



DRA WORK PLAN 2024

DISPUTE RESOLUTION ADMINISTRATOR WORK PLAN 2024

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MISSION: GOVERNANCE

Desired Outcome: Empowered Governance: PEM Board and Governance Committees attain timely, responsive and strategic goals that are consistent with the market objectives and the changing electricity landscape.

GOAL 1: Provide a Reliable and Transparent WESM and REM Through Effective and Efficient Governance

Objective 9: Efficient Administration of the WESM and REM Dispute Resolution Processes

No.	Strategy	Output	Timeline
1	Submit the 2023 Annual Report and 2024 Work Plan to the PEM Board	2023 Annual Report and 2024 Work Plan	Q1 2024
2	Further Study on the Proposed Amendments to the WESM Rules and the WESM Dispute Resolution Manual on the Dispute Resolution for the Retail Rules	DOE Department Circular (Approving Amendments to the WESM Dispute Resolution Manual on the inclusion of disputes under the Retail Rules) Further Study on the Proposed Amendments (if required by	As may be issued or required by the DOE

3	Proposed Further Amendments to the WESM Dispute Resolution Manual regarding the inclusion of the ad hoc support services during arbitration.	Discussion Paper and Presentation Materials	Q4 2024
4	Annual Publication of Updated Directory of DMP Focal Persons and Alternates	Published DMP Focal Person and Alternates	Q3 2024
5	Assignment of Emergency Arbitrators	Monthly Assignment of Emergency Arbitrators	Q3 2024
6	Conduct of Seminar for the WESM Pool of Accredited WESM Mediators and Arbitrators	Training/seminar for the WESM Governance Committees, Pool of Arbitrators and Mediators	Q3 2024
7	Conduct of Trainings for the Dispute Management Protocol (DMP) Focal Persons for the WESM and REM	Trainings for the DMP Focal Persons for the WESM and REM	Q4 2024
8	Participation in and dissemination of schedules of ADR-related programs, lectures or events organized by external strategic partners for the continuing education of WESM accredited Mediators/Arbitrators	Email dissemination of available activities to the WESM-accredited Mediators/Arbitrators	as offered/ as scheduled