</i> .	
Prohibited Customer Transfer	3.2.4	A <i>Supplier</i> shall not be permitted to transfer a <i>Contestable Customer</i> to another <i>Supplier</i> without the authorization of the affected <i>Contestable Customer</i> and without complying with the <i>Customer switching</i> requirements and procedures set out in clause 3.2.2.	A <i>Supplier</i> shall not be permitted to transfer a Contestable <u>Retail</u> <i>Customer</i> to another <i>Supplier</i> without the authorization of the affected Contestable <u>Retail</u> <i>Customer</i> and without complying with the <i>Customer switching</i> requirements and procedures set out in clause 3.2.2.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
Termination of Supplier Service by the Supplier	3.2.5.1	3.2.5.1 If the <i>Supplier</i> does not intend to renew the supply contract of a <i>Contestable Customer</i> , it shall send a notice of non-renewal to the <i>Contestable Customer</i> and the <i>Central Registration Body</i> at least thirty days prior to the expiration of the term of the contract.	3.2.5.1 If the <i>Supplier</i> does not intend to renew the supply contract of a Contestable <u>Retail</u> <i>Customer</i> , it shall send a notice of non-renewal to the Contestable <u>Retail</u> <i>Customer</i> and the <i>Central Registration Body</i> at least thirty <u>(30)</u> days prior to the expiration of the term of the contract.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
Termination of Supplier Service by the Supplier	3.2.5.2	3.2.5.2 If the <i>Supplier</i> intends to terminate the contract prior to the expiration of its term, it shall send a notice of the termination to the <i>Contestable Customer</i> in accordance with terms specified in their contract, and prior to the date of termination, to the <i>Central Registration Body</i> and	3.2.5.2 If the <i>Supplier</i> intends to terminate the contract prior to the expiration of its term, it shall send a notice of the termination to the Contestable <u>Retail</u> <i>Customer</i> in accordance with terms specified in their contract,. and p Prior to the date of termination, <u>the Supplier shall also send the notice</u> to the <i>Central Registration</i>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers.

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		to the relevant <i>Network Service Provider</i> and <i>Retail Metering Services Provider</i> .	<i>Body</i> and to the relevant <i>Network Service Provider</i> and <i>Retail Metering Services Provider</i> .	Clerical revisions.
Termination of Supplier Service by the Supplier	(new)	(new)	<p><u>3.2.5.5 In case of non-renewal or termination of the supply contract, the <i>Retail Customer</i> under the <i>Green Energy Option</i> may:</u></p> <p><u>a) Switch to another <i>Supplier</i> in accordance with the requirements and procedures set out in Clause 3.2.2;</u></p> <p><u>b) Transfer to a <i>Supplier of Last Resort</i> in accordance with requirements and procedures set in Clause 3.4; or</u></p> <p><u>b) Revert to being a <i>Captive End-User</i> in accordance with Clause 3.5.</u></p>	Added provision to clarify procedures for GEOP End-Users in case of non-renewal or termination. Per ERC Resolution No. 08, Series of 2021 Section 25, failure to renew or secure a new supply contract is a Last Resort Supply Event. Meanwhile ERC Resolution No. 08, Series of 2021 Section 24 states that any Last Resort Supply Event is a ground for reversion to the Captive Market.
Termination of Supplier Service by the Supplier	3.2.5.5	3.2.5.5 The termination of the contract shall be given effect by the <i>Central Registration Body</i> only if the conditions set forth in clauses 3.2.5.3 or 3.2.5.4 of this Chapter 3 are met.	3.2.5.5 3.2.5.6 The termination of the contract shall be given effect by the <i>Central Registration Body</i> only if the conditions set forth in clauses 3.2.5.3 or 3.2.5.4 or 3.2.5.5 of this Chapter 3 are met.	Renumbered due to inserted provision.
Termination of Supplier Service by the Supplier	3.2.6	3.2.6 <i>The Central Registration Body</i> shall prepare and publish a <i>Market Manual</i> that sets out in more detail the relevant timelines, requirements and procedures for carrying out the	3.2.6 <i>The Central Registration Body</i> shall prepare and publish a <u>relevant <i>Market Manuals</i></u> that sets out in more detail the relevant timelines, requirements and	Changed to Retail Customers in order to provide a general term for Contestable Customers and

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		<i>Contestable Customer</i> transactions described in this section 3.2.	procedures for carrying out the <i>Contestable Retail Customer</i> transactions described in this section 3.2.	GEOP End -Users which are not contestable Customers. Also, to provide basis for the new GEOP Manual.
SETTLEMENT QUANTITIES	3.3.1	3.3.1 The settlement quantities of <i>Contestable Customers</i> and <i>Suppliers</i> in each <i>settlement interval</i> of the billing period shall be determined in accordance with this Chapter 3	3.3.1 The settlement quantities of <i>Contestable Retail Customers</i> and <i>Suppliers</i> in each <i>settlement interval</i> of the billing period shall be determined in accordance with this Chapter 3.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers.
SETTLEMENT QUANTITIES	3.3.2	3.3.2 Determining the Gross Energy Settlement Quantities of Contestable Customers and Suppliers 3.3.2.1 The <i>metered quantity</i> of each Contestable Customer connected to a <i>grid off-take metering point</i> shall be determined as the net metered flows at their respective metering installations associated with such <i>grid off-take metering point</i> . The <i>gross energy settlement quantity</i> of each <i>Contestable Customer</i> that is a <i>Direct WESM Member</i> shall be its <i>metered quantity</i> . The <i>gross energy settlement quantity</i> of each <i>Supplier</i> shall be determined for each	3.3.2 Determining the Gross Energy Settlement Quantities of <i>Contestable Retail Customers</i> and <i>Suppliers</i> 3.3.2.1 The metered quantity of each <i>Contestable Retail Customer</i> connected to a <i>grid off-take metering point</i> shall be determined as the net metered flows at their respective metering installations associated with such <i>grid off-take metering point</i> . The gross energy settlement quantity of each <i>Contestable Retail Customer</i> that is a <i>Direct WESM Member</i> shall be its metered quantity. The <i>gross energy settlement quantity</i> of each <i>Supplier</i> shall be determined for each <i>grid off-take metering point</i> with which it has a	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers.

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		<p><i>grid off-take metering point</i> with which it has a Contestable Customer that is not a <i>WESM Member</i>.</p> <p>3.3.2.2 The <i>Central Registration Body</i> shall determine the <i>metered quantity</i> of the <i>Contestable Customers</i> at a <i>grid off-take metering point</i> using the meter data provided by the relevant <i>Retail Metering Services Provider</i> to the <i>Central Registration Body</i> in accordance with relevant Market Manual.</p>	<p>Contestable <u>Retail</u> Customer that is not a <i>WESM Member</i>.</p> <p>3.3.2.2 The <i>Central Registration Body</i> shall determine the metered quantity of the Contestable <u>Retail</u> Customers at a <i>grid off-take metering point</i> using the meter data provided by the relevant <i>Retail Metering Services Provider</i> to the <i>Central Registration Body</i> in accordance with relevant Market Manual.</p>	
SETTLEMENT QUANTITIES	3.3.2.3	3.3.2.3 The <i>gross energy settlement</i> quantity of each <i>Supplier</i> for each <i>grid off-take metering point</i> shall be determined as the sum of the <i>metered quantities</i> of all <i>Contestable Customers</i> that are not <i>WESM Members</i> associated with such <i>grid off-take metering point</i> .	3.3.2.3 <i>The gross energy settlement quantity</i> of each <i>Supplier</i> for each <i>grid off-take metering point</i> shall be determined as the sum of the metered quantities of all Contestable <u>Retail</u> Customers that are not <i>WESM Members</i> associated with such <i>grid off-take metering point</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers.
Declaration of Bilateral Contract Quantities	3.3.3.2	3.3.3.2 Contracts entered into between <i>Suppliers</i> for the supply of electricity to a <i>Contestable Customer</i> shall not be accounted for in settlements but will be settled by the parties among themselves.	3.3.3.2 Contracts entered into between Suppliers for the supply of electricity to a Contestable <u>Retail</u> Customer shall not be accounted for in settlements but will be settled by the parties among themselves.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers.

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
Settlement of Contestable Customers with their Suppliers	3.3.5	<p>3.3.5 Settlement of Contestable Customers with their Suppliers</p> <p>Billing and settlement of the transactions of the <i>Contestable Customers</i> with their respective <i>Suppliers</i> shall be performed by the parties in accordance with their contracts and applicable rules and regulations promulgated by the <i>ERC</i> and other competent agencies.</p>	<p>3.3.5 Settlement of Contestable <u>Retail</u> Customers with their Suppliers</p> <p>Billing and settlement of the transactions of the Contestable <u>Retail</u> <i>Customers</i> with their respective <i>Suppliers</i> shall be performed by the parties in accordance with their contracts and applicable rules and regulations promulgated by the <i>ERC</i> and other competent agencies.</p>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers.
Prudential Requirements	3.3.6.2	3.3.6.2 The amount of security that will be required of a Supplier shall be determined based on the aggregate trading limits and maximum exposure determined in accordance with Chapter 3 of the WESM Rules of all the Contestable Customers for which such Supplier is transacting.	3.3.6.2 The amount of security that will be required of a Supplier shall be determined based on the aggregate trading limits and maximum exposure determined in accordance with Chapter 3 of the WESM Rules of all the Contestable <u>Retail</u> <i>Customers</i> for which such Supplier is transacting.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers.
Settlement Information	3.3.7.2	3.3.7.2 Access to settlement information pertaining to Contestable Customers not registered in the WESM shall be provided to their respective Supplier counterparties, provided, however that those Contestable Customers may	3.3.7.2 Access to settlement information pertaining to Contestable <u>Retail</u> <i>Customers</i> not registered in the WESM shall be provided to their respective Supplier counterparties, provided, however that those Contestable <u>Retail</u> <i>Customers</i> may be provided access	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		be provided access to their own settlement information upon request from the Central Registration Body.	to their own settlement information upon request from the Central Registration Body.	are not contestable Customers.
FAILURE OF A SUPPLIER	3.4.1	<p>3.4.1 A Contestable Customer shall be transferred to the Supplier of Last Resort upon occurrence of any one of the following last resort events:</p> <p>3.4.1.1 The Supplier has ceased to operate;</p> <p>3.4.1.2 The Supplier's license or authorization has been revoked by the ERC;</p> <p>3.4.1.3 The Supplier is no longer permitted to trade in the WESM due to suspension, deregistration or cessation of membership; or</p> <p>3.4.1.4 The agreements for transmission, wheeling or distribution services with the relevant Network Service Provider or Distribution Utility have been terminated.</p>	<p>3.4.1 A Contestable <i>Retail</i> Customer shall be transferred to the Supplier of Last Resort upon occurrence of any one of the following last resort events:</p> <p>3.4.1.1 The Supplier has ceased to operate;</p> <p>3.4.1.2 The Supplier's license or authorization has been revoked by the ERC;</p> <p><u>3.4.1.3 The Supplier's operating permit, in the case of a Renewable Energy Supplier, has been revoked by the DOE;</u></p> <p>3.4.1.3<u>3.4.1.4</u> The Supplier is no longer permitted to trade in the WESM due to suspension, deregistration or cessation of membership; or</p> <p><u>3.4.1.5 Failure to renew the supply contract between a Retail Customer under the Green Energy Option Program and a Renewable Energy Supplier;</u></p> <p>3.4.1.4<u>3.4.1.6</u> The agreements for transmission, wheeling or distribution services with the relevant</p>	<p>Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers.</p> <p>Section 25 of ERC Resolution No. 8, Series of 2021 provides additional Last Resort Supply Events specific for Renewable Energy Suppliers and GEOP End-Users</p>

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
			Network Service Provider or Distribution Utility have been terminated.; or <u>3.4.1.7 Any other event which the ERC may deem as a last resort supply event.</u>	
FAILURE OF A SUPPLIER	3.4.2	3.4.2 When the Central Registration Body determines the occurrence of a last resort event, it shall notify the affected Contestable Customers, the Supplier of Last Resort, and the defaulting Supplier if practicable, of the occurrence and the effective date of the transfer of the Contestable Customers to the Supplier of Last Resort.	3.4.2 When the Central Registration Body determines <u>receives notice of</u> the occurrence of a last resort event, it shall notify the affected Contestable <u>Retail Customers</u> , the Supplier of Last Resort, and the defaulting Supplier if practicable, of the occurrence and the effective date of the transfer of the Contestable <u>Retail Customers</u> to the Supplier of Last Resort.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers.
FAILURE OF A SUPPLIER	3.4.3	The following procedures shall be observed upon the occurrence of a last resort event: 3.4.3.1 Within twenty-four hours from being notified of the occurrence of the last resort event, the Contestable Customer shall notify the Central Registration Body and the Supplier of Last Resort if it chooses to be served by the latter. 3.4.3.2 Within twenty-four hours upon receiving notice from the Contestable Customer, the Supplier of Last Resort shall inform the Contestable Customer of the terms of its supply contract and the applicable rates.	The following procedures shall be observed upon the occurrence of a last resort event: 3.4.3.1 Within twenty-four hours from being notified of the occurrence of the last resort event, the Contestable <i>Customer</i> shall notify the Central Registration Body and the Supplier of Last Resort if it chooses to be served by the latter. 3.4.3.2 Within twenty-four hours upon receiving notice from the Contestable Customer , the Supplier of Last Resort shall inform the Contestable Customer of the terms of its supply contract and the applicable rates.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers. This proposal adopts the timelines provided in Section 26 and 27 of ERC Resolution No. 8, Series of 2021 with respect to transfer to SOLR.

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		3.4.3.3 The parties shall then notify the Central Registration Body that the Contestable Customer has agreed to be served by the Supplier of Last Resort no later than forty-eight (48) hours after being notified of the occurrence of the last resort event and submit an attestation of the agreement duly signed by the Contestable Customer and the Supplier of Last Resort.	<p>3.4.3.3 The parties shall then notify the Central Registration Body that the <i>Contestable Customer</i> has agreed to be served by the Supplier of Last Resort no later than forty-eight (48) hours after being notified of the occurrence of the last resort event and submit an attestation of the agreement duly signed by the Contestable Customer and the Supplier of Last Resort.</p> <p><u>3.4.3.4 Within two (2) working days from being notified of the occurrence of the last resort event, the Retail Customer under the Green Energy Option Program shall notify the Central Registration Body if it chooses to be served by the Supplier of Last Resort.</u></p> <p><u>3.4.3.5 Upon receipt of notice from the Retail Customer under the Green Energy Option Program and determination of the occurrence of a last resort event, the Central Registration Body shall send notices to the Retail Customer and Supplier of Last Resort within one (1) working day of the effective date of the Retail Customer's transfer to the latter.</u></p> <p><u>3.4.3.6 Within one (1) working day upon receiving notice from the Retail Customer under the Green Energy Option Program, the Supplier of Last Resort shall inform the Retail Customer of the</u></p>	Likewise, Clause 3.4.3.8 is added to adopt Section 27 of ERC Resolution No. 8, Series of 2021 wherein evaluation of transfer to SOLR by the CRB shall be in accordance with procedures for evaluating switch requests to Suppliers.

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
			<p><u>terms of its supply contract and the applicable rates.</u></p> <p><u>3.4.3.7 The Supplier of Last Resort shall notify the Central Registration Body that the <i>Retail Customer</i> under the <i>Green Energy Option Program</i> has agreed to be served by the Supplier of Last Resort no later than two (2) working days after the <i>Retail Customer's</i> notification under Clause 3.4.3.2 by submitting a switch request accompanied by all requirements enumerated under Section 16.2 of ERC Resolution No. 08, Series of 2021, if applicable.</u></p> <p><u>3.4.3.8 Upon evaluation, the Central Registration Body shall either approve or disapprove the switch request in accordance with procedures under Clauses 3.2.2.3 to 3.2.2.8 of this Retail Rules.</u></p>	
FAILURE OF A SUPPLIER	3.4.6	3.4.6 The disconnection shall be carried out by the relevant Distribution Utility or Network Service Provider upon receipt of notice of disconnection served by the Central Registration Body in accordance with the procedures and timeline set out in relevant rules and regulations on disconnection of Contestable Customers.	3.4.6 The disconnection shall be carried out by the relevant Distribution Utility or Network Service Provider upon receipt of notice of disconnection served by the Central Registration Body in accordance with the procedures and timeline set out in relevant rules and regulations on disconnection of Contestable <i>Retail</i> Customers.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
FAILURE OF A SUPPLIER	(new)	(new)	<u>3.4.8 <i>Retail Customers</i> under the <i>Green Energy Option Program</i> which opt not to avail or fail to</u>	Added provision to clarify procedures for GEOP End-

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
			<u>transfer to a <i>Supplier of Last Resort</i> within the timelines prescribed in Clause 3.4.3 shall revert to being a Captive End-user, subject to conditions and procedures under Section 3.5.</u>	Users in case of non-transfer to the SOLR. Per ERC Resolution No. 08, Series of 2021 Section 25, failure to renew or secure a new supply contract is a Last Resort Supply Event. Meanwhile ERC Resolution No. 08, Series of 2021 Section 24 states that any Last Resort Supply Event is a ground for reversion to the Captive Market.
REVERSION TO THE CAPTIVE MARKET	(new)	(new)	<p><u>3.5 REVERSION TO CAPTIVE MARKET</u></p> <p><u>3.5.1 A Retail Customer under the <i>Green Energy Option Program</i> may revert to being a Captive End-User subject to fulfillment of any of the following conditions:</u></p> <p><u>3.5.1.1 Its average monthly peak demand has decreased, rendering it ineligible to participate in the <i>Green Energy Option Program</i>;</u></p> <p><u>3.5.1.2 Any of the last resort supply events under Clause 3.4.1 has occurred;</u></p>	Added new section on reversion to captive market which is an option provided to GEOP End-Users pursuant to ERC Resolution No. 08, Series of 2021 Section 24.

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
			<p><u>3.5.1.3</u> <u>Its contract with a <i>Supplier of Last Resort</i> has exceeded the maximum period.</u></p> <p><u>3.5.2</u> <u>A <i>Retail Customer</i> under the <i>Green Energy Option Program</i> may only exercise its option to revert to being a <i>Captive End-User</i> once every twelve (12) months.</u></p> <p><u>3.5.3</u> <u>A <i>Retail Customer</i> under the <i>Green Energy Option Program</i> shall notify the <i>Central Registration Body</i> if it wishes to revert to being a <i>Captive End-user</i>. Such notification shall include an attestation signed by the following:</u></p> <p><u>3.5.3.1</u> <u>The incumbent <i>Supplier or Supplier of Last Resort</i>, attesting that the said <i>Retail Customer</i> has fulfilled all of its contractual obligations;</u></p> <p><u>3.5.3.2</u> <u>The <i>Distribution Utility</i> attesting it agrees to supply the <i>Retail Customer</i>.</u></p> <p><u>3.5.4</u> <u>Upon verification that the conditions under Clauses 3.5.1, 3.5.2 and 3.5.3 were fulfilled, the <i>Central Registration Body</i> shall process the</u></p>	

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
			<u>deregistration of the end-user in accordance with procedures under Clause 2.6.</u>	
SCOPE AND APPLICATION OF CHAPTER 4	4.1	4.1.1.2 Requirements in relation to the installation, use and security of meters of Contestable Customers; 4.1.1.3 Manner in which metering data of Contestable Customers is to be used and managed;	4.1.1.2 Requirements in relation to the installation, use and security of meters of Contestable <u>Retail</u> Customers; 4.1.1.3 Manner in which metering data of Contestable <u>Retail</u> Customers is to be used and managed;	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
SCOPE AND APPLICATION OF CHAPTER 4	4.1.2	4.1.2 This Chapter shall apply only to the provision of metering services and metering installations by Retail Metering Services Providers to Contestable Customers that are connected to a distribution system operated by a Distribution Utility and have opted to switch to a Supplier or procure electricity from the WESM.	4.1.2 This Chapter shall apply only to the provision of metering services and metering installations by Retail Metering Services Providers to Contestable <u>Retail</u> Customers that are connected to a distribution system operated by a Distribution Utility and have opted to switch to a Supplier or procure electricity from the WESM.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
SCOPE AND APPLICATION OF CHAPTER 4	4.1.3	4.1.3 Provision of metering services and metering installations to Contestable Customers which are directly connected end users shall be in accordance with Chapter 4 of the WESM Rules.	4.1.3 Provision of metering services and metering installations to Contestable <u>Retail</u> Customers which are directly connected end users shall be in accordance with Chapter 4 of the WESM Rules.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
METERING SERVICE PROVIDERS	4.2.1	4.2.1 Other than the Distribution Utility that acts as the default Retail Metering Services Provider for the Contestable Customers within its franchise area, all Retail Metering Services Providers shall register with the Central Registration Body in accordance with Chapter 2 of these Rules before being allowed to provide metering services for retail competition.	4.2.1 Other than the Distribution Utility that acts as the default Retail Metering Services Provider for the Contestable <i>Retail</i> Customers within its franchise area, all Retail Metering Services Providers shall register with the Central Registration Body in accordance with Chapter 2 of these Rules before being allowed to provide metering services for retail competition.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
Use of meters	4.3.4.1	4.3.4.1 The registered metering installation shall be used by the Central Registration Body as the primary source of metering data for the accounting and settlement, as applicable, of the transactions of Contestable Customers and Suppliers registered in the WESM.	4.3.4.1 The registered metering installation shall be used by the Central Registration Body as the primary source of metering data for the accounting and settlement, as applicable, of the transactions of Contestable <i>Retail</i> Customers and Suppliers registered in the WESM.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
Performance of Metering Installations	4.3.7.3	4.3.7.3 A Contestable Customer who becomes aware of a metering installation malfunction or other defect shall advise the Retail Metering Services Provider and the Central Registration Body immediately after it was detected.	4.3.7.3 A Contestable <i>Retail</i> Customer who becomes aware of a metering installation malfunction or other defect shall advise the Retail Metering Services Provider and the Central Registration Body immediately after it was detected.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
Installation Databases	4.5.1.2	4.5.1.2 The Retail Metering Services Provider shall ensure that each affected Supplier, Distribution Utility, and Contestable Customer as well as the Central Registration Body is given	4.5.1.2 The Retail Metering Services Provider shall ensure that each affected Supplier, Distribution Utility, and Contestable <i>Retail</i> Customer as well as the Central Registration Body is given access to the	Changed to Retail Customers in order to provide a general term for Contestable Customers and

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>access to the information in its installation database at all reasonable times and:</p> <p>a) In the case of data sixteen months old or less, within seven working days of receiving written notice from the person or entity seeking access; and</p> <p>b) In the case of data more than sixteen months old, within thirty working days of receiving written notice from the person or entity seeking access.</p>	<p>information in its installation database at all reasonable times and:</p> <p>a) In the case of data sixteen months old or less, within seven working days of receiving written notice from the person or entity seeking access; and</p> <p>b) In the case of data more than sixteen months old, within thirty working days of receiving written notice from the person or entity seeking access.</p>	GEOP End -Users which are not contestable Customers
Rights of Access to Metering Data	4.5.3	<p>The only entities entitled to have either direct or remote access to metering data on a read only basis from the metering database or the metering register in relation to a metering point are:</p> <p>xxx</p> <p>4.5.3.5 Any Contestable Customer with respect to the metering data in relation to the metering point registered to it;</p> <p>4.5.3.6 Any Distribution Utility with respect to Contestable Customers whose facilities are located in its franchise area and for whom said Distribution Utility is not the Retail Metering Services Provider;</p>	<p>The only entities entitled to have either direct or remote access to metering data on a read only basis from the metering database or the metering register in relation to a metering point are:</p> <p>xxx</p> <p>4.5.3.5 Any Contestable <i>Retail</i> Customer with respect to the metering data in relation to the metering point registered to it;</p> <p>4.5.3.6 Any Distribution Utility with respect to Contestable <i>Retail</i> Customers whose facilities are located in its franchise area and for whom said Distribution Utility is not the Retail Metering Services Provider;</p>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		xxx	xxx	
4.5.4 Confidentiality	4.5.4	Metering data identifiable to a Trading Participant or Contestable Customer shall be treated by the Central Registration Body and the Market Operator as confidential and shall be subject to the provisions of Chapter 5 of the WESM Rules.	Metering data identifiable to a Trading Participant or Contestable Retail Customer shall be treated by the Central Registration Body and the Market Operator as confidential and shall be subject to the provisions of Chapter 5 of the WESM Rules.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
4.5.5 Payment for Access to Metering Data	4.5.5	Except for costs incurred in the transmission and access of data to the Central Registration Body, to the Market Operator, to Suppliers, to Distribution Utilities and to Contestable Customers for purposes of settlements, all reasonable costs that will be incurred by the Retail Metering Services Provider in providing access to metering data at a metering installation or by the Central Registration Body in providing access to information in the metering database shall be paid by the person or entity whom the metering data or information was provided.	Except for costs incurred in the transmission and access of data to the Central Registration Body, to the Market Operator, to Suppliers, to Distribution Utilities and to Contestable Retail Customers for purposes of settlements, all reasonable costs that will be incurred by the Retail Metering Services Provider in providing access to metering data at a metering installation or by the Central Registration Body in providing access to information in the metering database shall be paid by the person or entity whom the metering data or information was provided.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
DATA VALIDATION AND SUBSTITUTION	4.6	In case of metering data error, the Retail Metering Services Provider shall perform validation, estimation and editing in order to derive corrected metering data. The Retail Metering Services Provider shall substitute	In case of metering data error, the Retail Metering Services Provider shall perform validation, estimation and editing in order to derive corrected metering data. The Retail Metering Services Provider shall substitute	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>metering data in accordance with the relevant Market Manual.</p> <p>xxx</p> <p>4.6.2.2 Present the corrected or substituted meter data to the Central Registration Body and the affected Contestable Customer, Supplier and Distribution Utility.</p> <p>4.6.2.3 In case of dispute with respect to the validation and substitution implemented by the Retail Metering Services Provider under clauses 4.6.2.1 and 4.6.2.2 of these Retail Rules shall issue a certification on the corrected or substituted meter data which shall be submitted to the Central Registration Body, the affected Contestable Customer, Supplier and Distribution Utility.</p> <p>4.6.2.4 Perform the obligations set out in this clause 4.6.2 notwithstanding any dispute raised by the affected Contestable Customer, Supplier or Distribution Utility.</p>	<p>metering data in accordance with the relevant Market Manual.</p> <p>xxx</p> <p>4.6.2.2 Present the corrected or substituted meter data to the Central Registration Body and the affected Contestable Retail Customer, Supplier and Distribution Utility.</p> <p>4.6.2.3 In case of dispute with respect to the validation and substitution implemented by the Retail Metering Services Provider under clauses 4.6.2.1 and 4.6.2.2 of these Retail Rules shall issue a certification on the corrected or substituted meter data which shall be submitted to the Central Registration Body, the affected Contestable Retail Customer, Supplier and Distribution Utility.</p> <p>4.6.2.4 Perform the obligations set out in this clause 4.6.2 notwithstanding any dispute raised by the affected Contestable Retail Customer, Supplier or Distribution Utility.</p>	are not contestable Customers
DATA VALIDATION AND SUBSTITUTION	4.6.3	4.6.3 In case of dispute with respect to the validation and substitution implemented by the Retail Metering Services Provider under Clause 4.6.2 of these Retail Rules, the Retail Metering Services Provider shall issue a certification on	4.6.3 In case of dispute with respect to the validation and substitution implemented by the Retail Metering Services Provider under Clause 4.6.2 of these Retail Rules, the Retail Metering Services Provider shall issue a certification on the corrected or substituted	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
		the corrected or substituted meter data which shall be submitted to the Central Registration Body, the affected Contestable Customer, Supplier and Distribution Utility. The Retail Metering Services Provider shall perform the obligations set out in this Clause 4.6.3 notwithstanding any dispute raised by the affected Contestable Customer, Supplier or Distribution Utility.	meter data which shall be submitted to the Central Registration Body, the affected Contestable <i>Retail Customer</i> , Supplier and Distribution Utility. The Retail Metering Services Provider shall perform the obligations set out in this Clause 4.6.3 notwithstanding any dispute raised by the affected Contestable <i>Retail Customer</i> , Supplier or Distribution Utility.	are not contestable Customers
GLOSSARY	CHAPTER 5	Customer switching- Commercial transfer of a Contestable Customer to another, other than a transfer to a Supplier of Last Resort	Customer switching - Commercial transfer of a Contestable <i>Retail Customer</i> to another Supplier other than a transfer to a Supplier of Last Resort	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
GLOSSARY	CHAPTER 5	(new)	<u>Green Energy Option Program – The mechanism to empower end-users to choose renewable energy in meeting their energy requirements pursuant to Republic Act No. 9513.</u>	Defined the GEOP
GLOSSARY	CHAPTER 5	Grid off-take metering point - Metering point at a grid at which the settlement quantity of a Contestable Customer connected to a distribution system will be determined	Grid off-take metering point - Metering point at a grid at which the settlement quantity of a Contestable <i>Retail Customer</i> connected to a distribution system will be determined	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
				are not contestable Customers
GLOSSARY	CHAPTER 5	Last resort supply event - Any of the events stated in these Retail Rules that will give reason for a Contestable Customer to be served by the Supplier of Last Resort.	Last resort supply event - Any of the events stated in these Retail Rules that will give reason for a Contestable <u>Retail</u> Customer to be served by the Supplier of Last Resort.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
GLOSSARY	CHAPTER 5	(new)	<u>Renewable Energy Supplier - refers to any person or entity authorized by the ERC and the DOE to provide or supply electric power from renewable energy resources to the end-users and registered as a Customer pursuant to Clause 2.3.2 of the WESM Rules and Clause 2.4.1.3 of these Retail Rules.</u>	Defined the Renewable Energy Supplier
GLOSSARY	CHAPTER 5	(new)	<u>Retail Customer – An electricity end-user that is qualified to contract electricity supply from Suppliers, in accordance with qualifications issued by the ERC. For avoidance of doubt, this shall refer to Contestable Customers as prescribed in the Act and/or other End-Users allowed to participate under the Rules on Green Energy Option Program or other relevant rules issued by the ERC.</u>	Defined the Retail Customers

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
GLOSSARY	CHAPTER 5	Retail Rules - The rules promulgated by the DOE governing the management of the transactions of Suppliers and Contestable Customers and the operations of the Central Registration Body.	Retail Rules - The rules promulgated by the DOE governing the management of the transactions of Suppliers and Contestable <u>Retail</u> Customers and the operations of the Central Registration Body.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
GLOSSARY	CHAPTER 5	Retail supply contracts - Contract between a Supplier and a Contestable Customer for the supply of electricity	Retail supply contracts - Contract between a Supplier and a Contestable <u>Retail</u> Customer for the supply of electricity	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers
GLOSSARY	CHAPTER 5	Supplier – refers to any person or entity authorized by the ERC to sell, broker, market or aggregate electricity to the end-users and registered as a Customer pursuant to Clause 2.3.2 of the WESM Rules and Clause 2.4.1.2 of these Retail Rules.	Supplier – refers to any person or entity authorized by the ERC to sell, broker, market or aggregate electricity to the end-users and registered as a Customer pursuant to Clause 2.3.2 of the WESM Rules and Clause 2.4.1.2 <u>and Clause 2.4.2.3</u> of these Retail Rules.	Included additional Clause to consider Renewable Energy Suppliers
GLOSSARY	CHAPTER 5	Supplier of Last Resort - An entity designated to serve Contestable Customers following a Last resort supply event in accordance with these Retail Rules.	Supplier of Last Resort - An entity designated to serve Contestable <u>Retail</u> Customers following a Last resort supply event in accordance with these Retail Rules.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which

ANNEX D

Retail Rules				
Title	Section	Provision	Proposed Amendment	Rationale
				are not contestable Customers
GLOSSARY	CHAPTER 5	Switch request - A notice sent by a Supplier to the Central Registration Body that it will be serving a Contestable Customer.	Switch request - A notice sent by a Supplier to the Central Registration Body that it will be serving a Contestable <i>Retail</i> Customer.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End -Users which are not contestable Customers

ANNEX E

E. Retail Manual on Registration Criteria and Procedures

Retail Manual on Registration Criteria and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
PURPOSE & SCOPE OF APPLICATION	Section I	<p>Pursuant to Clause 2.5 of the <i>Retail Rules</i>, the <i>Central Registration Body</i> shall prepare and publish a <i>Market Manual</i> that shall provide the requirements and procedures for the registration of <i>Contestable Customers</i>, as applicable, <i>Suppliers</i> and <i>Retail Metering Service Providers</i> in the <i>WESM</i>. The criteria, guidelines and procedures for registration of <i>metering installations</i> are covered by the <i>Retail Metering Manual</i>. The suspension and de-registration procedures shall be governed by the <i>WESM Market Manual</i> on Registration, Suspension and De-Registration Criteria and Procedures.</p> <p>This Manual implements relevant provisions of Chapter 2 of the Rules for Competitive Retail Electricity Market ("Retail Rules").</p>	<p>Pursuant to Clause 2.5 of the <i>Retail Rules</i>, the <i>Central Registration Body</i> shall prepare and publish a <i>Market Manual</i> that shall provide the requirements and procedures for the registration of <i>Contestable Customers</i>, as applicable, <i>Suppliers</i> and <i>Retail Metering Service Providers</i> in the <i>WESM</i>.</p> <p><u>Requirements and procedures for the registration of Suppliers that are Renewable Energy Suppliers and Retail Customers under the Green Energy Option Program are covered by the Retail Manual on Green Energy Options Procedures.</u> The criteria, guidelines and procedures for registration of <i>metering installations</i> are covered by the <i>Retail Metering Manual</i>. The suspension and de-registration procedures shall be governed by the <i>WESM Market Manual</i> on Registration, Suspension and De-Registration Criteria and Procedures.</p> <p>This Manual implements relevant provisions of Chapter 2 of the Rules for Competitive Retail Electricity Market ("Retail Rules").</p>	This is to clarify that there is a GEOP Manual that details the transactions of GEOP participants.

ANNEX F

F. Retail Manual on Market Transactions Procedures

Retail Manual on Market Transactions Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
SCOPE OF APPLICATION	Section I.2	This Manual covers the criteria, guidelines, and procedures for the <i>Customer Switching</i> requests from Suppliers, Contestable Customer Relocation provided in Section 3.2.3 of the <i>Retail Rules</i> , termination of Retail Supply Contracts, and for the Failure of Suppliers in the implementation of retail competition in the <i>WESM</i> .	<p>This Manual covers the criteria, guidelines, and procedures for the <i>Customer Switching</i> requests from Suppliers, Contestable Customer Relocation provided in Section 3.2.3 of the <i>Retail Rules</i>, termination of Retail Supply Contracts, and for the Failure of Suppliers in the implementation of retail competition in the <i>WESM</i>.</p> <p><u>The criteria, guidelines and procedures for market transactions involving Suppliers that are Renewable Energy Suppliers and Retail Customers under the Green Energy Option Program are covered by the Retail Manual on Green Energy Option Program Procedures.</u></p>	This is to clarify that there is a GEOP manual that details the transactions of GEOP participants.
OVERVIEW	Section II.2	Customer Switching shall apply to all transfers in <i>Retail Supply Contracts</i> of <i>Contestable Customers</i> from one <i>Supplier</i> to another. These commercial transfers do not involve transfer to a <i>Supplier of Last Resort</i> (SOLR) in case of a <i>Last Resort Supply Event</i> .	<p><i>Customer Switching</i> shall apply to all transfers in <i>Retail Supply Contracts</i> of <i>Contestable Customers</i> from one <i>Supplier</i> to another. These commercial transfers do not involve transfer to a <i>Supplier of Last Resort</i> (SOLR) in case of a <i>Last Resort Supply Event</i>.</p>	Deleted to harmonize with GEOP procedures wherein CRB evaluation of transfer to SOLR shall follow same procedures and timelines as regular switch requests. (ERC Resolution No. 8, Series of 2021 Section 27)

ANNEX F

Retail Manual on Market Transactions Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
CUSTOMER RELOCATION – OVERVIEW	Section III.2.1	A <i>Contestable Customer</i> that wishes to relocate to a new service address within the same franchise area and wishes to continue to be served by its present <i>Supplier</i> shall send a prior request for relocation of service to the <i>Supplier</i> and the relevant <i>Distribution Utility</i> or <i>Network Service Provider</i>	A <i>Contestable Customer</i> that wishes to relocate to a new service address within <u>or outside</u> the same franchise area and wishes to continue to be served by its present <i>Supplier</i> shall send a prior request for relocation of service to the <i>Supplier</i> and the relevant <i>Distribution Utility</i> or <i>Network Service Provider</i>	To harmonize with Retail Rules 3.2.3.1

ANNEX G

G. Retail Manual on Metering Standards and Procedures

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
PURPOSE	1.1	<p>1.1. PURPOSE</p> <p>Pursuant to Clause 4.9 of the <i>Retail Rules</i>, the <i>Central Registration Body</i> shall formulate and publish a <i>market manual</i> that:</p> <p>xxx</p> <p>As complied, this Manual consolidates the pertinent metering procedures and standards applicable for <i>Contestable Customers</i> and for the reference of <i>Distribution Utilities, Suppliers, Retail Metering Services Providers</i>, other <i>WESM Members</i> and the public. More specifically, this Manual, in compliance with Clause 4.9 of the <i>Retail Rules</i>, will:</p> <p>a) Define the <i>metering installation standards</i> that a <i>Contestable Customer meter installation</i> must comply with to be eligible for registration in accordance with <i>Retail Rules</i> Clause 4.3.2;</p> <p>xxx</p> <p>c) Describe the procedures that the <i>Central Registration Body, Contestable Customers</i>, and <i>Suppliers</i> must follow when registering <i>Contestable Customer</i> metering installations in</p>	<p>1.2. PURPOSE</p> <p>Pursuant to Clause 4.9 of the <i>Retail Rules</i>, the <i>Central Registration Body</i> shall formulate and publish a <i>market manual</i> that:</p> <p>xxx</p> <p>As complied, this Manual consolidates the pertinent metering procedures and standards applicable for <i>Contestable</i> <i>Retail</i> <i>Customers</i> and for the reference of <i>Distribution Utilities, Suppliers, Retail Metering Services Providers</i>, other <i>WESM Members</i> and the public. More specifically, this Manual, in compliance with Clause 4.9 of the <i>Retail Rules</i>, will:</p> <p>a) Define the <i>metering installation standards</i> that a <i>Contestable</i> <i>Retail</i> <i>Customer meter installation</i> must comply with to be eligible for registration in accordance with <i>Retail Rules</i> Clause 4.3.2;</p> <p>xxx</p> <p>c) Describe the procedures that the <i>Central Registration Body, Contestable Retail Customers</i>, and <i>Suppliers</i> must follow when registering <i>Contestable</i> <i>Retail</i> <i>Customer</i> metering installations</p>	<p>Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers</p>

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
		the <i>WESM</i> in accordance with <i>Retail Rules</i> Clause 4.3.2.1; d) Describe the procedures that the <i>Central Registration Body</i> and the <i>Retail Metering Services Providers</i> must follow to ensure <i>Contestable Customer metering data</i> is collected in a timely and efficient manner; xxx	in the <i>WESM</i> in accordance with <i>Retail Rules</i> Clause 4.3.2.1; d) Describe the procedures that the <i>Central Registration Body</i> and the <i>Retail Metering Services Providers</i> must follow to ensure <i>Contestable Retail Customer metering data</i> is collected in a timely and efficient manner; xxx	
SCOPE OF APPLICATION	1.2	This Manual covers the metering procedures and standards for <i>metering installations</i> of <i>Contestable Customers</i> that are connected to a <i>distribution system</i> operated by a <i>Distribution Utility</i> and have opted to switch to a <i>Supplier</i> or voluntary register in the <i>WESM</i> .	This Manual covers the metering procedures and standards for <i>metering installations</i> of <i>Contestable Retail Customers</i> that are connected to a <i>distribution system</i> operated by a <i>Distribution Utility</i> and have opted to switch to a <i>Supplier</i> or voluntary register in the <i>WESM</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Definition of Terms	1.3.2.	Grid Off-Take Metering Point. Metering point at a grid at which the settlement <i>quantity</i> of a Contestable Customer connected to a distribution system will be determined.	Grid Off-Take Metering Point. Metering point at a grid at which the settlement <i>quantity</i> of a <i>Contestable Retail</i> Customer connected to a distribution system will be determined.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Compliance and Implementation	1.4.1 (e)	e) The <i>Enforcement and Compliance Officer</i> shall be responsible for the investigation of any infraction by <i>Retail Metering Services Provider</i> of a <i>Contestable Customer</i> , case where disputes involved <i>metering data</i> , and tampering of any <i>metering installation</i> that is detrimental to the integrity of the <i>metering data</i> ; and	e) The <i>Enforcement and Compliance Officer</i> shall be responsible for the investigation of any infraction by <i>Retail Metering Services Provider</i> of a <i>Contestable Retail Customer</i> , case where disputes involved <i>metering data</i> , and tampering of any <i>metering installation</i> that is detrimental to the integrity of the <i>metering data</i> ; and	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
COVERAGE	2.1	This section defines the <i>metering installation</i> standards that a <i>Contestable Customer meter installation</i> must comply with to be eligible for registration in the <i>Wholesale Electricity Spot Market</i> .	This section defines the <i>metering installation</i> standards that a <i>Contestable</i> <i>Retail</i> <i>Customer meter installation</i> must comply with to be eligible for registration in the <i>Wholesale Electricity Spot Market</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
GENERAL COMPLIANCE	2.3	This Manual supplements the minimum requirements in the <i>Philippine Distribution Code</i> for metering installations of <i>Contestable Costumers</i> . Any <i>metering installation</i> of a higher level of accuracy or functionality than the standards in the <i>Philippine Distribution Code</i> and this standard may also be installed.	This Manual supplements the minimum requirements in the <i>Philippine Distribution Code</i> for metering installations of <i>Contestable Costumers</i> <i>Retail Customers</i> . Any <i>metering installation</i> of a higher level of accuracy or functionality than the standards in the <i>Philippine Distribution Code</i> and this standard may also be installed.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Redundancy Requirement	2.4.1	The <i>Retail Metering Services Provider</i> shall provide for a back-up revenue <i>meter</i> upon the request of the <i>Contestable Customer</i> . The back-up revenue <i>meter</i> may have a different make and model (i.e. different brand) from the main revenue meter. Provided, further, that the <i>Retail Metering Services Provider</i> shall use its reasonable endeavours to install and maintain the back-up revenue <i>meter</i> in a least-cost manner, which will be on the account of the concerned <i>Contestable Customer</i> .	The <i>Retail Metering Services Provider</i> shall provide for a back-up revenue <i>meter</i> upon the request of the <i>Contestable</i> <i>Retail</i> <i>Customer</i> . The back-up revenue <i>meter</i> may have a different make and model (i.e. different brand) from the main revenue meter. Provided, further, that the <i>Retail Metering Services Provider</i> shall use its reasonable endeavours to install and maintain the back-up revenue <i>meter</i> in a least-cost manner, which will be on the account of the concerned <i>Contestable</i> <i>Retail</i> <i>Customer</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Basis	3.3.1	3.3.1 Basis	3.3.1 Basis	Cited provisions do not exist anymore. For deletion to avoid inconsistency in case PDC is amended.

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>The specific details of these guidelines are as prescribed in the following provisions of the <i>Philippine Distribution Code</i>:</p> <ul style="list-style-type: none"> a) Provision 7.12.1.1 b) Provision 7.12.1.2 c) Provision 7.12.1.3 d) Provision 7.12.2.1 e) Provision 7.12.2.2 f) Provision 8.3.1 g) Provision 8.4.5 	<p>The specific details of these guidelines are as prescribed in the following provisions of the <i>Philippine Distribution Code</i>:</p> <ul style="list-style-type: none"> a) Provision 7.12.1.1 b) Provision 7.12.1.2 c) Provision 7.12.1.3 d) Provision 7.12.2.1 e) Provision 7.12.2.2 f) Provision 8.3.1 g) Provision 8.4.5 	
Metering Installation	3.3.2	<p>A <i>metering installation</i> shall be numbered using the following convention:</p> <p>WWW-XXXX-YY-CCCC-NN</p> <p>Where:</p> <p>WWW Shall be the Standard Site ID of the Substation where the <i>Contestable Costumer</i> is drawing power from. Refer to Procedure No. 1 and Table 9 of the Appendix of the WESM Manual on Metering Standards and Procedures for the procedure on the designation and a sample list of Standard Site IDs, respectively. Note: the</p>	<p>A <i>metering installation</i> shall be numbered using the following convention:</p> <p>WWW-XXXX-YY-CCCC-NN</p> <p>Where:</p> <p>WWW Shall be the Standard Site ID of the Substation where the <i>Contestable Costumer</i> <i>Retail Customer</i> is drawing power from. Refer to Procedure No. 1 and Table 9 of the Appendix of the WESM Manual on Metering Standards and Procedures for the procedure on the designation and a sample list of Standard Site IDs, respectively. Note: the</p>	<p>Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers</p>

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>Standard Site ID of the Substation where the <i>Contestable Customer</i> is drawing power from also denotes the <i>Market Trading Node</i> that its metering installation shall be mapped to by the <i>Central Registration Body</i>.</p> <p>XXXX Shall be the Metered Participant ID of the Associated Grid Connection Point. Refer to Procedure No. 2 and Table 10 of the Appendix of the WESM Manual on Metering Standards and Procedures for the procedure on the designation</p>	<p>Standard Site ID of the Substation where the <i>Contestable</i> <i>Retail</i> <i>Customer</i> is drawing power from also denotes the <i>Market Trading Node</i> that its metering installation shall be mapped to by the <i>Central Registration Body</i>.</p> <p>XXXX Shall be the Metered Participant ID of the Associated Grid Connection Point. Refer to Procedure No. 2 and Table 10 of the Appendix of the WESM Manual on Metering Standards and Procedures for the procedure on the designation and a sample list of Metered Participant IDs of Associated Grid Connection</p>	

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
		and a sample list of Metered Participant IDs of Associated Grid Connection Points, respectively. YY Shall be a two (2) digit number designating the off-take grid meter. CCCC Shall be the Metered Participant ID of the <i>Contestable Customer</i> as referenced to its short name ID. Refer to Appendix B for the procedure on the designation	Points, respectively. YY Shall be a two (2) digit number designating the off-take grid meter. CCCC Shall be the Metered Participant ID of the <i>Contestable Retail Customer</i> as referenced to its short name ID. Refer to Appendix B for the procedure on the designation of Metered Participant IDs of <i>Contestable Customers</i> . NN Shall be a two (2) digit number identifying the metering installation of the facility of the <i>Contestable</i>	

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
		<div>of Metered Participant IDs of <i>Contestable Customers</i>. Shall be a two (2) digit number identifying the metering installation of the facility of the <i>Contestable Customer</i>.</div> <div>NN</div>	<div><i><u>Retail</u></i> Customer.</div>	
METERING INSTALLATION REGISTRATION FORM -COVERAGE	4.1	<div>4.1 COVERAGE</div> <div>Pursuant to <i>Retail Rules</i> Clause 4.3.2.1, a <i>metering installation</i> shall be registered in the <i>WESM</i> through the <i>Central Registration Body</i>.</div> <div>This section provides the procedures to be followed by the <i>Central Registration Body</i>, <i>Contestable Customers</i>, <i>Suppliers</i>, and <i>Retail Metering Services Providers</i> for the registration of <i>metering installations</i> of <i>Contestable Customers</i> in the <i>WESM</i>.</div>	<div>4.1 COVERAGE</div> <div>Pursuant to <i>Retail Rules</i> Clause 4.3.2.1, a <i>metering installation</i> shall be registered in the <i>WESM</i> through the <i>Central Registration Body</i>.</div> <div>This section provides the procedures to be followed by the <i>Central Registration Body</i>, <i>Contestable</i> <i><u>Retail</u></i> Customers, <i>Suppliers</i>, and <i>Retail Metering Services Providers</i> for the registration of <i>metering installations</i> of <i>Contestable</i> <i><u>Retail</u></i> Customers in the <i>WESM</i>.</div>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
Submission of Application Form and Pertinent Documents	4.4.1	<p>If the <i>metering installation</i> of a <i>Contestable Customer</i> subject to a <i>switch request</i> is not yet registered with the <i>Central Registration Body</i>, its <i>Retail Metering Services Provider</i>, shall initiate the registration of the <i>metering installation</i>.</p> <p>To initiate the registration of a <i>metering installation</i> of a <i>Contestable Customer</i>, its <i>Retail Metering Services Provider</i>, on behalf of the <i>Supplier</i> or <i>Contestable Customer</i>, shall submit the following to the <i>Central Registration Body</i> by courier:</p> <p>a) Accomplished Metering Installation Registration Form (MIRF) per metering point as published in the <i>market information web site</i> signed by <i>both Retail Metering Services Provider</i> and <i>Contestable Customer</i>;</p> <p>b) Load Profile of the <i>metering installation</i> during the previous twelve (12) months as well as its maximum and minimum demand;</p> <p>c) Single Line Diagram</p> <p>Simplified Single Line Diagram of the <i>Distribution Utility's network</i> showing the connection of the <i>Contestable Customer's metering point</i> to the</p>	<p>If the <i>metering installation</i> of a <i>Contestable</i> <u>Retail</u> <i>Customer</i> subject to a <i>switch request</i> is not yet registered with the <i>Central Registration Body</i>, its <i>Retail Metering Services Provider</i>, shall initiate the registration of the <i>metering installation</i>.</p> <p>To initiate the registration of a <i>metering installation</i> of a <i>Contestable</i> <u>Retail</u> <i>Customer</i>, its <i>Retail Metering Services Provider</i>, on behalf of the <i>Supplier</i> or <i>Contestable</i> <u>Retail</u> <i>Customer</i>, shall submit the following to the <i>Central Registration Body</i> by courier:</p> <p>a) Accomplished Metering Installation Registration Form (MIRF) per metering point as published in the <i>market information web site</i> signed by <i>both Retail Metering Services Provider</i> and <i>Contestable</i> <u>Retail</u> <i>Customer</i>;</p> <p>b) Load Profile of the <i>metering installation</i> during the previous twelve (12) months as well as its maximum and minimum demand;</p> <p>c) Single Line Diagram</p> <p>Simplified Single Line Diagram of the <i>Distribution Utility's network</i> showing the connection of the <i>Contestable</i> <u>Retail</u> <i>Customer's metering point</i> to the</p>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>default grid off-take metering point and other nearest grid <i>off-take metering points</i>.</p> <p>If the <i>Contestable Customer</i> is a grid-connected customer, it shall submit the Single Line Diagram showing the connection of the <i>Contestable Customer's metering point</i> to the main grid substation.</p> <p>d) Meter Testing</p> <p>For <i>Contestable Customers</i> having an average monthly peak demand of 1MW and above, the <i>Retail Metering Services Provider</i> shall submit all prior test results of its <i>meter</i> within the last two (2) years.</p> <p>e) Pro-forma Agreement between the <i>Contestable Customer</i> or <i>Supplier</i> and its <i>Retail Metering Services Provider</i>; and</p> <p>f) Documentation of other special features of the meter.</p>	<p>default grid off-take metering point and other nearest grid <i>off-take metering points</i>.</p> <p>If the <i>Contestable</i> <i>Retail</i> <i>Customer</i> is a grid-connected customer, it shall submit the Single Line Diagram showing the connection of the <i>Contestable</i> <i>Retail</i> <i>Customer's metering point</i> to the main grid substation.</p> <p>d) Meter Testing</p> <p>For <i>Contestable</i> <i>Retail</i> <i>Customers</i> having an average monthly peak demand of 1MW and above, the <i>Retail Metering Services Provider</i> shall submit all prior test results of its <i>meter</i> within the last two (2) years.</p> <p>e) Pro-forma Agreement between the <i>Contestable</i> <i>Retail</i> <i>Customer</i> or <i>Supplier</i> and its <i>Retail Metering Services Provider</i>; and</p> <p>f) Documentation of other special features of the meter.</p>	
Determination of Market Trading Node	4.4.3	Prior to registration, the <i>Retail Metering Services Provider</i> shall indicate the grid <i>off-take metering point</i> of the <i>Contestable Customer</i> in the Metering Installation Registration Form.	Prior to registration, the <i>Retail Metering Services Provider</i> shall indicate the grid <i>off-take metering point</i> of the <i>Contestable</i> <i>Retail</i> <i>Customer</i> in the Metering Installation Registration Form.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
		Upon identification of the <i>grid off-take metering point</i> , the <i>Central Registration Body</i> shall determine the <i>Market Trading Node</i> of the <i>Contestable Customer</i> or <i>Supplier</i> , as applicable, by following the <i>Market Trading Node</i> of the assigned <i>grid off-take metering point</i> .	Upon identification of the <i>grid off-take metering point</i> , the <i>Central Registration Body</i> shall determine the <i>Market Trading Node</i> of the <i>Contestable</i> <u>Retail</u> <i>Customer</i> or <i>Supplier</i> , as applicable, by following the <i>Market Trading Node</i> of the assigned <i>grid off-take metering point</i> .	
METERING DATA COLLECTION-COVERAGE	5.1	<p>Pursuant to <i>Retail Rules</i> Clause 4.4.2.1, the <i>Retail Metering Services Provider</i>, on behalf of its associated <i>Supplier</i> or <i>Contestable Customer</i>, shall retrieve the <i>metering data</i> from the <i>meter</i> and transmit the <i>metering data</i> to the <i>Central Registration Body</i>.</p> <p>xxx</p> <p>This section provides the procedures to be followed by the <i>Central Registration Body</i>, <i>Contestable Customers</i>, <i>Suppliers</i>, and <i>Retail Metering Services Providers</i> in the collection and submission of <i>metering data</i> to the <i>Central Registration Body</i>.</p>	<p>Pursuant to <i>Retail Rules</i> Clause 4.4.2.1, the <i>Retail Metering Services Provider</i>, on behalf of its associated <i>Supplier</i> or <i>Contestable</i> <u>Retail</u> <i>Customer</i>, shall retrieve the <i>metering data</i> from the <i>meter</i> and transmit the <i>metering data</i> to the <i>Central Registration Body</i>.</p> <p>xxx</p> <p>This section provides the procedures to be followed by the <i>Central Registration Body</i>, <i>Contestable</i> <u>Retail</u> <i>Customers</i>, <i>Suppliers</i>, and <i>Retail Metering Services Providers</i> in the collection and submission of <i>metering data</i> to the <i>Central Registration Body</i>.</p>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Metering Database - Access	5.2.1.3	<p>The only entities entitled to have either direct or remote access to <i>metering data</i> on a read-only basis from the <i>metering database</i> or the <i>metering register</i> in relation to a <i>metering point</i> are:</p> <p>xxx</p>	<p>The only entities entitled to have either direct or remote access to <i>metering data</i> on a read-only basis from the <i>metering database</i> or the <i>metering register</i> in relation to a <i>metering point</i> are:</p> <p>xxx</p>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>e) Any <i>Contestable Customer</i> with respect to the <i>metering data</i> in relation to the metering point registered to it,</p> <p>f) Any <i>Distribution Utility</i> with respect to <i>Contestable Customers</i> whose facilities are located in its franchise area and for whom said <i>Distribution Utility</i> is not the <i>Retail Metering Services Provider</i>,</p> <p>xxx</p>	<p>e) Any <i>Contestable</i> <i>Retail</i> <i>Customer</i> with respect to the <i>metering data</i> in relation to the metering point registered to it,</p> <p>f) Any <i>Distribution Utility</i> with respect to <i>Contestable</i> <i>Retail</i> <i>Customers</i> whose facilities are located in its franchise area and for whom said <i>Distribution Utility</i> is not the <i>Retail Metering Services Provider</i>,</p> <p>xxx</p>	
Metering Database – Payment for Access to Metering Data	5.2.1.4	Except for costs incurred in the transmission and access of data to <i>the Central Registration Body, the Market Operator, Suppliers, Distribution Utilities</i> and <i>Contestable Customers</i> for purposes of settlement, all reasonable costs that will be incurred by the <i>Retail Metering Services Provider</i> or by the <i>Central Registration Body</i> in providing meter data shall be paid by the person or entity to whom the <i>metering data</i> information was provided, as described in <i>Retail Rules</i> Clause 4.5.5.	Except for costs incurred in the transmission and access of data to <i>the Central Registration Body, the Market Operator, Suppliers, Distribution Utilities</i> and <i>Contestable</i> <i>Retail</i> <i>Customers</i> for purposes of settlement, all reasonable costs that will be incurred by the <i>Retail Metering Services Provider</i> or by the <i>Central Registration Body</i> in providing meter data shall be paid by the person or entity to whom the <i>metering data</i> information was provided, as described in <i>Retail Rules</i> Clause 4.5.5.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Installation Database - Access	5.2.2.2	In accordance with <i>Retail Rules</i> Clause 4.5.1.2, a <i>Retail Metering Services Provider</i> shall ensure that each affected <i>Supplier, Distribution Utility, and Contestable Customer</i> as well as the <i>Central Registration Body</i> is given access to the	In accordance with <i>Retail Rules</i> Clause 4.5.1.2, a <i>Retail Metering Services Provider</i> shall ensure that each affected <i>Supplier, Distribution Utility, and</i> <i>Contestable</i> <i>Retail</i> <i>Customer</i> as well as the <i>Central Registration Body</i> is given access to the information	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
		information in its installation database at all reasonable times and: xxx	in its installation database at all reasonable times and: xxx	
Collection and Submission Procedure - Requirements	5.3.1.1	5.3.1.1 Data The <i>metering data</i> shall contain the following: a) Date and time, or time series, of the meter readings received for each <i>Contestable Customer meter</i> , xxx	5.3.1.1 Data The <i>metering data</i> shall contain the following: a) Date and time, or time series, of the meter readings received for each <i>Contestable</i> <i>Retail</i> <i>Customer meter</i> , xxx	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Collection and Submission Procedure – Daily Process	5.3.2.1	5.3.2.1 Collection At an interval basis, the meter at the metering point of a <i>Contestable Customer</i> continuously records <i>metering data</i> . Immediately at the end of the <i>trading day</i> , the <i>Retail Metering Services Provider</i> shall collect the <i>metering data</i> and event log of the whole <i>trading day</i> from each <i>meter</i> , identified by its Recorder ID (SEIN) and Device ID (Serial Number), of all its associated <i>Contestable Customers</i> registered under Chapter 2 of the <i>Retail Rules</i> .	5.3.2.1 Collection At an interval basis, the meter at the metering point of a <i>Contestable</i> <i>Retail</i> <i>Customer</i> continuously records <i>metering data</i> . Immediately at the end of the <i>trading day</i> , the <i>Retail Metering Services Provider</i> shall collect the <i>metering data</i> and event log of the whole <i>trading day</i> from each <i>meter</i> , identified by its Recorder ID (SEIN) and Device ID (Serial Number), of all its associated <i>Contestable</i> <i>Retail</i> <i>Customers</i> registered under Chapter 2 of the <i>Retail Rules</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Collection and Submission Procedure – Monthly Process	5.3.3	Not later than three (3) <i>business days</i> after the end of the <i>billing period</i> , the <i>Retail Metering Services Provider</i> shall submit monthly	Not later than three (3) <i>business days</i> after the end of the <i>billing period</i> , the <i>Retail Metering Services Provider</i> shall submit monthly preliminary <i>metering</i>	Changed to Retail Customers in order to provide a general term for Contestable Customers and

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>preliminary <i>metering data</i> of all metering points of its associated <i>Contestable Customers</i>. In addition, <i>Retail Metering Services Provider</i> shall submit a transmittal letter that includes a tabulation of all associated metering points and their corresponding total metered quantity for the billing period. The <i>Retail Metering Services Provider</i> shall also report to the <i>Central Registration Body</i> all discrepancies between the monthly <i>metering data</i> and the daily <i>metering data</i> values with justifications for the discrepancies.</p> <p>xxx</p>	<p><i>data</i> of all metering points of its associated <i>Contestable-Retail</i> <i>Customers</i>. In addition, <i>Retail Metering Services Provider</i> shall submit a transmittal letter that includes a tabulation of all associated metering points and their corresponding total metered quantity for the billing period. The <i>Retail Metering Services Provider</i> shall also report to the <i>Central Registration Body</i> all discrepancies between the monthly <i>metering data</i> and the daily <i>metering data</i> values with justifications for the discrepancies.</p> <p>xxx</p>	GEOP End-Users which are not Contestable Customers
Transfer to Emergency Back-up System	5.4.2.a.i	<p>5.4.2. In the event that an emergency situation requires the transfer of the metering data processing operations of the <i>Central Registration Body</i> from the Main Server to the Emergency Back-up System (EBS),</p> <p>a) The <i>Central Registration Body</i> shall:</p> <p>i. Inform the <i>Retail Metering Services Providers</i>, <i>Suppliers</i>, and the <i>Contestable Customers</i> of the need to transfer operations from the Main Server to the Emergency Back-up Site;</p> <p>xxx</p>	<p>5.4.2. In the event that an emergency situation requires the transfer of the metering data processing operations of the <i>Central Registration Body</i> from the Main Server to the Emergency Back-up System (EBS),</p> <p>a) The <i>Central Registration Body</i> shall:</p> <p>i. Inform the <i>Retail Metering Services Providers</i>, <i>Suppliers</i>, and the <i>Contestable-Retail</i> <i>Customers</i> of the need to transfer operations from the Main Server to the Emergency Back-up Site;</p> <p>xxx</p>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
DATA VALIDATION, ESTIMATION AND EDITING – COVERAGE	6.1	<p>Pursuant to <i>Retail Rules</i> Clause 4.6, the <i>Retail Metering Services Providers</i> shall be responsible for supplying accounting-ready meter data to the <i>Central Registration Body</i>. In case of <i>metering data</i> error, the <i>Retail Metering Services Providers</i> shall be responsible for validation, estimation and editing of the affected <i>metering data</i>.</p> <p>This section provides the methodologies and procedures for validating, estimating, and editing <i>metering data</i> for the determination of the <i>metered quantity</i> of a <i>Contestable Customer</i> in accordance with <i>Retail Rules</i> Clause 3.3.3.2.</p>	<p>Pursuant to <i>Retail Rules</i> Clause 4.6, the <i>Retail Metering Services Providers</i> shall be responsible for supplying accounting-ready meter data to the <i>Central Registration Body</i>. In case of <i>metering data</i> error, the <i>Retail Metering Services Providers</i> shall be responsible for validation, estimation and editing of the affected <i>metering data</i>.</p> <p>This section provides the methodologies and procedures for validating, estimating, and editing <i>metering data</i> for the determination of the <i>metered quantity</i> of a <i>Contestable</i> <i>Retail</i> <i>Customer</i> in accordance with <i>Retail Rules</i> Clause 3.3.3.2.</p>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Validation of Grid Off-Take Metering Points	6.3.3	<p>If the aggregate <i>metered quantity</i> of all facilities of <i>Contestable Customers</i> assigned to the <i>grid off-take metering point</i> exceeds the <i>metered quantity</i> at that <i>grid off-take metering point</i>, the <i>Central Registration Body</i> shall issue a meter trouble report to the concerned <i>Retail Metering Services Provider</i>.</p> <p>In case of any changes in the <i>grid off-take metering point</i> connectivity, it shall be the responsibility of the <i>Retail Metering Services Provider</i> to inform the <i>Central Registration Body</i> that the facilities of the <i>Contestable Customers</i> have been connected to a different <i>grid off-take metering point</i>.</p>	<p>If the aggregate <i>metered quantity</i> of all facilities of <i>Contestable</i> <i>Retail</i> <i>Customers</i> assigned to the <i>grid off-take metering point</i> exceeds the <i>metered quantity</i> at that <i>grid off-take metering point</i>, the <i>Central Registration Body</i> shall issue a meter trouble report to the concerned <i>Retail Metering Services Provider</i>.</p> <p>In case of any changes in the <i>grid off-take metering point</i> connectivity, it shall be the responsibility of the <i>Retail Metering Services Provider</i> to inform the <i>Central Registration Body</i> that the facilities of the <i>Contestable</i> <i>Retail</i> <i>Customers</i> have been connected to a different <i>grid off-take metering point</i>.</p>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
Virtual Grid Off-take Metering Point	6.3.4	All <i>Contestable Customers</i> with <i>grid off-take metering points</i> that are associated to the same market trading node shall be mapped to a virtual <i>grid off-take metering point</i> . This virtual <i>grid off-take metering point</i> shall have a <i>metered quantity</i> equal to the sum of the <i>metered quantity</i> measured at the individual <i>grid off-take metering points</i> . To determine the <i>metered quantity</i> of the <i>Distribution Utilities</i> , the aggregated metered quantity of all <i>Contestable Customers</i> assigned to the <i>grid off-take metering points</i> shall be deducted from the <i>metered quantity</i> of the virtual <i>grid off-take metering point</i> .	All <i>Contestable</i> <i>Retail</i> <i>Customers</i> with <i>grid off-take metering points</i> that are associated to the same market trading node shall be mapped to a virtual <i>grid off-take metering point</i> . This virtual <i>grid off-take metering point</i> shall have a <i>metered quantity</i> equal to the sum of the <i>metered quantity</i> measured at the individual <i>grid off-take metering points</i> . To determine the <i>metered quantity</i> of the <i>Distribution Utilities</i> , the aggregated metered quantity of all <i>Contestable</i> <i>Retail</i> <i>Customers</i> assigned to the <i>grid off-take metering points</i> shall be deducted from the <i>metered quantity</i> of the virtual <i>grid off-take metering point</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Estimation Procedures - Monthly Process	6.4.2.3	6.4.2.3 From Grid Off-Take Meter If both the main and back-up <i>meters</i> fail, the <i>metering data</i> on the <i>metering point</i> of the facility of the <i>Contestable Customer</i> shall be estimated using the <i>metering data</i> from its <i>grid off-take meter</i> . The <i>metering data</i> of the <i>Contestable Customer</i> shall be estimated by adjusting the <i>metering data</i> of its <i>grid off-take meter</i> using a historical factor obtained through the comparison of the historical <i>grid off-take metering data</i> and historical <i>Contestable Customer</i> main <i>metering data</i> as prescribed in <i>Retail Rules</i> Clause 3.3.5.2. This method of estimation is not applicable for variable loads whose historical load profile is indeterminate.	6.4.2.3 From Grid Off-Take Meter If both the main and back-up <i>meters</i> fail, the <i>metering data</i> on the <i>metering point</i> of the facility of the <i>Contestable</i> <i>Retail</i> <i>Customer</i> shall be estimated using the <i>metering data</i> from its <i>grid off-take meter</i> . The <i>metering data</i> of the <i>Contestable</i> <i>Retail</i> <i>Customer</i> shall be estimated by adjusting the <i>metering data</i> of its <i>grid off-take meter</i> using a historical factor obtained through the comparison of the historical <i>grid off-take metering data</i> and historical <i>Contestable</i> <i>Retail</i> <i>Customer</i> main <i>metering data</i> as prescribed in <i>Retail Rules</i> Clause 3.3.5.2. This method of estimation is not applicable for variable loads whose historical load profile is indeterminate.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
DETERMINING THE METERED QUANTITIES OF CONTESTABLE CUSTOMERS	6.6	The <i>metered quantity</i> of each <i>Contestable Customer</i> shall be determined as the net metered flows at their respective <i>metering points</i> , before adjustment for site-specific losses as stated in <i>Retail Rules</i> Clause 3.3.5.1	The <i>metered quantity</i> of each <i>Contestable</i> <i>Retail</i> <i>Customer</i> shall be determined as the net metered flows at their respective <i>metering points</i> , before adjustment for site-specific losses as stated in <i>Retail Rules</i> Clause 3.3.5.1	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
USE OF METERS	6.7	As stated in <i>Retail Rules</i> Clause 4.3.4, the registered <i>metering installation</i> shall be used by the <i>Central Registration Body</i> as the primary source of <i>metering data</i> for the settlement of the transactions of <i>Contestable Customers</i> and their <i>Suppliers</i> in the <i>WESM</i> . xxx	As stated in <i>Retail Rules</i> Clause 4.3.4, the registered <i>metering installation</i> shall be used by the <i>Central Registration Body</i> as the primary source of <i>metering data</i> for the settlement of the transactions of <i>Contestable</i> <i>Retail</i> <i>Customers</i> and their <i>Suppliers</i> in the <i>WESM</i> . xxx	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
METER TROUBLE REPORT - INITIATION	7.2	A Meter Trouble Report may be initiated due to the following: a) A <i>metering data</i> error is detected through the validation process described in Section 6.3 of this Manual; or b) A <i>Retail Metering Services Provider</i> , a <i>Contestable Customer</i> , or a <i>Supplier</i> requests the <i>Central Registration Body</i> to issue a <i>Meter Trouble Report</i> to the <i>Retail Metering Services Provider</i> due to difficulties in communicating with a <i>metering installation</i> , or validation of <i>metering data</i> . Where the <i>Central Registration Body</i>	A Meter Trouble Report may be initiated due to the following: a) A <i>metering data</i> error is detected through the validation process described in Section 6.3 of this Manual; or b) A <i>Retail Metering Services Provider</i> , a <i>Contestable</i> <i>Retail</i> <i>Customer</i> , or a <i>Supplier</i> requests the <i>Central Registration Body</i> to issue a <i>Meter Trouble Report</i> to the <i>Retail Metering Services Provider</i> due to difficulties in communicating with a <i>metering installation</i> , or validation of <i>metering data</i> . Where the <i>Central</i>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
		determines that a <i>Meter Trouble Report</i> is not required, it shall notify the <i>Retail Metering Services Provider, Contestable Customer, or Supplier</i> of its decision within twenty-four (24) hours	<i>Registration Body</i> determines that a <i>Meter Trouble Report</i> is not required, it shall notify the <i>Retail Metering Services Provider, Contestable <u>Retail</u> Customer, or Supplier</i> of its decision within twenty-four (24) hours	
METER TROUBLE REPORT - ISSUANCE	7.3	The <i>Central Registration Body</i> shall issue a <i>Meter Trouble Report</i> to the concerned <i>Retail Metering Services Provider</i> and, for information, its associated <i>Contestable Customer or Supplier</i> within twenty-four (24) hours after detection or request.	The <i>Central Registration Body</i> shall issue a <i>Meter Trouble Report</i> to the concerned <i>Retail Metering Services Provider</i> and, for information, its associated <i>Contestable <u>Retail</u> Customer or Supplier</i> within twenty-four (24) hours after detection or request.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
METER TROUBLE REPORT - RESOLUTION	7.4.2.2.1	7.4.2.2.1 Before Deadline If the <i>Retail Metering Services Provider</i> resolves the <i>Meter Trouble Report</i> and submits <i>metering data</i> not later than five (5) business days prior to the issuance of the final settlement statement date of the affected trading day, the <i>Central Registration Body</i> shall use the submitted metering data for the determination of the gross energy settlement quantities of <i>Suppliers or Contestable Customers</i> for use by the <i>Market Operator</i> in its final settlement of the <i>Supplier or Contestable Customer</i> .	7.4.2.2.1 Before Deadline If the <i>Retail Metering Services Provider</i> resolves the <i>Meter Trouble Report</i> and submits <i>metering data</i> not later than five (5) business days prior to the issuance of the final settlement statement date of the affected trading day, the <i>Central Registration Body</i> shall use the submitted metering data for the determination of the gross energy settlement quantities of <i>Suppliers or Contestable <u>Retail</u> Customers</i> for use by the <i>Market Operator</i> in its final settlement of the <i>Supplier or Contestable <u>Retail</u> Customer</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
METER TROUBLE REPORT - RESOLUTION	7.4.2.2.2	7.4.2.2.2 After Deadline If the <i>Retail Metering Services Provider</i> resolves the <i>Meter Trouble Report</i> and submits <i>metering data</i> later than five (5) business days prior to the issuance of the final settlement statement of the affected trading day, the <i>Central Registration Body</i> shall use the submitted <i>metering data</i> for the determination of the gross energy settlement quantities of Suppliers or <i>Contestable Customers</i> for use by the <i>Market Operator</i> in its settlement revisions under Clause 3.14.9.2 of the <i>WESM Rules</i> .	7.4.2.2.2 After Deadline If the <i>Retail Metering Services Provider</i> resolves the <i>Meter Trouble Report</i> and submits <i>metering data</i> later than five (5) business days prior to the issuance of the final settlement statement of the affected trading day, the <i>Central Registration Body</i> shall use the submitted <i>metering data</i> for the determination of the gross energy settlement quantities of Suppliers or <i>Contestable</i> <i>Retail</i> <i>Customers</i> for use by the <i>Market Operator</i> in its settlement revisions under Clause 3.14.9.2 of the <i>WESM Rules</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
PERFORMANCE MANAGEMENT - COVERAGE	8.1	This section provides the <i>Contestable Customers, Suppliers, Retail Metering Services Providers</i> , and the <i>Central Registration Body</i> , and the <i>Governance Arm</i> the steps for the review, evaluation and measurement of the performance of a <i>Retail Metering Services Provider</i> .	This section provides the <i>Contestable</i> <i>Retail</i> <i>Customers, Suppliers, Retail Metering Services Providers</i> , and the <i>Central Registration Body</i> , and the <i>Governance Arm</i> the steps for the review, evaluation and measurement of the performance of a <i>Retail Metering Services Provider</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
PERFORMANCE MANAGEMENT - OVERVIEW	8.3	The <i>Retail Metering Services Providers</i> shall be measured with respect to the following areas: a) The integrity of <i>metering data</i> provided by the <i>Retail Metering Services Provider</i> to the <i>Central Registration Body</i> and the <i>Contestable Customers</i> ; xxx	The <i>Retail Metering Services Providers</i> shall be measured with respect to the following areas: a) The integrity of <i>metering data</i> provided by the <i>Retail Metering Services Provider</i> to the <i>Central Registration Body</i> and the <i>Contestable</i> <i>Retail</i> <i>Customers</i> ; xxx	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
Monthly Performance Monitoring	8.5.1	After every billing period, the <i>Governance Arm</i> shall release to <i>concerned Contestable Customers, Suppliers and Retail Metering Service Providers</i> the service delivery ratings (refer to Section 8.4.1) of their associated <i>Retail Metering Service Provider</i> . If requested, the <i>Governance Arm</i> shall discuss the results of the performance monitoring with the concerned <i>Contestable Customer, Supplier, or Retail Metering Service Provider</i> . The results of the monthly performance monitoring shall be published in the market information website.	After every billing period, the <i>Governance Arm</i> shall release to <i>concerned Contestable Retail Customers, Suppliers and Retail Metering Service Providers</i> the service delivery ratings (refer to Section 8.4.1) of their associated <i>Retail Metering Service Provider</i> . If requested, the <i>Governance Arm</i> shall discuss the results of the performance monitoring with the concerned <i>Contestable Retail Customer, Supplier, or Retail Metering Service Provider</i> . The results of the monthly performance monitoring shall be published in the market information website.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Semi-Annual Customer Satisfaction Monitoring	8.5.2	Every six (6) months, the <i>Governance Arm</i> shall determine the customer satisfaction rating of the <i>Retail Metering Services Providers</i> through the issuance of the Customer Satisfaction Rating Sheet to all direct <i>Contestable Customers and Suppliers</i> . The <i>Governance Arm</i> shall require the direct <i>Contestable Customers and Suppliers</i> to accomplish and submit the Customer Satisfaction Rating Sheets back to the Governance Arm. xxx	Every six (6) months, the <i>Governance Arm</i> shall determine the customer satisfaction rating of the <i>Retail Metering Services Providers</i> through the issuance of the Customer Satisfaction Rating Sheet to all direct <i>Contestable Retail Customers and Suppliers</i> . The <i>Governance Arm</i> shall require the direct <i>Contestable Retail Customers and Suppliers</i> to accomplish and submit the Customer Satisfaction Rating Sheets back to the Governance Arm. xxx	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Metered Participant ID Guidelines	Appendix B	These guidelines shall be followed in the labeling and numbering of <i>metering installations</i> of <i>Contestable Customers</i> .	These guidelines shall be followed in the labeling and numbering of <i>metering installations</i> of <i>Contestable Retail Customers</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
				GEOP End-Users which are not Contestable Customers.
Metered Participant ID Guidelines	Appendix B	1. The Metered Participant ID of <i>Contestable Customers</i> shall be identified by four (4) alpha-numeric characters except for cases cited in items 5 and 6 of these guidelines.	1. The Metered Participant ID of <i>Contestable</i> <i>Retail Customers</i> shall be identified by four (4) alpha-numeric characters except for cases cited in items 5 and 6 of these guidelines.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Metered Participant ID Guidelines	Appendix B	2. The Metered Participant ID of <i>Contestable Customers</i> whose full name corresponds to a three-letter abbreviation shall be that three-letter abbreviation appended by the zero (0) character.	2. The Metered Participant ID of <i>Contestable</i> <i>Retail Customers</i> whose full name corresponds to a three-letter abbreviation shall be that three-letter abbreviation appended by the zero (0) character.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Metered Participant ID Guidelines	Appendix B	3. The Metered Participant ID of <i>Contestable Customers</i> whose corporate name is composed of only one or two words shall be the first letter of the first word, the succeeding two (2) consonants of the first word, and the first letter of the second word or the zero (0) character.	3. The Metered Participant ID of <i>Contestable</i> <i>Retail Customers</i> whose corporate name is composed of only one or two words shall be the first letter of the first word, the succeeding two (2) consonants of the first word, and the first letter of the second word or the zero (0) character.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Metered Participant ID Guidelines	Appendix B	4. The Metered Participant ID of <i>Contestable Customers</i> whose name consists of four (4) letters or less shall be its name itself appended by the zero (0) character, if necessary.	4. The Metered Participant ID of <i>Contestable</i> <i>Retail Customers</i> whose name consists of four (4) letters or less shall be its name itself appended by the zero (0) character, if necessary.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
Metered Participant ID Guidelines	Appendix B	5. The Metered Participant ID of <i>Contestable Customers</i> that has numeric characters in its corporate name shall be the numeric characters and the abbreviation of the alphabetic characters.	5. The Metered Participant ID of <i>Contestable</i> <i>Retail Customers</i> that has numeric characters in its corporate name shall be the numeric characters and the abbreviation of the alphabetic characters.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Metered Participant ID Guidelines	Appendix B	6. The Metered Participant ID of <i>Contestable Customers</i> that has several facilities in their name shall be composed of six (6) alpha-numeric characters. The Metered Participant ID shall be the combination of three (3) alpha-numeric characters corresponding to the abbreviation of their corporate name, two (2) numeric characters corresponding to the facility number, and one (1) numeric character corresponding to the metering installation in that location.	6. The Metered Participant ID of <i>Contestable</i> <i>Retail Customers</i> that has several facilities in their name shall be composed of six (6) alpha-numeric characters. The Metered Participant ID shall be the combination of three (3) alpha-numeric characters corresponding to the abbreviation of their corporate name, two (2) numeric characters corresponding to the facility number, and one (1) numeric character corresponding to the metering installation in that location.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
Metering Data Validation and Estimation Procedures – Suggested Monthly Estimation Procedures	Appendix D – C.3	If both the main and backup <i>meters</i> fail, the <i>metering data</i> on the <i>metering point</i> of the facility of the <i>Contestable Customer</i> may be estimated using the <i>metering data</i> from its <i>grid off-take meter</i> . The <i>metering data</i> of the <i>Contestable Customer</i> may be estimated by adjusting the <i>metering data</i> of its grid off-take meter using a historical factor obtained through the comparison of the historical grid off-take <i>metering data</i> and historical <i>Contestable Customer</i> main <i>metering data</i> . This method of estimation is not applicable for variable loads whose historical load profile is indeterminate.	If both the main and backup <i>meters</i> fail, the <i>metering data</i> on the <i>metering point</i> of the facility of the <i>Contestable</i> <i>Retail Customer</i> may be estimated using the <i>metering data</i> from its <i>grid off-take meter</i> . The <i>metering data</i> of the <i>Contestable</i> <i>Retail Customer</i> may be estimated by adjusting the <i>metering data</i> of its grid off-take meter using a historical factor obtained through the comparison of the historical grid off-take <i>metering data</i> and historical <i>Contestable</i> <i>Retail Customer</i> main <i>metering data</i> . This method of estimation is not applicable for	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX G

Retail Manual on Metering Standards and Procedures				
Title	Section	Provision	Proposed Amendment	Rationale
			variable loads whose historical load profile is indeterminate.	

ANNEX H

H. Retail Manual on Disclosure and Confidentiality of Contestable Customer Information

Retail Manual on Disclosure and Confidentiality of Contestable Customer Information				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>Retail Manual</p> <p>Disclosure and Confidentiality of Contestable Customer Information</p> <p>Issue 2.0 RCOA-DCCCI</p> <p>This Manual covers the types of Contestable Customer information that may be subject to disclosure and available for dissemination and the procedures for requesting and the release of Contestable Customer information.</p>	<p>Retail Manual</p> <p>Disclosure and Confidentiality of Contestable <u>Retail</u> Customer Information</p> <p>Issue <u>2</u>3.0 RCOA-DC<u>R</u>CI</p> <p>This Manual covers the types of Contestable <u>Retail</u> Customer information that may be subject to disclosure and available for dissemination and the procedures for requesting and the release of Contestable <u>Retail</u> Customer information.</p>	<p>Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers</p>
PURPOSE & SCOPE AND APPLICATION	Section 1	<p>Pursuant to Clause 2.3.2.3 of the Rules for the Competitive Retail Electricity Market (<i>Retail Rules</i>), the <i>Central Registration Body</i> shall develop and publish procedures for the request and release of <i>Contestable Customer</i> information and the corresponding service fees.</p> <p>This Manual covers the types of <i>Contestable Customer</i> information that may be subject to disclosure and available for dissemination and</p>	<p>Pursuant to Clause 2.3.2.3 of the Rules for the Competitive Retail Electricity Market (<i>Retail Rules</i>), the <i>Central Registration Body</i> shall develop and publish procedures for the request and release of Contestable <u>Retail</u> Customer information and the corresponding service fees.</p> <p>This Manual covers the types of Contestable <u>Retail</u> Customer information that may be subject to disclosure and available for dissemination and the</p>	<p>Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers</p>

ANNEX H

Retail Manual on Disclosure and Confidentiality of Contestable Customer Information				
Title	Section	Provision	Proposed Amendment	Rationale
		the procedures for requesting and the release of <i>Contestable Customer</i> information.	procedures for requesting and the release of <i>Contestable <u>Retail</u> Customer</i> information.	
GENERAL GUIDELINES	Section 3	The provisions of Chapter 5 of the <i>WESM Rules</i> and WESM Manual on Market Operator Information Disclosure and Confidentiality (Information Disclosure and Confidentiality Manual) relating to confidentiality and disclosure policies of market information shall be similarly applicable with regard to the disclosure and confidentiality of <i>Contestable Customer</i> information.	The provisions of Chapter 5 of the <i>WESM Rules</i> and WESM Manual on Market Operator Information Disclosure and Confidentiality (Information Disclosure and Confidentiality Manual) relating to confidentiality and disclosure policies of market information shall be similarly applicable with regard to the disclosure and confidentiality of <i>Contestable <u>Retail</u> Customer</i> information.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
CONFIDENTIALITY AND DISCLOSURE POLICY	5.1	Upon prior authorization, provided in written or electronic form, the <i>Central Registration Body</i> shall provide the information so required to the <i>Supplier</i> or to such other person or entity authorized by the <i>Contestable Customer</i> . The information shall be provided in such form and upon payment of fees as the <i>Central Registration Body</i> deems appropriate.	Upon prior authorization, provided in written or electronic form, the <i>Central Registration Body</i> shall provide the information so required to the <i>Supplier</i> or to such other person or entity authorized by the <i>Contestable <u>Retail</u> Customer</i> . The information shall be provided in such form and upon payment of fees as the <i>Central Registration Body</i> deems appropriate.	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
CONFIDENTIALITY AND DISCLOSURE POLICY	5.2	5.2. Subject to the procedures and permitted disclosures set forth in this Manual, Chapter 5 of the <i>WESM Rules</i> and the <i>Data Privacy Act (RA 10173)</i> , the following <i>Contestable Customer</i> information are available for dissemination –	5.2. Subject to the procedures and permitted disclosures set forth in this Manual, Chapter 5 of the <i>WESM Rules</i> and the <i>Data Privacy Act (RA 10173)</i> , the following <i>Contestable <u>Retail</u> Customer</i> information are available for dissemination –	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX H

Retail Manual on Disclosure and Confidentiality of Contestable Customer Information				
Title	Section	Provision	Proposed Amendment	Rationale
		<p>5.2.1. Administrative details such as but not limited to a) name of entity that owns the <i>registered facility</i>; b) service address of the <i>registered facility</i> and c) contact details;</p> <p>5.2.2. Supply details such as a) incumbent <i>Supplier</i>; b) past <i>Supplier/s</i>; c) duration of contract and names of counterparties;</p> <p>5.2.3. Details contained in the ERC's Certificates of Contestability;</p> <p>5.2.4. <i>Contestable Customer</i> load data such as a) metered quantities and b) load profile; and</p> <p>5.2.5. <i>Contestable Customer</i> metering and connection details.</p>	<p>5.2.1. Administrative details such as but not limited to a) name of entity that owns the <i>registered facility</i>; b) service address of the <i>registered facility</i> and c) contact details;</p> <p>5.2.2. Supply details such as a) incumbent <i>Supplier</i>; b) past <i>Supplier/s</i>; c) duration of contract and names of counterparties;</p> <p>5.2.3. Details contained in the ERC's Certificates of Contestability, <u>as applicable</u>;</p> <p>5.2.4. Contestable <u>Retail</u> <i>Customer</i> load data such as a) metered quantities and b) load profile; and</p> <p>5.2.5. Contestable <u>Retail</u> <i>Customer</i> metering and connection details.</p>	
CONFIDENTIALITY AND DISCLOSURE POLICY	5.3	5.3. In accordance with the <i>WESM Rules</i> and Information Disclosure and Confidentiality Manual, the following <i>Contestable</i>	5.3. In accordance with the <i>WESM Rules</i> and Information Disclosure and Confidentiality Manual, the following Contestable <u>Retail</u>	Changed to Retail Customers in order to provide a general term for Contestable Customers and

ANNEX H

Retail Manual on Disclosure and Confidentiality of Contestable Customer Information				
Title	Section	Provision	Proposed Amendment	Rationale
		<p><i>Customer</i> information are considered confidential –</p> <p>5.3.1. Retail supply contract data; 5.3.2. <i>Contestable Customer</i> load data; and 5.3.3. <i>Contestable Customer</i> metering and connection details.</p>	<p><i>Customer</i> information are considered confidential –</p> <p>5.3.1. Retail supply contract data; 5.3.2. Contestable <i>Retail</i> <i>Customer</i> load data; and 5.3.3. Contestable <i>Retail</i> <i>Customer</i> metering and connection details.</p>	GEOP End-Users which are not Contestable Customers
CONFIDENTIALITY AND DISCLOSURE POLICY	5.4	<p>5.4. In accordance with the <i>WESM Rules</i> and Information Disclosure and Confidentiality Manual, the following <i>Contestable Customer</i> information are considered public or non-confidential –</p> <p>5.4.1. Administrative details such as but not limited to a) name of entity that owns the <i>registered facility</i>; b) service address of the <i>registered facility</i>; and c) contact details;</p> <p>5.4.2. Supply details such as a) incumbent <i>Supplier</i>; b) past <i>Supplier/s</i>; c) duration of supply contract and names of counterparties; and</p> <p>5.4.3. Details contained in the ERC's Certificates of Contestability.</p>	<p>5.4. In accordance with the <i>WESM Rules</i> and Information Disclosure and Confidentiality Manual, the following Contestable <i>Retail</i> <i>Customer</i> information are considered public or non-confidential –</p> <p>5.4.1. Administrative details such as but not limited to a) name of entity that owns the <i>registered facility</i>; b) service address of the <i>registered facility</i>; and c) contact details;</p> <p>5.4.2. Supply details such as a) incumbent <i>Supplier</i>; b) past <i>Supplier/s</i>; c) duration of supply contract and names of counterparties; and</p>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX H

Retail Manual on Disclosure and Confidentiality of Contestable Customer Information				
Title	Section	Provision	Proposed Amendment	Rationale
			5.4.3. Details contained in the ERC's Certificates of Contestability, <u>as applicable</u> .	
CONFIDENTIALITY AND DISCLOSURE POLICY	5.5	5.5. <i>Contestable Customer</i> information shall be made available by the <i>Central Registration Body</i> through any of the following means – 5.5.1. <i>Market information website</i> at <i>www.wesm.ph</i> for public or non-confidential information; and 5.5.2. In printed or electronic copies for confidential information upon authorization by the <i>Contestable Customer</i> .	5.5. Contestable <i>Retail</i> <i>Customer</i> information shall be made available by the <i>Central Registration Body</i> through any of the following means – 5.5.1. <i>Market information website</i> at www.wesm.ph for public or non-confidential information; and 5.5.2. In printed or electronic copies for confidential information upon authorization by the Contestable <i>Retail</i> <i>Customer</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
PROCEDURES FOR THE REQUEST AND RELEASE OF CONTESTABLE CUSTOMER INFORMATION	Section 6	SECTION 6 PROCEDURES FOR THE REQUEST AND RELEASE OF CONTESTABLE CUSTOMER INFORMATION	SECTION 6 PROCEDURES FOR THE REQUEST AND RELEASE OF CONTESTABLE <u>RETAIL</u> CUSTOMER INFORMATION	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers
PROCEDURES FOR THE REQUEST AND RELEASE OF CONTESTABLE CUSTOMER INFORMATION	6.1	6.1. The <i>Central Registration Body</i> shall regularly update its Registry List of <i>Contestable Customers</i> together with information that are considered public or non-confidential as set forth in this Manual and publish the same in the <i>market information website</i> .	6.1. The <i>Central Registration Body</i> shall regularly update its Registry List of Contestable <i>Retail</i> <i>Customers</i> together with information that are considered public or non-confidential as set forth in this Manual and publish the same in the <i>market information website</i> .	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX H

Retail Manual on Disclosure and Confidentiality of Contestable Customer Information				
Title	Section	Provision	Proposed Amendment	Rationale
PROCEDURES FOR THE REQUEST AND RELEASE OF CONTESTABLE CUSTOMER INFORMATION	6.2	<p>6.2. For confidential <i>Contestable Customer</i> information –</p> <p>6.2.1. The requesting party shall submit a letter addressed to the <i>Central Registration Body</i> stating the reasons for the request and the proof of authorization from the <i>Contestable Customer</i> allowing the <i>Central Registration Body</i> to release the requested information.</p> <p>6.2.2. Within two (2) <i>working days</i> from receipt of the request, the <i>Central Registration Body</i> shall seek confirmation from the authorized contact person of the <i>Contestable Customer</i> through electronic mail.</p> <p>6.2.3. Within ten (10) <i>working days</i> from receipt of the confirmation by the <i>Contestable Customer</i>, the <i>Central Registration Body</i> shall process the requested data and release the information to the requesting party. An acknowledgment by the</p>	<p>6.2. For confidential <i>Contestable <u>Retail</u> Customer</i> information –</p> <p>6.2.1. The requesting party shall submit a letter addressed to the <i>Central Registration Body</i> stating the reasons for the request and the proof of authorization from the <i>Contestable</i> <i><u>Retail</u> Customer</i> allowing the <i>Central Registration Body</i> to release the requested information.</p> <p>6.2.2. Within two (2) <i>working days</i> from receipt of the request, the <i>Central Registration Body</i> shall seek confirmation from the authorized contact person of the <i>Contestable</i> <i><u>Retail</u> Customer</i> through electronic mail.</p> <p>6.2.3. Within ten (10) <i>working days</i> from receipt of the confirmation by the <i>Contestable</i> <i><u>Retail</u> Customer</i>, the <i>Central Registration Body</i> shall process the requested data and release the information to the</p>	Changed to Retail Customers in order to provide a general term for Contestable Customers and GEOP End-Users which are not Contestable Customers

ANNEX H

Retail Manual on Disclosure and Confidentiality of Contestable Customer Information				
Title	Section	Provision	Proposed Amendment	Rationale
		requesting party shall be made upon the release of the requested information.	requesting party. An acknowledgment by the requesting party shall be made upon the release of the requested information.	

ANNEX I

I. Retail Manual on Green Energy Option Program Procedures (NEW)

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
GREEN ENERGY OPTION PROCEDURES 1.0	(new)	(new)	<u>GREEN ENERGY OPTION PROCEDURES 1.0</u>	
INTRODUCTION	(new)	(new)	<u>SECTION 1 INTRODUCTION</u>	
PURPOSE	(new)	(new)	<u>1.1 PURPOSE</u> <u>1.1.1 This manual is promulgated to provide detailed procedures for the implementation of the <i>Green Energy Option Program</i> based on the issuances of the <i>Department of Energy (DOE)</i> and the <i>Energy Regulatory Commission (ERC)</i>.</u> <u>1.1.2 This manual presents the procedures for the registration of <i>Renewable Energy Suppliers</i> and <i>GEOP End-Users</i> with the <i>Central Registration Body</i>, switching of <i>GEOP End-Users</i> between <i>Renewable Energy Suppliers</i> and the <i>Distribution Utility</i>, metering data submission and processing, and calculation of settlement amounts by the <i>Market Operator</i>.</u>	Provides the purpose of the Manual
SCOPE OF APPLICATION	(new)	(new)	<u>1.2 SCOPE OF APPLICATION</u> <u>This document shall apply to:</u> a) <u><i>Renewable Energy Suppliers</i></u>	Provides the list of entities for which this manual applies to

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
			<ul style="list-style-type: none"> b) <u>GEOP End-Users,</u> c) <u>Network Service Providers,</u> d) <u>Retail Metering Services Providers,</u> e) <u>the Central Registration Body, and</u> f) <u>the Market Operator.</u> 	
DEFINITION OF TERMS	(new)	(new)	<p><u>1.3 DEFINITION OF TERMS</u></p> <p><u>1.3.1 Unless otherwise defined or the context implies otherwise, the italicized terms used in this manual which are defined in the Rules for the GEOP, WESM Rules or Retail Rules will bear the same meaning as defined in the Rules for the GEOP. WESM Rules or Retail Rules.</u></p> <p><u>1.3.2 The following words and phrases as used in this manual shall have the following meaning –</u></p> <ul style="list-style-type: none"> a) <u>GEOP Demand Threshold refers to the average peak demand required of an end-user to be eligible to participate in the GEOP as declared by the DOE.</u> b) <u>GEOP Registry refers to the registry maintained and published by the Central Registration Body containing the list of end-users that have met the GEOP Demand Threshold, GEOP End-Users, and Renewable Energy Suppliers.</u> 	Defines terms that shall be specifically be used for this Manual while adopting the definitions already present in related documents

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
REFERENCES AND INTERPRETATION	(new)	(new)	<p><u>1.4 REFERENCES AND INTERPRETATION</u></p> <p><u>1.4.1 References</u></p> <p><u>This manual should be read in association with the -</u></p> <ul style="list-style-type: none"> <u>a) Republic Act No. 9136</u> <u>b) Implementing Rules and Regulations of Republic Act No. 9136</u> <u>c) Republic Act No. 9513</u> <u>d) WESM Rules</u> <u>e) Retail Rules</u> <u>f) WESM Manual on Registration, Suspension and De-Registration Criteria and Procedures</u> <u>g) WESM Manual on Billing and Settlement</u> <u>h) Retail Manual: Metering Standards and Procedures</u> <u>i) Department of Energy Circular No. DC2018-07-0019</u> <u>j) Department of Energy Circular No. DC2020-04-0009</u> <u>k) Energy Regulatory Commission Resolution No. 08 Series of 2021</u> <p><u>1.4.2 Interpretation</u></p> <p><u>Any reference to a clause in any Section of this manual shall refer to the particular clause of the same Section in which the reference is made, unless otherwise specified or the context provides otherwise.</u></p>	Provides the list of relevant documents and issuances

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
AMENDMENTS	(new)	(new)	<p><u>1.5 AMENDMENTS</u></p> <p><u>Amendments to this manual shall be submitted to <i>WESM Rules Change Committee</i> and shall be acted upon pursuant to Section 1.8 of the <i>Retail Rules</i> and relevant market manuals.</u></p>	Provides procedure for amendments to this manual
EFFECTIVITY AND PUBLICATION	(new)	(new)	<p><u>1.6 EFFECTIVITY AND PUBLICATION</u></p> <p><u>This manual shall take effect upon approval by the <i>Department of Energy</i>. Thereafter, it shall be published in the <i>market information website</i>.</u></p>	Includes provision on effectivity and publication of this manual
REGISTRATION	(new)	(new)	<u>SECTION 2 REGISTRATION</u>	
COVERAGE	(new)	(new)	<p><u>2.1 COVERAGE</u></p> <p><u>This section describes the procedures for the registration and de-registration of <i>Renewable Energy Suppliers, GEOP End-Users, and Retail Metering Services Providers</i> serving <i>GEOP End Users</i> with the <i>Central Registration Body</i>.</u></p>	Clarifies coverage of Section 2 of this Manual
OVERVIEW	(new)	(new)	<u>2.2 OVERVIEW</u>	To align with policies for registration of GEOP participants pursuant to ERC Resolution No. 8, Series of

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
			<p><u>2.2.1</u> <u>In order to supply to <i>GEOP End-Users</i>, entities that hold an operating permit from the <i>Department of Energy</i> to act as a <i>Renewable Energy Supplier</i> and a <i>Retail Electricity Supplier</i> license from the <i>Energy Regulatory Commission</i> shall register in the <i>WESM</i> before transacting with the <i>Central Registration Body</i>.</u></p> <p><u>2.2.2</u> <u>An end-user that has met the <i>GEOP Demand Threshold</i> and chooses to source its supply from a <i>Renewable Energy Supplier</i> shall be registered by its <i>Renewable Energy Supplier</i> with the <i>Central Registration Body</i> as a <i>GEOP End-User</i>.</u></p> <p><u>2.2.3</u> <u>The <i>Metering Services Provider</i> of a <i>GEOP End-User</i> shall register with the <i>Central Registration Body</i> as a <i>Retail Metering Services Provider</i>.</u></p> <p><u>2.2.4</u> <u>The <i>Distribution Utility</i> of a <i>GEOP End-User</i> shall register with the <i>Central Registration Body</i> as a <i>Supplier of Last Resort</i></u></p>	2021, DOE DC2018-07-0019 and DOE DC2020-04-0009

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
GEOP REGISTRY	(new)	(new)	<p><u>2.3 GEOP REGISTRY</u></p> <p><u>2.3.1 The Central Registration Body shall maintain a registry of all end-users that has met the GEOP Demand Threshold, GEOP End-Users, and Renewable Energy Suppliers.</u></p> <p><u>2.3.2 The GEOP Registry shall contain the customer information submitted by Network Service Providers under Section 2.5.2 of this manual, a record of all switches involving GEOP End-Users, notices sent or received by the Central Registration Body, assessment forms, related internal communications and relevant document submissions.</u></p> <p><u>2.3.3 If, at any time, the Central Registration Body determines that an end-user that has met the GEOP Demand Threshold has incomplete customer information as required under Section 2.5.2 of this Manual, the Central Registration Body shall notify the relevant Network Service Provider to provide the necessary information within two (2) working days from the receipt of the notification.</u></p>	To align with Section 18 of ERC Resolution No. 08, Series of 2021

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
			<u>2.3.4</u> <u>The Central Registration Body shall submit records concerning registration and transactions of Renewable Energy Suppliers and GEOP End-Users to the Energy Regulatory Commission every 15th day of the month.</u>	
RENEWABLE ENERGY SUPPLIERS	(new)	(new)	<u>2.4 RENEWABLE ENERGY SUPPLIERS</u> <u>2.4.1</u> <u>Renewable Energy Suppliers shall register in the WESM as Direct WESM Members under the Customer Trading Participant category and shall fulfill all such registration requirements as provided for in Chapter 2 of the WESM Rules, which shall include the operating permit issued by the Department of Energy and Retail Electricity Supplier license by the Energy Regulatory Commission.</u>	To clarify registration and de-registration procedures and requirements for Renewable Energy Suppliers, which are provided in Chapter 2 of the WESM Rules.
RENEWABLE ENERGY SUPPLIERS	(new)	(new)	<u>2.4.2</u> <u>Suppliers already registered in the WESM shall be separately registered as Renewable Energy Suppliers upon submission of operating permit issued by the Department of Energy.</u>	
RENEWABLE ENERGY SUPPLIERS	(new)	(new)	<u>2.4.3</u> <u>Upon registration in the WESM, Renewable Energy Suppliers shall be deemed registered with the Central Registration Body and shall be allowed to transact with the Central Registration Body for their customers under the GEOP.</u>	<ul style="list-style-type: none"> To clarify registration and de-registration procedures and requirements for Renewable Energy Suppliers, which are provided in Chapter 2 of the WESM Rules.

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
				<ul style="list-style-type: none"> To be consistent with Section 7 of DC2020-04-0009
RENEWABLE ENERGY SUPPLIERS	(new)	(new)	<u>2.4.4 A Renewable Energy Supplier may de-register in the WESM by following the procedures in Chapter 2 of the WESM Rules. The Renewable Energy Supplier shall be de-registered with the Central Registration Body upon the effectivity of its de-registration from the WESM.</u>	To clarify registration and de-registration procedures and requirements for Renewable Energy Suppliers, which are provided in Chapter 2 of the WESM Rules.
GEOP End-Users	(new)	(new)	<u>2.5 GEOP END-USERS</u> <u>2.5.1 Every 15th day of the month, Network Service Providers shall notify the Central Registration Body and provide the customer information required in Section 2.5.2 of this manual of any end-user that has met the GEOP Demand Threshold and:</u> <u>a) is not in the GEOP Registry; or</u> <u>b) is in the GEOP Registry but has changes in its customer information.</u>	To clarify the manner by which GEOP End-Users are included in the GEOP Registry pursuant to Section 15.3b of ERC Resolution No. 08, Series of 2021. Also provides the registration and deregistration procedures for GEOP End-Users
GEOP End-Users	(new)	(new)	<u>2.5.2 All Network Service Providers shall submit the following information to the Central Registration Body on all end-users within its franchise area that has met the GEOP Demand Threshold:</u>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
			<div>a) <u>End-user name,</u></div> <div>b) <u>Billing and service addresses,</u></div> <div>c) <u>End-user’s account number,</u></div> <div>d) <u>End-user contact information (telephone numbers and e-mail addresses)</u></div> <div>e) <u>Meter number,</u></div> <div>f) <u>Meter specifications (interval metering, channels), and</u></div> <div>g) <u>Site and Equipment Identification Number (SEIN) of the grid metering point of the Distribution Utility where the supply of the end-user passes through.</u></div>	
GEOP End-Users	(new)	(new)	<div><u>2.5.3 Network Service Providers shall use the form published by the Central Registration Body in the market information website in providing the customer information of the end-users identified under Section 2.5.2.</u></div>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
GEOP End-Users	(new)	(new)	<p><u>2.5.4 Registration with the Central Registration Body</u></p> <p><u>An end-user that has met the GEOP Demand Threshold and elects to source its supply under the GEOP shall be registered as a GEOP End-User with the Central Registration Body by its Renewable Energy Supplier by submitting a switch request and following the procedures under Section 3 of this Manual.</u></p>	
GEOP End-Users	(new)	(new)	<p><u>2.5.5 De-Registration</u></p> <p><u>a) A GEOP End-User shall be de-registered by the Central Registration Body when it is no longer supplied by a Renewable Energy Supplier.</u></p> <p><u>b) A GEOP End-User that elects to cease its supply under the GEOP shall be de-registered by the Central Registration Body when it has switched to a Supplier that is not a Renewable Energy Supplier or Distribution Utility under the captive market for its supply.</u></p> <p><u>c) The de-registration of an end-user shall not render it ineligible for GEOP.</u></p>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
METERING SERVICES PROVIDERS	(new)	(new)	<p><u>2.6 METERING SERVICES PROVIDERS</u></p> <p><u>2.6.1 Registration with the Central Registration Body</u></p> <p><u>a) Before being able to provide metering services for GEOP End-Users, the Metering Services Provider of the GEOP End-User shall register with the Central Registration Body as a Retail Metering Services Provider in accordance with Chapter 2 of the Retail Rules.</u></p> <p><u>b) A Retail Metering Services Provider that is already registered and serving a Contestable Customer need not submit a new application in order to provide services to a GEOP End-User.</u></p> <p><u>c) Distribution Utilities shall act as default Retail Metering Services Provider for GEOP End-Users with service addresses located within their franchise area and are deemed registered in the WESM without need of complying with registration requirements.</u></p>	<p>To clarify registration and de-registration procedures for MSPs of GEOP End-Users, which is aligned with procedures for Retail MSPs for RCOA</p> <p>To provide that NSPs shall act as default MSP pursuant to Section 15.3.e of ERC Resolution No. 08, Series of 2021</p>

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
			<p><u>2.6.2 De-registration</u></p> <p><u>a) A Retail Metering Services Provider may de-register by submitting a request to the Central Registration Body.</u></p> <p><u>b) The Central Registration Body shall approve the de-registration of the Retail Metering Services Provider if it has ceased to provide metering services to Retail Customers in accordance with Chapter 2 of the Retail Rules.</u></p>	
SUPPLIER OF LAST RESORT	(new)	(new)	<p><u>2.7 SUPPLIER OF LAST RESORT</u></p> <p><u>2.7.1 Registration with the Central Registration Body</u></p> <p><u>a) Before providing electricity supply for GEOP End-Users within its franchise area during a last resort event, the Network Service Provider of the GEOP End-User shall register with the Central Registration Body as a Supplier of Last Resort. The application and its supporting requirements shall be assessed and evaluated in accordance with Chapter 2 of the Retail Rules.</u></p> <p><u>b) A Supplier of Last Resort that is already registered and serving a Contestable Customer need not</u></p>	To clarify registration and de-registration procedures for SOLRs of GEOP End-Users, which is aligned with procedures for SOLRs for RCOA

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
			<p><u>submit a new application in order to provide services to a <i>GEOP End-User</i>.</u></p> <p><u>2.7.2 De-registration</u></p> <p><u>a) A <i>Supplier of Last Resort</i> may de-register by submitting a request to the <i>Central Registration Body</i>.</u></p> <p><u>b) The <i>Central Registration Body</i> shall approve the de-registration of the <i>Supplier of Last Resort</i> if it has ceased to provide network services to <i>Retail Customers</i> in accordance with Chapter 2 of the <i>Retail Rules</i>.</u></p>	
CONTINUING COMPLIANCE	(new)	(new)	<p><u>2.8 CONTINUING COMPLIANCE</u></p> <p><u>To maintain its registration, the <i>Renewable Energy Supplier, Retail Metering Services Provider, or Supplier of Last Resort</i>, may be required by the <i>Central Registration Body</i> to submit information and documents to show that it continues to comply with the criteria required of <i>Renewable Energy Supplier, Retail Metering Services Provider, or Supplier of Last Resort</i>.</u></p>	Provides general provisions for continuing compliance of GEOP participants

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
CUSTOMER TRANSFER	(new)	(new)	<u>SECTION 3 CUSTOMER TRANSFER</u>	
COVERAGE	(new)	(new)	<p><u>3.1 COVERAGE</u></p> <p><u>This section describes the procedures for the switching of GEOP End-Users between a Renewable Energy Supplier and another Renewable Energy Supplier, or a Distribution Utility. This section also provides the conditions and procedures for the relocation of a customer, termination of a GEOP supply contract, and transfer of a GEOP End-User to a Supplier of Last Resort.</u></p> <p><u>Transfer of a GEOP End-User to a Supplier that is not a Renewable Energy Supplier is covered under the Retail Manual on Market Transaction Procedures.</u></p>	Provides the coverage of Section 3 of this Manual
OVERVIEW	(new)	(new)	<p><u>3.2 OVERVIEW</u></p> <p><u>3.2.1 The commercial transfer of the electricity supply of a GEOP End-User shall be facilitated by the incoming entity through the submission of a switch request.</u></p> <p><u>3.2.2 In the case of a last resort event, the Central Registration Body shall facilitate the transfer of the GEOP End-User to the Supplier of Last Resort.</u></p>	To align with policies for switching and other transactions of GEOP participants pursuant to ERC Resolution No. 8, Series of 2021, DOE DC2018-07-0019 and DOE DC2020-04-0009

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
SWITCHING TO A RENEWABLE ENERGY SUPPLIER	(new)	(new)	<p><u>3.3 SWITCHING TO A RENEWABLE ENERGY SUPPLIER</u></p> <p><u>3.3.1 A Renewable Energy Supplier may submit a switch request to the Central Registration Body if all of the following conditions are met:</u></p> <p><u>a) if the end-user is switching from a Distribution Utility, the end-user has settled its financial obligations with its Distribution Utility;</u></p> <p><u>b) the end-user has entered into a GEOP Supply Contract with a Renewable Energy Supplier;</u></p> <p><u>c) the end-user has entered into a Connection Agreement with its Network Service Provider;</u></p> <p><u>d) the end-user has entered into a Metering Services Agreement with a registered Retail Metering Services Provider; and</u></p> <p><u>e) if applicable, the Renewable Energy Supplier has entered into a Distribution Wheeling Services Agreement with the Distribution Utility covering the end-user.</u></p>	To specify switching procedures pursuant to Section 16 of ERC Resolution No. 08, Series of 2021.

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
SWITCHING TO A RENEWABLE ENERGY SUPPLIER	(new)	(new)	<u>3.3.2</u> <u>Once all the conditions set forth in Clause 3.3.1 are met, the new <i>Renewable Energy Supplier</i> shall submit the switch request to the <i>Central Registration Body</i>, copy furnished its <i>Network Service Provider</i>, not later than seven (7) working days prior to the proposed switch effective date.</u>	
SWITCHING TO A RENEWABLE ENERGY SUPPLIER	(new)	(new)	<u>3.3.3</u> <u>The switch request submitted under Section 3.3.2 shall include an attestation duly signed by:</u> <u>a) if the <i>end-user</i> is switching from a <i>Distribution Utility</i>, the <i>Distribution Utility</i> that the <i>end-user</i> has settled its financial obligations with the <i>Distribution Utility</i>;</u> <u>b) the <i>Renewable Energy Supplier</i> and the <i>end-user</i> on the existence of a GEOP Supply Contract between</u>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
			<p><u>said parties, including the term and effectivity date of the GEOP Supply Contract;</u></p> <p><u>c) the Renewable Energy Supplier and the relevant Distribution Utility on the existence of a wheeling service agreement covering the end-user;</u></p> <p><u>d) the end-user and the registered GEOP Metering Services Provider on the existence of a metering services agreement covering the end-user; and</u></p> <p><u>e) the end-user and its Network Service Provider on the existence of a connection agreement covering the end-user.</u></p>	
SWITCHING TO A RENEWABLE ENERGY SUPPLIER	(new)	(new)	<p><u>3.3.4 In addition to the attestations in Section 3.3.3, the Renewable Energy Supplier shall submit the documentary requirements set in Section 16.2 under ERC Resolution No. 08, Series of 2021.</u></p>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
SWITCHING TO A RENEWABLE ENERGY SUPPLIER	(new)	(new)	<u>3.3.5</u> <u>Upon receipt of a switch request, the <i>Central Registration Body</i> shall immediately evaluate the completion of the requirements under Clause 3.3.3. The <i>Central Registration Body</i> shall notify the <i>Renewable Energy Supplier</i> and the <i>GEOP End User</i>, as applicable of status and further requirements such as prudential requirements, if any, within two (2) working days from its receipt of the switch request.</u>	
SWITCHING TO A RENEWABLE ENERGY SUPPLIER	(new)	(new)	<u>3.3.6</u> <u>All deficiencies, except those relating to metering requirements, in the switch request submission shall be addressed by the <i>Renewable Energy Supplier</i> and the <i>GEOP End-User</i> within two (2) working days from the receipt of the <i>Central Registration Body's</i> notice.</u>	
SWITCHING TO A RENEWABLE ENERGY SUPPLIER	(new)	(new)	<u>3.3.7</u> <u>If the deficiency pertains to the metering requirements, the relevant <i>Retail Metering Services Provider</i> shall complete the requirements within five (5) working days from its receipt of notice.</u>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
SWITCHING TO A RENEWABLE ENERGY SUPPLIER	(new)	(new)	<p>3.3.8 <u>If the deficiencies in the application or requirements are not rectified within the prescribed timeframes, the Central Registration Body shall notify the Renewable Energy Supplier, copy furnish the GEOP End-User and Network Service Provider, within three (3) working days that the processing of the switch request shall not be proceed. Such notification is without prejudice to refiling of a new request, provided all conditions will be met by the Renewable Energy Supplier and/or party required to comply.</u></p>	
SWITCHING TO A RENEWABLE ENERGY SUPPLIER	(new)	(new)	<p>3.3.9 <u>Within two (2) working days from its confirmation that the prudential requirements, metering requirements, and customer information requirements are satisfied, the Central Registration Body shall approve the switch request and shall notify the following of the confirmation of the switch request, including the effective date of the switch:</u></p> <p><u>a) new Renewable Energy Supplier,</u> <u>b) the incumbent Supplier or Distribution Utility</u> <u>c) the Retail Metering Services Provider, and</u> <u>d) the relevant Distribution Utility or Network Service Provider.</u></p>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
SWITCHING TO A RENEWABLE ENERGY SUPPLIER	(new)	(new)	<u>3.3.10</u> <u>If the approved switch request is for the supply of a Renewable Energy Supplier to an end-user from a Network Service Provider, the Central Registration Body shall register the end-user as a GEOP End-User.</u>	
SWITCHING TO A SUPPLIER THAT IS NOT A RENEWABLE ENERGY SUPPLIER	(new)	(new)	<u>3.4</u> <u>SWITCHING TO A SUPPLIER THAT IS NOT A RENEWABLE ENERGY SUPPLIER</u> <u>3.4.1</u> <u>A Supplier that is not a Renewable Energy Supplier shall submit a switch request for its supply to a GEOP End-User in accordance with the procedures under the Retail Manual on Market Transaction Procedures, provided that the end-user is also qualified under applicable laws and issuances to be a Contestable Customer.</u> <u>3.4.2</u> <u>The Central Registration Body shall de-register the GEOP End-User at the switch effective date to the Supplier and register it as a Contestable Customer.</u>	To clarify that switching to a Supplier that is not a Renewable Energy Supplier is governed by the Retail Manual on Market Transaction Procedures.
SWITCHING TO A DISTRIBUTION UTILITY	(new)	(new)	<u>3.5</u> <u>SWITCHING TO A DISTRIBUTION UTILITY</u> <u>3.5.1</u> <u>A GEOP End-User may revert to being a Captive End-User subject to fulfillment of any of the following conditions:</u>	To align and thresh out details of Section 24 of the ERC Resolution No. 8 Series of 2021

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
			<p>a) <u>Its average monthly peak demand has decreased, rendering it ineligible to participate in the <i>Green Energy Option Program</i>;</u></p> <p>b) <u>Any of the last resort supply events under Clause 3.9.1 has occurred;</u></p> <p>c) <u>Its contract with a <i>Supplier of Last Resort</i> has exceeded the maximum period.</u></p>	
SWITCHING TO A DISTRIBUTION UTILITY	(new)	(new)	3.5.2 <u>A <i>GEOP End-User</i> may only exercise its option to revert to being a <i>Captive End-User</i> once every twelve (12) months.</u>	
SWITCHING TO A DISTRIBUTION UTILITY	(new)	(new)	<p>3.5.3 <u>A <i>GEOP End-User</i> shall notify the <i>Central Registration Body</i> if it wishes to revert to being a <i>Captive End-user</i> by submitting an attestation signed by the following:</u></p> <p>a) <u>The incumbent Supplier or Supplier of Last Resort, attesting that the said Retail Customer has fulfilled all of its contractual obligations;</u></p> <p>b) <u>The Distribution Utility attesting it agrees to supply the <i>GEOP End-user</i>;</u></p>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
SWITCHING TO A DISTRIBUTION UTILITY	(new)	(new)	3.5.4 <u>Upon receipt of the attestation under Clause 3.5.3, the Central Registration Body shall immediately evaluate the existence of conditions under Sections 3.5.1 and 3.5.2.</u>	
SWITCHING TO A DISTRIBUTION UTILITY	(new)	(new)	3.5.5 <u>If the conditions under Sections 3.5.1 and 3.5.2 are not met, the Central Registration Body shall notify the GEOP End-user that it may not revert to the captive market within two (2) working days from receipt of the attestation under Section 3.5.4.</u>	
SWITCHING TO A DISTRIBUTION UTILITY	(new)	(new)	3.5.6 <u>If the conditions under Sections 3.5.1 and 3.5.2. are met, the Central Registration Body shall notify the following of the effective date of reversion to the captive market within two (2) working days from receipt of the attestation under Section 3.5.4:</u> <ul style="list-style-type: none"> a) <u>the Distribution Utility,</u> b) <u>the incumbent Renewable Energy Supplier or Supplier of Last Resort, and</u> c) <u>the Retail Metering Services Provider.</u> 	
SWITCHING TO A DISTRIBUTION UTILITY	(new)	(new)	3.5.7 <u>The Central Registration Body shall de-register the GEOP End-User at the effective date of reversion to the Distribution Utility.</u>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
CUSTOMER RELOCATION	(new)	(new)	<p><u>3.6 CUSTOMER RELOCATION</u></p> <p><u>3.6.1 A GEOP End-User who intends to transfer to an new service address within the Distribution Utility's franchise area and wishes to continue receiving service from its <i>Renewable Energy Supplier</i> shall send a Request for Relocation of Service to its <i>Renewable Energy Supplier</i>, copy furnish the Central Registration Body, at least thirty (30) business days before the planned relocation date. The Request for Relocation of Service shall contain the following:</u></p> <p>a) <u>Address of the new location; and</u> b) <u>Intended date of transfer and the commencement of service at the new location.</u></p> <p><u>Prior to sending the Request for Relocation of Service to its current <i>Renewable Energy Supplier</i>, the <i>GEOP End-User</i> should have performed due diligence in ensuring that the intended relocation site is within the <i>Distribution Utility's</i> franchise area and distribution system. This does not, however, automatically allow such <i>End-User</i> to continue participating in GEOP unless the End-User's new system complies with the threshold demand requirements as prescribed in the ERC Resolution No. 08, Series of 2021.</u></p>	To align and thresh out details of Sections 19 and 20 of the ERC Resolution No. 8, Series of 2021.

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
CUSTOMER RELOCATION	(new)	(new)	<p><u>3.6.2</u> <u>The Renewable Energy Supplier shall inform the GEOP End-User whether it shall continue or discontinue its service at the GEOP End-User's new location within one (1) working day from receipt of the Request for Relocation of Service. In case of discontinuance, the reason therefor shall be provided by the Renewable Energy Supplier. Likewise, within the same period provided herein, the Renewable Energy Supplier shall send a copy of the GEOP End-User's Request for Relocation of Service, along with a notice to continue or discontinue the Renewable Energy Supplier's service to the Central Registration Body. In the event that the Renewable Energy Supplier opted not to continue the service at the new location, the GEOP End-User shall endeavor to find a new Renewable Energy Supplier and undergo the Switching Procedures under Section 3 of this Market Manual.</u></p>	
CUSTOMER RELOCATION	(new)	(new)	<p><u>3.6.3</u> <u>If the Renewable Energy Supplier shall continue its service, the Central Registration Body shall forward the Request for Relocation of Service to the Distribution Utility within one (1) working day from receipt of the notice from the Renewable Energy Supplier.</u></p> <p><u>The Distribution Utility shall send notice of approval or disapproval of such request to the Renewable Energy Supplier through the Central Registration Body within</u></p>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
			<p><u>two (2) working days from receipt of the Central Registration Body’s notice. In case of approval, the Renewable Energy Supplier shall enter into negotiations with the Distribution Utility and that they shall have a perfected Distribution Wheeling Services Agreement within three (3) working says from receipt of the notice of the approval.</u></p> <p><u>The Distribution Utility shall then send a notice to the Central Registration Body that the Distribution Wheeling Services Agreement has been perfected and the effective date and time for the commencement of the service in the new location within two (2) working days from perfection of the Distribution Wheeling Services Agreement.</u></p>	
CUSTOMER RELOCATION	(new)	(new)	<p><u>3.6.4 The Central Registration Body shall forward the Distribution Utility’s notice of perfection of the Distribution Wheeling Services Agreement to the Renewable Energy Supplier within one (1) working day from receipt of such notice and the Renewable Energy Supplier shall then forward the notice to its GEOP End-User within one (1) working day from receipt thereof.</u></p>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
CUSTOMER RELOCATION	(new)	(new)	<u>3.6.5</u> <u>The <i>Distribution Utility</i> and <i>GEOP End-User</i> shall have a new connection agreement at the new location. The relocation date shall take into consideration the <i>Distribution Utility's</i> completion of connection facilities at the new location.</u>	
CUSTOMER RELOCATION	(new)	(new)	<u>3.6.6</u> <u>A <i>GEOP End-User</i> who intends to transfer to a new service address in another franchise area and wishes to continue receiving service from its <i>Renewable Energy Supplier</i> shall be governed by the procedures for new applications as provided in this <i>Market Manual</i>.</u>	
PROHIBITED GEOP END-USER TRANSFER	(new)	(new)	<u>3.7 PROHIBITED GEOP END-USER TRANSFER</u> <u>A <i>Renewable Energy Supplier</i> shall not be permitted to transfer a <i>GEOP End-User</i> to another <i>Renewable Energy Supplier</i> without the authorization of the affected <i>GEOP End-User</i> and without complying with the switching requirements and procedures set out in Section 3.3.</u>	To align with Section 19 of ERC Resolution No. 08, Series of 2021

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
TERMINATION OF SUPPLY	(new)	(new)	<p><u>3.8 TERMINATION OF SUPPLY</u></p> <p><u>3.8.1 If a <i>GEOP End-User</i> decides to terminate its <i>GEOP Supply Contract</i> with its <i>Renewable Energy Supplier</i> before the end of the term of the <i>GEOP Supply Contract</i>, the <i>GEOP End-User</i> shall inform the <i>Renewable Energy Supplier</i> and the latter shall process the termination of the <i>GEOP Supply contract</i> in accordance with the <i>Termination Clause</i> of such contract.</u></p>	To align with Sections 20, 21 and 22 of ERC Resolution No. 08, Series of 2021
TERMINATION OF SUPPLY	(new)	(new)	<p><u>3.8.2 The <i>Renewable Energy Supplier</i> shall then submit a Notice of Pre-termination of <i>GOEP Supply Contract</i> to the <i>Central Registration Body</i> within one (1) working day from the effectivity of the pre-termination.</u></p>	
TERMINATION OF SUPPLY	(new)	(new)	<p><u>3.8.3 The <i>Central Registration Body</i> shall forward the notice to the <i>Network Service Provider</i> within one (1) working day from receipt of the <i>GEOP Supply Contract Termination Notice</i>. The <i>Network Service Provider</i> and the <i>Renewable Energy Supplier</i> or <i>GEOP End-User</i> shall act on the termination of the <i>Distribution Wheeling Services Agreement</i> or <i>Transmission Service Agreement</i> for that <i>GEOP End-User</i> within three (3) working days.</u></p>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
TERMINATION OF SUPPLY	(new)	(new)	<u>3.8.4</u> <u>If the <i>Renewable Energy Supplier</i> does not intend to renew the supply contract upon its expiration, the <i>Renewable Energy Supplier</i> shall send a Notice of Non-Renewal to the <i>GEOP End-User</i> and the <i>Central Registration Body</i> at least thirty (30) business days prior to the expiration of the said supply contract.</u>	
TERMINATION OF SUPPLY	(new)	(new)	<u>3.8.5</u> <u>The <i>Central Registration Body</i> shall also notify the relevant <i>Renewable Energy Supplier</i> of the forthcoming expiration of its <i>GEOP Supply Contract</i> with a <i>GEOP End-User</i> thirty (30) business days prior to the expiration of its existing <i>GEOP</i> supply contract.</u>	
TERMINATION OF SUPPLY	(new)	(new)	<u>3.8.6</u> <u>In case of termination of the supply contract, the <i>GEOP End-User</i> may:</u> <ul style="list-style-type: none"> <u>a)</u> <u>Switch to a new <i>Supplier</i> in accordance with the requirements and procedures under Sections 3.2 or 3.3; or</u> <u>b)</u> <u>Revert to being a <i>Captive End-User</i> in accordance with the requirements and procedures set in Clause 3.5.</u> 	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
TRANSFER TO A SUPPLIER OF LAST RESORT	(new)	(new)	<p><u>3.9 TRANSFER TO A SUPPLIER OF LAST RESORT</u></p> <p><u>3.9.1 A GEOP End-User shall be transferred to a Supplier of Last Resort upon occurrence of any one of the following Last Resort Supply Events:</u></p> <ul style="list-style-type: none"> <u>a) the Renewable Energy Supplier has ceased to operate;</u> <u>b) the Renewable Energy Supplier's license has been revoked by the ERC;</u> <u>c) the Renewable Energy Supplier's operating permit has been revoked by the DOE;</u> <u>d) the Renewable Energy Supplier is no longer permitted to trade in the WESM due to suspension, deregistration or cessation of membership;</u> <u>e) the Wheeling Services Agreement between the Renewable Energy Supplier and Distribution Utility has been terminated;</u> <u>f) the Transmission Service Agreement between the Renewable Energy Supplier/GEOP End-User and TRANSCO or its successors-in-interest or concessionaire has been terminated;</u> <u>g) Failure to renew or secure a new GEOP Supply Contract; or</u> <u>h) any other analogous event which the ERC may deem as a Last Resort Supply Event.</u> 	To align with Section 25 of ERC Resolution No. 08, Series of 2021

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
TRANSFER TO A SUPPLIER OF LAST RESORT	(new)	(new)	<u>3.9.2</u> Upon the occurrence of any of the Last Resort Supply Events, the Renewable Energy Supplier shall notify the Central Registration Body, submitting relevant documents as proof, and the <i>GEOP End-User</i> within the hour of discovery of the happening of the Last Resort Supply Event.	
TRANSFER TO A SUPPLIER OF LAST RESORT	(new)	(new)	<u>3.9.3</u> Within two (2) working days from receipt of the notice under Section 3.9.2, the GEOP End-User shall inform the Central Registration Body whether or not it will avail of the service from a Supplier of Last Resort.	
TRANSFER TO A SUPPLIER OF LAST RESORT	(new)	(new)	<u>3.9.4</u> Upon receipt of notice from the <i>Retail Customer</i> under the <i>Green Energy Option Program</i> and determination of the occurrence of a last resort event, the Central Registration Body shall send notices to the <i>Retail Customer</i> and Supplier of Last Resort within one (1) working day of the effective date of the Retail Customer's transfer to the latter.	
TRANSFER TO A SUPPLIER OF LAST RESORT	(new)	(new)	<u>3.9.5</u> Within one (1) working day upon receiving notice from the GEOP End-User under Section 3.9.4, the Supplier of Last Resort shall inform the GEOP End-User of the terms of its supply contract and the applicable rates.	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
TRANSFER TO A SUPPLIER OF LAST RESORT	(new)	(new)	<u>3.9.5</u> Within two (2) working days upon receiving notice from the GEOP End-User under Section 3.9.4, the Supplier of Last Resort shall submit a switch request for the transfer of the GEOP End-User accompanied by all requirements enumerated under Section 16.2 of ERC Resolution No. 08 Series of 2021, if applicable.	
TRANSFER TO A SUPPLIER OF LAST RESORT	(new)	(new)	<u>3.9.6</u> Upon evaluation, the Central Registration Body shall either approve or disapprove the switch request in accordance with switching procedures under Clauses 3.3.3.4 to 3.3.3.12 of this Manual.	
TRANSFER TO A SUPPLIER OF LAST RESORT	(new)	(new)	<u>3.9.7</u> GEOP End-Users who opt not to avail or fail to transfer to a Supplier of Last Resort shall revert to being a Captive End-user, subject to conditions and procedures under Section 3.5.	
DISCONNECTION AND RECONNECTION	(new)	(new)	<u>3.10 DISCONNECTION AND RECONNECTION</u> <u>3.10.1</u> In the event that a <i>GEOP End-User</i> fails to pay its <i>Renewable Energy Supplier</i> in accordance with their supply contract, the <i>Renewable Energy Supplier</i> shall send a notice of disconnection to the <i>GEOP End-User</i> and the <i>Central Registration Body</i> 48 hours prior to disconnection.	To align with Sections 37 to 42 of ERC Resolution No. 08, Series of 2021

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
DISCONNECTION AND RECONNECTION	(new)	(new)	<u>3.10.2 Upon receipt of the notice under Clause 3.11.1, the Central Registration Body shall forward the notice of disconnection to the Network Service Provider of the GEOP End-User within 24 hours from such receipt.</u>	
DISCONNECTION AND RECONNECTION	(new)	(new)	<u>3.10.3 Upon determination that the GEOP End-User has not settled its obligation within the 48-hour period, the Renewable Energy Supplier shall send a request for disconnection to the Central Registration Body.</u>	
DISCONNECTION AND RECONNECTION	(new)	(new)	<u>3.10.4 Upon receipt of the request under Clause 3.11.3, the Central Registration Body shall forward the request for disconnection to the Network Service Provider of the GEOP End-User within 24 hours.</u>	
DISCONNECTION AND RECONNECTION	(new)	(new)	<u>3.10.5 The Network Service Provider shall disconnect the GEOP End-User within 24 hours from receipt of the request for disconnection and notify the Central Registration Body of the disconnection.</u>	
DISCONNECTION AND RECONNECTION	(new)	(new)	<u>3.10.6 Upon determination that the grounds for disconnection of the GEOP End-User have been remedied, the Renewable Energy Supplier shall immediately submit a request for reconnection to the Central Registration Body.</u>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
DISCONNECTION AND RECONNECTION	(new)	(new)	<u>3.10.7</u> <u>Upon receipt of the request under Clause 3.11.6, the Central Registration Body shall forward the request for reconnection to the Network Service Provider of the GEOP End-User within 24 hours.</u>	
REPORTING	(new)	(new)	<u>3.11 REPORTING</u> <u>3.11.1</u> <u>The Central Registration Body shall submit to the ERC every 15th day after the end of each month a report which shows the registration and transactions of Renewable Energy Suppliers and GEOP End-Users.</u> <u>3.11.2</u> <u>The Central Registration Body shall submit Quarterly Reports to the ERC, every 15th day of the month following the quarter in review, which shall include the following information:</u>	To align with Section 47 of ERC Resolution No. 08, Series of 2021

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
			<p>a) <u>List of GEOP End-Users’ name served by each Renewable Energy Supplier;</u></p> <p>b) <u>Meter number;</u></p> <p>c) <u>Monthly registered demand (in kW);</u></p> <p>d) <u>Monthly metered quantity (in kWh);</u></p> <p>e) <u>Number of GEOP End-Users that switched, sorted by the Distribution Utility franchise area;</u></p> <p>f) <u>Percent (%) increase in switching per Distribution Utility franchise area;</u></p> <p>3.11.3 <u>The Central Registration Body shall provide any other information that the ERC deems necessary or useful in carrying out its duties and obligations.</u></p> <p>3.11.4 <u>The ERC shall accord certain information disclosed and identified by the respective entities such level of strict confidentiality by subjecting the same to appropriate protective measures, as may be applicable.</u></p>	

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
DISPUTES	(new)	(new)	<p><u>3.12 DISPUTES</u></p> <p><u>3.12.1 In case of emergencies affecting the operation of the Central Registration and Settlement System, the Central Registration Body shall provide notice to the ERC, Network Service Providers, Metering Service Providers and Renewable Energy Suppliers by email and/or publication in the market information website of such fact within one (1) hour from its occurrence. During such event, transactions shall be done through electronic mail, fax or other means of communication capable of time stamping.</u></p> <p><u>3.12.2 In case of discrepancies in data, data from the Network Service Provider and Retail Metering Services Provider shall be used while the dispute is being investigated by ERC.</u></p> <p><u>3.12.3 Requests, notices, responses and data sent or received by the Central Registration Body beyond 5:00 PM shall be deemed to have been sent or received on the first working hour of the next working day.</u></p>	To align with Article XII of ERC Resolution No. 08, Series of 2021

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
METERING	(new)	(new)	<p><u>4 SECTION 4 METERING</u></p> <p><u>The metering installation standards, the procedures for the registration, collection, validation and profiling of metering data of GEOP End-Users for use in WESM settlements and the performance management of Retail Metering Services Provider serving GEOP End-Users shall conform with Chapter 4 of the Retail Rules, the Retail Manual on Metering Standards and Procedures, and as applicable, the Philippine Grid Code, the Philippine Distribution Code, Open Access Transmission Service Rules, the WESM Rules and the WESM Manual on Metering Standards and Procedures.</u></p>	To align with Section 8 of ERC Resolution No. 08, Series of 2021
SETTLEMENT	(new)	(new)	<p><u>5 SECTION 5 SETTLEMENT</u></p>	To align with Section 8 of ERC Resolution No. 08, Series of 2021
COVERAGE	(new)	(new)	<p><u>5.1 COVERAGE</u></p> <p><u>This section describes the procedures for the calculation of the gross energy settlement quantities of Renewable Energy Suppliers for use in WESM settlements.</u></p>	To align with Section 8 of ERC Resolution No. 08, Series of 2021

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
DETERMINATION OF SETTLEMENT QUANTITIES	(new)	(new)	<p><u>5.2 DETERMINATION OF SETTLEMENT QUANTITIES</u></p> <p><u>5.2.1 The metered quantity of each GEOP End-User connected to a grid off-take metering point shall be determined as the net metered flows at their respective metering installations associated with such grid off-take metering point.</u></p> <p><u>5.2.2 The Central Registration Body shall determine the metered quantity of the GEOP End-Users at a grid off-take metering point using the metering data for each dispatch interval provided by the relevant GEOP Metering Services Provider and, if applicable, converted by the Central Registration Body under the Retail Manual on Metering Standards and Procedures.</u></p> <p><u>5.2.3 The gross energy settlement quantity of a Renewable Energy Supplier shall be determined for each grid off-take metering point with which it has a GEOP End-User.</u></p> <p><u>5.2.4 The gross energy settlement quantity of each Renewable Energy Supplier for each grid off-take metering point shall be determined as the sum of the metered quantities of all GEOP End-Users associated with such grid off-take metering point.</u></p>	To align with Section 8 of ERC Resolution No. 08, Series of 2021

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
USE OF SETTLEMENT QUANTITIES	(new)	(new)	<p><u>5.3 USE OF SETTLEMENT QUANTITIES</u></p> <p><u>5.3.1 The Market Operator shall use the gross energy settlement quantities of Renewable Energy Suppliers determined under Section 5.2.4 for WESM settlement.</u></p> <p><u>5.3.2 The settlement and billing of the transactions of Renewable Energy Suppliers in the WESM shall be performed by the Market Operator in accordance with the settlement process set out in Chapter 3 of the WESM Rules.</u></p>	To align with Section 8 of ERC Resolution No. 08, Series of 2021
SETTLEMENT OF GEOP END-USERS WITH THEIR RENEWABLE ENERGY SUPPLIERS	(new)	(new)	<p><u>5.4 SETTLEMENT OF GEOP END-USERS WITH THEIR RENEWABLE ENERGY SUPPLIERS</u></p> <p><u>Billing and settlement of the transactions of the GEOP End-Users with their respective Renewable Energy Suppliers shall be performed by the parties in accordance with their contracts and applicable rules and regulations promulgated by the ERC and other competent agencies.</u></p>	To align with Section 8 of ERC Resolution No. 08, Series of 2021

ANNEX I

Retail Manual on Green Energy Option Program Procedures (NEW)				
Title	Section	Provision	Proposed Amendment	Rationale
PRUDENTIAL REQUIREMENTS	(new)	(new)	<p><u>5.5 PRUDENTIAL REQUIREMENTS</u></p> <p><u>5.5.1 Renewable Energy Suppliers shall comply with the prudential requirements as set out in Chapter 3 of the WESM Rules.</u></p> <p><u>5.5.2 The amount of security that will be required of a Renewable Energy Supplier shall be determined based on the trading limit and maximum exposure determined in accordance with Chapter 3 of the WESM Rules.</u></p>	To align with Section 8 of ERC Resolution No. 08, Series of 2021
SETTLEMENT INFORMATION	(new)	(new)	<p><u>5.6 SETTLEMENT INFORMATION</u></p> <p><u>5.6.1 Settlement information identifiable to Renewable Energy Suppliers shall be treated as confidential information by the Market Operator and the Central Registration Body and shall be subject to the provisions of Chapter 5 of the WESM Rules.</u></p> <p><u>5.6.2 Access to settlement information pertaining to GEOP End-Users shall be provided to their respective Renewable Energy Supplier counterparties, provided, however that those GEOP End-Users may be provided access to their own settlement information upon request from the Central Registration Body.</u></p>	To align with Section 8 of ERC Resolution No. 08, Series of 2021