



# Dispute Resolution Administration

— TRAINING —

**Course Syllabus**

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## INTRODUCTION: WESM UNIVERSITY



### Training TWG

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### Training Section Corporate Planning & Communications (CPC)

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### Learning Management & Capacity Development (LMCD) Enforcement & Compliance Office (ECO)

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The Learning Management and Capacity Development (LMCD) Division (formerly the Knowledge Management and Development (KMD) Division) of the Enforcement and Compliance Office (ECO) carries on the tasks and activities initiated by the Training Section of the Corporate Planning and Communications (CPC) in 2022.

Intrinsically, the LMCD's main function is to organize, manage, and conduct trainings and other related capacity development endeavors, such as awareness and information drives to promote learning among the Wholesale Electricity Spot Market (WESM) stakeholders on matters concerning market governance, rules, and developments in the market for better understanding and appreciation of the WESM. Relevant market updates that have a significant impact on market governance will also form part of the training campaign.

WESM University is LMCD's brand for easier recall while clearly promoting a learning and capacity development environment for stakeholders, and sometimes other interested parties, of the Philippine power bourse.

Trainings are typically conducted once every month, between January and October each year.

## COURSE INFORMATION

Course Title	:	Dispute Resolution Administration (DRA) for WESM and REM Dispute Management Protocol (DMP) Focal Persons
Level	:	Basic
Requirement	:	No prerequisite
Course Credit	:	Two (2) credit units for the WCO Certification Program
Duration	:	Two (2) hours
Training Type	:	Regular Training
Training Fees	:	None

## COURSE DESCRIPTION

The course intends to discuss the Wholesale Electricity Spot Market (WESM) and Renewable Energy Market (REM) dispute resolution process with the DMP Focal Persons to facilitate compliance with the WESM and REM Dispute Resolution Manual.

## TARGET AUDIENCE

All WESM and REM DMP Focal Persons



## LEARNING OBJECTIVES

1. Discuss the WESM and REM Dispute Resolution Framework
2. Provide updates on WESM and REM governance as well as recent market developments
3. Identify the roles of the Dispute Management Protocol (DMP) Focal Persons
4. Familiarize the WESM and REM DMP Focal Persons with the Dispute Resolution processes

## COURSE OUTLINE

Course Title	Coverage	Description	Duration
Dispute Resolution Administration	<ul style="list-style-type: none"><li>• WESM and REM Governance:<ul style="list-style-type: none"><li>○ Governance Structure</li><li>○ Market Developments</li></ul></li><li>• WESM and REM Penalty System</li><li>• WESM and REM Dispute Resolution Framework</li></ul>	<ul style="list-style-type: none"><li>• WESM governance structure and recent market developments including updates on the Reserve Market and the Renewable Energy Market</li><li>• General Principles of the WESM and REM Penalty System that are outside the scope of Dispute Resolution, including updates on the Ancillary Services Manual / Reserve Market Compliance</li><li>• The fundamentals of the WESM and REM Dispute Resolution (DR) including scope and DR process under the Retail Rules</li><li>• WESM and REM DMP Focal Persons' role and obligations</li></ul>	2 hours

## COURSE MATERIALS

Training-related materials are released within five (5) business days from the date of the course completion. These typically include the following:

- Certificate of Attendance
- Presentation deck
- Training Highlights
- Course Completion Cards for the WCO Certification Program enrollees

## REGISTRATION GUIDELINES

- Registration forms or Training Course Enrollment Forms for trainings will be released at least 14 days before the scheduled training date.
- Each training participant should accomplish one (1) registration form.
- To register for this basic training course, please click on the training course enrollment form: [DRA Training](#).



For more information, send an email to:  
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